

## PARENT EDUCATION

- Bill Wilson Center** ..... (408) 243-0222  
Offers parenting classes to parents of youth ages 12 – 17 years
- Children’s Health Council**..... (650) 688-3625  
Parenting classes, parent support and coaching
- Hand in Hand** ..... (650) 322-5323  
Offers parent education, parenting groups and parent books
- Northwest YMCA** ..... (408) 257-7160  
Classes for parents of toddlers through teens
- Parents Place**..... (650) 688-3040  
Parenting education and workshops, special needs resources, family counseling and referrals to resources

## PUBLIC SAFETY

**Police • Fire • Ambulance** ..... 911

### Non-emergency Numbers

**California Highway Patrol** ..... (408) 467-5400  
**City of Sunnyvale Public Safety** ..... (408) 730-7100

### Gang Intervention/Prevention

- California Youth Outreach** ..... (408) 280-0203  
Leadership development and youth and gang intervention services
- Catholic Charities of Santa Clara County** ..... (408) 938-6731  
Individual and family support, gang intervention, mediation and crisis response
- Clean Slate** ..... (408) 794-1660  
Gang intervention and removal of gang related tattoos

### Neighborhoods

- City of Sunnyvale Community Resources** ..... (408) 730-7599  
Resident and neighborhood association support
- City of Sunnyvale Neighborhood Preservation**..... (408) 730-7610  
Information about city ordinances, code enforcement and regulations
- Neighborhood Enhancement Action Team (NEAT)** ..... (408) 245-NEAT (6328)  
Engaging community members to enhance quality of life in their neighborhoods
- Sunnyvale Neighborhoods Actively Prepare (SNAP)**... (408) 730-7190

## SENIOR ADULT SERVICES

- Sourcewise** (formerly Council on Aging Silicon Valley)..... (408) 350-3200  
Senior employment, meals on wheels and care management
- Sunnyvale Community Services**..... (408) 738-4321  
725 Kifer Road, Sunnyvale  
Financial and food aid for Sunnyvale seniors and families
- Sunnyvale Nutrition Program**..... (408) 739-0833  
535 Old San Francisco Rd, Sunnyvale  
Hot meals for seniors
- Sunnyvale Senior Center**..... (408) 730-7360  
550 E. Remington Drive, Sunnyvale  
Activities, services and lunch for adults 50+

## SOCIAL SERVICES

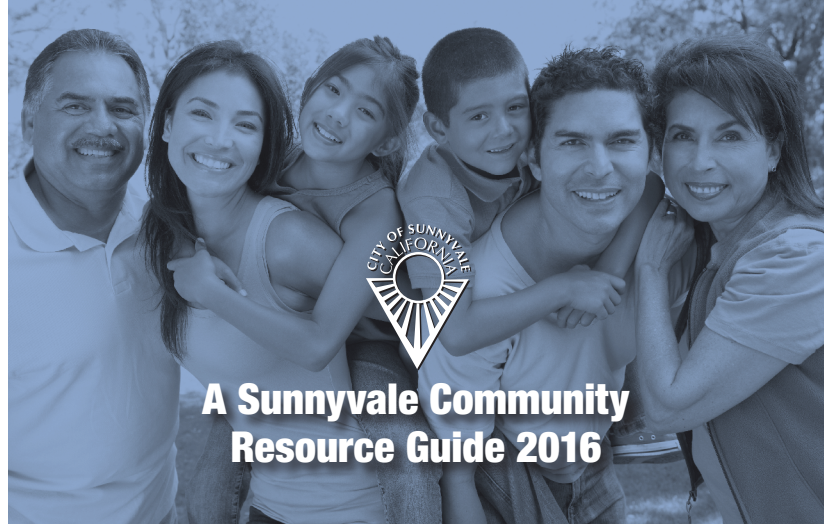
- Social Security Administration** ..... (800) 772-1213  
280 S. 1st Street, Room 244, San Jose
- North County Social Services** ..... (408) 278-2400  
1330 W. Middlefield Road, Mountain View  
Apply for CalWORKS, CalFresh, general assistance and Medi-Cal
- Veterans Services Office**..... (408) 918-4980  
68 N. Winchester Blvd., Santa Clara

## SPECIAL NEEDS RESOURCES

- City of Sunnyvale Therapeutic Recreation** ..... (408) 730-7359  
Recreation programs for youth, teens and adults with disabilities
- Inclusion Support Warm Line** ..... (408) 453-6651  
Support, information and referrals for children with special needs or disabilities
- Parents Helping Parents** ..... (408) 727-5775  
Empowering families and communities to meet children’s special needs
- San Andreas Regional Center** ..... (408) 374-9960  
Early intervention, case management and services for persons with developmental disabilities

## TRANSPORTATION

- Outreach Paratransit Service**..... (408) 436-2865  
Low-cost paratransit for senior adults and people with disabilities
- SamTrans & Caltrain** ..... (800) 660-4287  
Commuter rail between San Francisco, San Mateo and Santa Clara counties
- Santa Clara Valley Transportation Authority (VTA)** .... (408) 321-2300  
Bus and light rail service within Santa Clara County



# A Sunnyvale Community Resource Guide 2016

## YOUTH SERVICES

### Child Care

- City of Sunnyvale Youth and Family Resources** ..... (408) 730-7800  
785 Morse Ave., Sunnyvale  
Child care referral, provider support and parent education in Sunnyvale
- Community Child Care Council of Santa Clara County, Inc. (4 C’s)**..... (408) 487-0749  
150 River Oaks Parkway, Suite F-1, San Jose  
Child care resource, subsidized child care and referral
- Community Child Care Licensing** ..... (408) 324-2148  
2580 N. First Street, Suite 300, San Jose  
Issues state licenses to Family Child Care Homes and Child Care Centers
- Kidango**..... (800) 262-4252  
44000 Old Warm Springs Blvd., Fremont  
Offers early care, education and health services for 0 –12 years of age

### Foster/Adoptive Care

- Help One Child** ..... (888) KID-HOPE (543-4673)  
858 University Ave., Los Altos  
Free support and resources for foster, foster-adopt and kinship care
- Kinship Center** ..... (408) 554-2550  
485 N. First Street, San Jose  
Foster care services for Santa Clara County
- Santa Clara Co. Social Services**..... (408) 299-KIDS (5437)  
Department of Family & Children’s Services  
333 W Julian St., San Jose  
Foster parent services and recruitment

### Children & Teen Services

- Columbia Neighborhood Center** ..... (408) 730-7800  
785 Morse Ave., Sunnyvale  
Parent education, recreation, health and enrichment activities for youth and families
- Family Resource Centers by First 5**  
777 San Miguel Avenue, Room K5, Sunnyvale ..... (408) 684-4785  
1054 Carson Drive, Sunnyvale..... (650) 967-4813  
Parent education for parents of children 0-5 years, early literacy programs and enrichment activities.
- Sunnyvale Community Center** ..... (408) 730-7350  
550 E. Remington Dr., Sunnyvale  
Fee-based recreation activities for all ages. Fee waivers available for qualified youth
- Sunnyvale Public Library** ..... (408) 730-7300  
665 W. Olive Ave., Sunnyvale

## COUNSELING/MENTAL HEALTH

- Bill Wilson Center** ..... (408) 243-0222  
3490 The Alameda, Santa Clara  
Counseling for families, groups, individuals of all ages
- Community Health Awareness Council (CHAC)** ..... (650) 965-2020  
590 W. El Camino Real, Mountain View  
Counseling and support services for children, youth and adults
- Fair Oaks Mental Health Center** ..... (408) 992-4800  
660 S. Fair Oaks Ave., Sunnyvale
- JFK University Community Counseling Center** ..... (408) 524-4900  
572 Dunholme Way, Sunnyvale, Suite 8  
Sliding fee scale for counseling
- KARA** ..... (650) 321-5272  
457 Kingsley Avenue, Palo Alto  
Grief counseling and support
- Lighthouse of Hope Counseling Center** ..... (408) 716-8101  
1515 Partridge Ave., Sunnyvale  
Counseling services for individuals, couples and families, including parenting education
- National Alliance for the Mentally Ill**..... (408) 453-0400  
1150 S. Bascom Ave., Suite 24, San Jose  
Mental health illness support, education and advocacy
- YWCA Counseling Services** ..... (408) 295-4011 ext. 259  
375 S. 3rd St, San Jose  
Individual and family counseling. Intake and information line



(408) 730-7800

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## DOMESTIC VIOLENCE/CHILD AND ELDER ABUSE

- Adult Protective Services..... (408) 975-4900**  
*Santa Clara County Adult/Elder Abuse Reporting Hotline*
- Asian Women's Home ..... (408) 975-2739**  
*Domestic violence program & emergency shelter; 24-hr crisis hotline*
- Child Protective Services..... (408) 299-2071**  
*Santa Clara County Child Abuse Reporting Hotline*
- Next Door, Solutions to Domestic Violence ..... (408) 279-2962**  
*24-hour hotline for victims of domestic violence*
- Victim-Witness Assistance Program..... (408) 295-2656**
- YWCA Domestic Violence Crisis Line..... (800) 572-2782**  
*Counseling, shelter and children's services for victims of domestic violence*

## DRUGS / ALCOHOL / POISON CONTROL

- Al-Anon/Alateen..... (408) 379-1051**  
*Support for relatives and friends of alcoholics*
- Alcoholics Anonymous – Santa Clara County ..... (408) 374-8511**  
*24-hour help line*
- Center for Substance Abuse Treatment..... (800) 662-HELP (4357)**  
*U.S. Department of Health and Human Services*
- Narcotics Anonymous ..... (408) 998-4200**  
*Hotline for meeting times and locations*
- Poison Control Action Line..... (800) 222-1222**  
*California Poison Control System for poison prevention and poison emergencies*

## EMPLOYMENT

- NOVA Job Center ..... (408) 730-7232**  
505 W Olive Ave., Ste. 550, Sunnyvale  
*Career development services and job search assistance for adults and youth*

## FOOD

- CalFresh..... (877) 847-3663**  
*The CalFresh Program helps single people and families with little or no income to buy food*
- Our Daily Bread..... (408) 736-4108**
- St. Thomas Episcopal Church – 231 S. Sunset Ave., Sunnyvale**  
*Mon, Wed, Fri 11:00 a.m. – 12:30 p.m. Free hot lunch; open to all*
- Salvation Army..... (408) 720-0420**  
1161 S. Bernardo Avenue, Sunnyvale  
*Temporary living center, emergency food, clothing, and financial assistance*
- Second Harvest Food Bank of Santa Clara County ... (800) 984-3663**  
*Free food for low-income individuals and families*
- Sunnyvale Community Services..... (408) 738-4321**  
725 Kifer Road, Sunnyvale  
*Mon – Fri, 9 – 11:30 a.m.; 1 – 4:30 p.m.*  
*Financial assistance, food, & social services for Sunnyvale residents*
- Sunnyvale FISH..... (408) 245-9109**  
1112 S. Bernardo Avenue, Sunnyvale  
*Emergency food, clothing and other household needs distributed on Tuesdays 9:00 a.m. – 11:00 a.m.*
- Women, Infants and Children (WIC) Supplemental Nutrition Program..... (888) 942-9675**  
*Health and nutrition program for low income pregnant women and their young children*

## HOUSING & SHELTERS

- 24-Hour Santa Clara County Shelter Hotline..... (800) 774-3583**  
*Shelter for individuals, families and youth*
- Bill Wilson Center (Youth ages 11 – 17)..... (408) 243-0222**  
**(Youth ages 18 – 24)..... (408) 289-5803**  
*Emergency shelter, food, clothing*
- HomeFirst (formerly EHC LifeBuilders)..... (408) 294-2100**  
507 Valley Way, Milpitas  
*Emergency shelter for adults*
- InnVision Shelter Network ..... (408) 292-4286**  
260 Commercial St., San Jose (For women & children) ..... (408) 926-8885  
358 N. Montgomery St., San Jose (For adult men)..... (408) 271-5160  
546 W. Julian St., San Jose (For adult women or women ... (408) 271-1630 with children)  
*Silicon Valley provider of housing and services for homeless families and individuals*
- Mid-Peninsula Housing Coalition..... (650) 356-2900**  
*Assisted rental housing for low- and moderate-income families, seniors, single adults and persons with special needs*

## HEALTH & DENTAL SERVICES

- Children's Dental Center ..... (408) 701-5882**  
897 W. El Camino Real, Sunnyvale  
*Dental services for children. Medi-Cal and most insurance plans accepted*
- Children's Health Initiative ..... (888) 244-5222**  
*Enrollment assistance for children's health insurance*
- Lucile Packard/Stanford Teen Health Van ..... (650) 736-7172**  
*Health services for uninsured and homeless youth ages 10-25*
- Mayview Health Clinic**  
785 Morse Ave., Sunnyvale ..... (408) 746-0455  
900 Miramonte Avenue, 2nd Floor, Mountain View ..... (650) 965-3323  
*Affordable, sliding scale fee for health services for children and families*

- Planned Parenthood ..... (650) 948-0807**  
225 San Antonio Road, Mountain View  
*Reproductive and general health care services*
- Santa Clara Family Health Plan ..... (877) 688-7234**  
*Enrollment assistance for public health insurance such as Medi-Cal and Healthy Kids*
- Valley Health Center Dental Line..... (408) 808-6102**  
*No cost or low cost dental services for adults and children*
- Valley Health Center at Fair Oaks..... (888) 334-1000**  
660 S. Fair Oaks Ave., Sunnyvale  
*Prenatal, pediatric and dental services available at low cost*

## REFERRAL & CRISIS LINES

- 211 of Santa Clara County ..... 211**  
*Referral to a full range of health, community disaster services and human services information*
- 24-Hour Parental Stress Hotline..... (408) 279-8228**  
*Phone counseling for parents experiencing depression, grief and stress*
- 24-Hour Youth in Crisis Hotline..... (888) 247-7717**
- AIDS Hotline ..... (800) 232-4636**  
*National AIDS/Sexually Transmitted Disease Hotline*
- Alzheimer's Association 24/7 Help Line..... (800) 272-3900**
- Anti-Hate Hotline ..... (408) 279-0111**  
*CONTACT Cares for discrimination reporting*
- Gay, Lesbian, Bisexual, and Transgender (GLBT) National Youth Hotline ..... (800) 246-PRIDE (7743)**  
*Youth services, peer counseling and local resources*
- National Center for Missing and Exploited Children ... (800) 843-5678**  
*To report a sighting of a missing child, report a missing child or request safety information*
- National Runaway Hotline ..... (800) RUN-AWAY (786-2929)**  
*Serving runaways, homeless and at-risk youth and their families*
- Rape Crisis Hotline ..... (408) 287-3000**  
*YWCA Rape Crisis Center, 24-hour hotline*
- Suicide and Crisis Services of Santa Clara County ..... (855) 278-4204**  
*24-hour multilingual counselors available to provide emotional support and crisis intervention to persons in life threatening situation*
- Warm Line for Kids & Teens ..... (408) 279-0303**  
*24 hour hotline for kids and teens who are home alone*

## HOSPICE CARE

- Centre for Living with Dying ..... (408) 243-0222**
- Hospice of the Valley ..... (408) 559-5600**  
4850 Union Avenue, San Jose
- Pathways Home Health and Hospice ..... (888) 755-7855**  
585 N. Mary Ave., Sunnyvale

## IMMIGRANT SERVICES

- Catholic Charities of Santa Clara County..... (408) 944-0691**  
2625 Zanker Road, San Jose  
*Assistance with US Citizenship applications, interview preparation, ESL & citizenship classes*
- US Citizenship & Immigration Services Information Line ..... (800) 375-5283**  
*Information on visas, permanent residence, and citizenship*
- Centro Legal De la Raza..... (415) 863-0764**  
474 Valencia Street, Suite 100, San Francisco  
*Free legal services pertaining to immigration, housing & employment*
- Immigration and Citizenship Program (ICP) ..... (408) 534-5451**  
701 Vine St., San Jose  
*Provides immigrant integration services in various languages*
- SIREN: Services Immigrant Rights & Education Network (408) 453-3017**  
1425 Koll Circle, Suite 109, San Jose  
*Immigrant legal resources, workshops and policy advocacy*

## LEGAL ASSISTANCE & MEDIATION

- Bay Area Legal Aid ..... (800) 551-5554**  
*Legal advice line for low income residential tenants*
- Katharine & George Community Law Center..... (408) 288-7030**  
1030 The Alameda, San Jose  
*Free legal services for low-income individuals; workers' compensation, and immigration*
- Law Foundation of Silicon Valley ..... 408-293-4790**  
152 N. Third Street, 3rd floor, San Jose  
*Fair Housing Law Project discrimination and legal advocates*
- Pro Bono Project..... (408) 998-5298**  
480 N. First Street, San Jose  
*Free community legal clinics and consultations in San Jose, Sunnyvale, and Mountain View*
- Project Sentinel ..... (408) 720-9888**  
1490 El Camino Real, Santa Clara  
*Tenant/landlord mediation, mortgage counseling and foreclosure prevention*
- Senior Adult Legal Assistance (SALA)..... (408) 295-5991**  
160 E. Virginia Street, San Jose, Suite 260  
*Free legal assistance for elders in Santa Clara County*