PUBLIC SAFETY

Police • Fire • Ambulance ....................................911
Non-emergency Numbers
California Highway Patrol ..................................(408) 467-5400
City of Sunnyvale Public Safety ...............................(408) 730-7100

Gang Intervention/Prevention
Catholic Charities of Santa Clara County .................(408) 938-6731
921 S. First Street, San Jose
Individual and family support, gang intervention, mediation and crisis response
MAGSA ........................................................................(408) 928-1080
2254 Alum Rock, San Jose
Provides gang intervention and mentoring services for ages 10–21

Neighborhoods
City of Sunnyvale Community Resources .................(408) 730-7599
Resident and neighborhood association support
City of Sunnyvale Neighborhood Preservation ............(408) 730-7610
Information about city ordinances, code enforcement and regulations
Neighborhood Enhancement
Action Team (NEAT) ..................................................(408) 245-NEAT (6328)
Engaging community members to enhance quality of life in their neighborhoods
Sunnyvale Neighborhoods Actively Prepares (SNAP) ... (408) 730-7190
City of Sunnyvale Public Safety

SENIOR ADULT SERVICES
Sunnyvale Community Services ..............................(408) 738-4321
725 Kifer Road, Sunnyvale
Financial and food aid for Sunnyvale seniors and families
Sunnyvale Nutrition Program ..................................(408) 739-9833
535 Old San Francisco Rd, Sunnyvale
Hot meals for seniors
Sunnyvale Senior Center .........................................(408) 730-7360
550 E. Remington Drive, Sunnyvale
Activities, services and senior for adults 50+

SOCIAL SERVICES
CalWORKS ...............................................................(877) 962-3633
1670 Senter Road, San Jose
Temporary cash aid and job search help for families with children
General Assistance Program ..................................(408) 758-3100
1919 Senter Road, San Jose
Santa Clara Family Health Plan ..............................(877) 680-6144
Enrollment assistance for public health insurance such as Medi-Cal, Healthy Kids and more
Social Security Administration ..............................(800) 775-1213
700 E. El Camino Real, Mountain View
Social Services Agency ..............................................(877) 962-3633
1867 Senter Road, San Jose
Apply for CALWORKS, CalFresh and Medi-Cal
Veterans Services Office ..........................................(408) 553-6000
66 N. Winchester Blvd., Sunnyvale

TRANSPORTATION
Outreach Paratransit Service ...................................(408) 436-2865
Low-cost paratransit for senior adults and people with disabilities
SamTrans & Caltrain .................................................(800) 660-4287
Commuter rail between San Francisco, San Mateo and Santa Clara counties
Santa Clara Valley Transportation Authority (VTA) .... (408) 321-2300
Bus and light rail service within Santa Clara County

DOMESTIC VIOLENCE/CHILD AND ELDER ABUSE
Child Care
City of Sunnyvale Youth and Family Resources ............(408) 730-7800
785 Morse Ave., Sunnyvale
Child care referral, provider support and parent education in Sunnyvale
Community Child Care Council of Santa Clara County, Inc. .......(408) 487-0749
150 River Oaks Parkway, Suite F-1, San Jose
Child care resource, subsidized child care and referral
Community Child Care Licensing .............................(408) 324-2148
2580 N. First Street, Suite 300, San Jose
Issues state licenses and monitors Family Child Care Homes and Centers

Children & Teen Services
Columbia Neighborhood Center ..............................(408) 730-7800
785 Morse Ave., Sunnyvale
Parent education, recreation, health and enrichment activities for youth and families
Sunnyvale Community Center ................................(408) 730-7350
550 E. Remington Dr., Sunnyvale
Fee-based recreation activities for all ages. Fee waivers available for qualified youth
Sunnyvale Public Library ...........................................(408) 665 W. Olive Ave., Sunnyvale

COUNSELING/MENTAL HEALTH
Bill Wilson Center ...................................................(408) 432-0222
3490 The Alameda, Santa Clara
Counseling for families, groups, individuals of all ages
Community Health Awareness Council (CHAC) ............(650) 965-2020
590 W. El Camino Real, Mountain View
Counseling and support services for children, youth and adults
Fair Oaks Mental Health Center ...............................(408) 992-4800
600 S. Fairoaks Ave., Sunnyvale
JFK University Community Counseling Center .............(408) 524-4900
572 Dunholme Way, Sunnyvale, Suite 8
Sliding fee scale for counseling
Lighthouse of Hope Counseling Center ......................(408) 716-8101
1515 Partridge Ave., Sunnyvale
Counseling services for individuals, couples and families, including parenting education
NAMI Santa Clara County .........................................(408) 453-0400
National Alliance for the Mentally Ill
1150 S. Bascom Ave., Suite 24, San Jose
Mental health illness support, education and advocacy
YWCA Counseling Services .....................................(408) 285-4011 ext. 259
375 S. 3rd St, San Jose
Individual and family counseling. Intake and information line

DOMESTIC VIOLENCE/CHILD AND ELDER ABUSE
Adult Protective Services ...........................................(408) 928-3860
Santa Clara County Adult/Elder Abuse Reporting Hotline
Asian Women’s Home ..............................................(408) 975-2739
Domestic violence program & emergency shelter
Child Protective Services ...........................................(408) 299-2771
Santa Clara County Child Molester Reporting Hotline
Next Door, Solutions to Domestic Violence ...................(408) 279-2962
24-hour hotline for victims of domestic violence
Victim-Witness Assistance Program ...........................(408) 295-2656
YWCA Domestic Violence Crisis Line .......................(800) 572-2782
Counseling, shelter and children’s services for victims of domestic violence
**DRUGS / ALCOHOL / POISON CONTROL**

Al-Anon/Alateen ...........................................(408) 379-1051 Support for relatives and friends of alcoholics.

**Alcoholics Anonymous –**

Santa Clara County Central Office .......................(408) 374-8511 24-hour help line.

**Center for Substance Abuse Treatment** .............(800) 662-HELP (4357) U.S. Department of Health and Human Services

**Narcotics Anonymous** ..................................(408) 988-4200 Hotline for meeting times and locations.

**Poison Control Action Line** ...........................(800) 222-1222 California Poison Control System for poison prevention and poison emergencies.

**EMPLOYMENT**

NOVA Job Center ...........................................(408) 730-7232

505 W Olive Ave., Ste. 550, Sunnyvale Offers free and low-cost career development services and job search assistance.

NOVA Youth Employment Office .....................(408) 730-7640 Ages 14 – 24

**FOOD**

CalFresh ..................................................(877) 847-3663 The CalFresh Program helps single people and families with little or no income to buy food.

California Women, Infants and Children (WIC) ...Supplemental Nutrition Program ........................(888) 942-8675 Health and nutrition program for low-income pregnant women and their young children.

Our Daily Bread ............................................(408) 736-4155 St. Thomas Episcopal Church – 231 S. Sunset Ave., Sunnyvale Mon, Wed, Fri 11:00 a.m. – 12:30 p.m. Free hot lunch; open to all

Salvation Army .............................................(408) 720-0420 1161 S. Bernardo Avenue, Sunnyvale Temporary living center, emergency food, clothing, and financial assistance.

Second Harvest Food Bank of Santa Clara County ...Second Harvest Food Bank of Santa Clara County ..............................(800) 984-3663 Free food for low-income individuals.

Sunnymede Community Services ....................(408) 734-4321 725 Kifer Road, Sunnyvale Mon – Fri, 9 – 11:30 a.m. – 1 – 4:30 p.m. Financial assistance, food, & social services for Sunnyvale residents

Sunnymede FISH ..........................................(408) 245-8109 1112 S. Bernardo Avenue, Sunnyvale Emergency food, clothing and other household needs distributed on Tuesdays 5:00 a.m. – 11:00 a.m.

**HOUSING & SHELTERS**

24-Hour Shelter Bed Hotline ............................(800) 774-3583 Shelter for individuals, families and youth

Bill Wilson Center (Youth ages 11 – 17) .............(408) 243-0222 Emergency shelter, food, and clothing.

Catholic Charities of Santa Clara County ..........Catholic Charities of Santa Clara County ..............................(408) 468-0100 2625 Zanker Road, Ste. 200, San Jose Shared housing, affordable housing, employment assistance, counseling.

Emergency Housing Consortium (EHC) LifeBuilders ...Emergency Housing Consortium (EHC) LifeBuilders ..............................(408) 294-2100 2011 Little Orchard St., San Jose Emergency shelter for individuals and families

I’mVision the Way Home ...............................(408) 292-4286 1900 The Alameda Suite 400, San Jose Silicon Valley provider of housing and services for homeless families and individuals

Mid-Peninsula Housing Coalition ......................Mid-Peninsula Housing Coalition ..............................(650) 356-2900 Assisted rental housing for low- and moderate-income families, seniors, single adults and persons with special needs.

**HEALTH & DENTAL SERVICES**

Children’s Dental Center ..................................(408) 701-5882 897 W. El Camino Real, Sunnyvale Dental services for children. Medi-Cal and most insurance plans accepted.

Children’s Health Initiative .............................(888) 244-5222 Enrollment assistance for children’s health insurance

El Camino Hospital ......................................(800) 216-5556 2580 Grant Road, Mtn. View Referral line to first physicians and information on services

Lucille Packard Teen Health Van .......................(650) 736-7172 Health services for uninsured and younger ages 10-25

Mayview Health Clinic ....................................(408) 746-0455 785 Morse Ave., Sunnyvale

900 Miramonte Avenue, 2nd Floor ...................(650) 965-3323 RotaCare Clinic ............................................(650) 988-8200 Park Pavilion (YMAC back entrance), 2400 Grant Rd., Mtn. View Low-cost health services

Valley Health Center Dental Line ....................(408) 808-6102 No cost or low cost dental services for children and adults

Valley Health Center at Fair Oaks ......................(888) 334-1000 660 S. Fair Oaks Ave., Sunnyvale Prenatal, pediatric and dental services available at low cost

**REFERRAL & CRISIS LINES**

211 of Santa Clara County ....................................(800) 551-5554 Legal advice line for low income residential tenants

Katherine & George Community Law Center ....Katherine & George Community Law Center ..................(408) 288-7930 1038 The Alameda, San Jose Free legal services for low-income individuals: workers’ compensation, and immigration

Law Foundation of Silicon Valley .......................(408) 283-4790 152 N. Third Street, 3rd floor, San Jose Fair Housing Law Project discrimination and legal advocates

Pathways Home Health and Hospice ...................(888) 755-7855 569 N. Mary Ave., Sunnyvale Provides immigrant integration services in various languages

**INMIGRANT SERVICES**

**LEGAL ASSISTANCE & MEDIATION**

Bill Wilson Center (Youth ages 11 – 17) .............(408) 243-0222 Emergency shelter, food, and clothing.

Catholic Charities of Santa Clara County ..........Catholic Charities of Santa Clara County ..............................(408) 468-0100 2625 Zanker Road, San Jose Assistance with US Citizenship applications, interview preparation, ESL & citizenship classes

US Citizenship & Immigration Services ...............US Citizenship & Immigration Services ...............(800) 375-5283 Information on visas, permanent residence, and citizenship

Centro Legal De la Raza .......................................(415) 863-0764 474 Valencia Street, Suite 100, San Francisco Free legal services pertaining to immigration, housing & employment

Immigration and Citizenship Program (ICP) .........Immigration and Citizenship Program (ICP) ...............(408) 534-3541 701 Vine St., San Jose Provides immigrant integration services in various languages

**24-Hour Parental Stress Hotline** ...............(408) 279-8228 Phone counseling for parents experiencing depression, grief and stress

24-Hour Youth in Crisis Hotline .......................(888) 247-7717 National AIDS/Gay Sexually Transmitted Disease Hotline

Alzheimer’s Association Family Help Line ..........(800) 660-1993 Anti-Hate Hotline ...........................................(408) 279-0111 CONTACT Care for discrimination reporting

California Youth Crisis Line ......................(800) 843-5200 California Youth Crisis Line..................California Youth Crisis Line ..................(800) 843-5200 California Child Youth and Family Coalition

Gay, Lesbian, Bisexual, and Transgender (GLBT) ......National Youth Hotline ..........................(800) 246-PRIDE (7743) Youth services, peer counseling and local resources

Inclusion Support Warm Line ..........................(408) 453-6651 Support, information and referrals for children with special needs or disabilities

National Center for Missing and Exploited Children ....National Runaway Hotline ....................(800) 843-3678 To report a sighting of a missing child, report a missing child or request safety information

Rape Crisis Hotline ......................................(408) 287-3000 Youth services, peer counseling and local resources

Suicide and Crisis Services of Santa Clara County ....Suicide and Crisis Services of Santa Clara County ....(855) 728-4204 24-hour multilingual counselors available to provide emotional support and crisis intervention to persons in life threatening situation

Warm Line for Kids & Teens ............................(408) 279-0303 24-hour hotline for kids and teens who are home alone

**HOSPCODE CARE**

Centre with Living Dying .................................(408) 243-0222 Hospice of the Valley ...........................................(408) 559-5600 4850 Union Avenue, San Jose

KARA ..................................................(408) 255-8033 457 Kingsley Avenue, Palo Alto Grief counseling and support

Pathways Home Health and Hospice .................(888) 755-7855 569 N. Mary Ave., Sunnyvale

**LEGAL ASSISTANCE & MEDIATION**

Bay Area Legal Aid ......................................(800) 551-5554 Legal advice line for low income residential tenants

Katharine & George Community Law Center ....Katherine & George Community Law Center ..................(408) 288-7930 1038 The Alameda, San Jose Free legal services for low-income individuals: workers’ compensation, and immigration

Law Foundation of Silicon Valley .......................(408) 283-4790 152 N. Third Street, 3rd floor, San Jose Fair Housing Law Project discrimination and legal advocates

Pro Bone Project ...........................................(408) 988-5288 460 N. First Street, San Jose Free legal service for low income residents and consumers in San Jose, Sunnyvale, and Mountain View

Project Sentinel .............................................(408) 720-9888 Tenant/landlord mediation, mortgage counseling and foreclosure prevention

Senior Adult Legal Assistance (SALA) ..............(408) 295-5991 160 E. Virginia Street, Suite 260 Sunnyvale Free legal assistance for elders in Santa Clara County