

CRM - Answer Point: Public Works, BPAC

Add Request Request Report Help JWitthaus

Find Criteria

Find Result

Status closed

Possibly more than 100 matches found, showing the first 100.

Req. #

- 28384 . C . 09-09-13 . street light
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- 28363 . C . 09-08-13 . Street Lights ON During Daytime (Dayburn
- 28353 . C . 09-07-13 . chip seal
- 28346 . C . 09-07-13 . Construction Hours
- 28331 . C . 09-06-13 . Graffiti at the bottom of the overpass
- 28327 . C . 09-06-13 . bike detector failed to detect bike
- 28310 . C . 09-05-13 . Magnolia tree raising sidewalk, curb

Staff

Sort Req. # Desc

Action Reply Reassign Close with no reply Print Request

Request 28327 7 of 100

Status Closed

Assigned To CTalavera

Priority, Contact Regular WebForm

From

Receive Date 09-06-13 1:26 am

To Public Works <pubworks@ci.sunnyvale.ca.us>

Reply Needed No

Subject bike detector failed to detect bike

Close Date 09-09-13 5:03 pm

Regarding Location southbound Cezanne at El Camino Real

Message

I positioned my bike over the bicycle logo in the bicycle lane on southbound Cezanne Drive at El Camino Real. After an interval of more than 30 seconds, a car traveling east on El Camino arrived in the left turn lane and got a left turn light, after which the lights for El Camino turned green again, while my light remained red. I took this as an indication that the detector had failed to detect my bike. This happened at 9:30 p.m. on Thursday 9/5.

Actions

Action Reassign
Date 09-06-13 9:55 am
From Frances Moralez - Public Works
To Carmen Talavera - Public Works
cc jwitthaus@ci.sunnyvale.ca.us
bc ksteffens@ci.sunnyvale.ca.us
Subject Web Request - Reassign 28327 from: Frances Moralez to: CTalavera, subject: bike detector failed to

Message Hi Carmen,
 Please look in to this issue.
 No reply to the customer needed.
 Thank you,
 Kim Lindsay
 X-7419

Action ReplyClosed - by Email
Date 09-09-13 5:03 pm
From pubworks@ci.sunnyvale.ca.us - Public Works
To pubworks@ci.sunnyvale.ca.us -
cc jwitthaus@ci.sunnyvale.ca.us
bc ksteffens@ci.sunnyvale.ca.us
Subject Re: Request #28327 - bike detector failed to detect bike
Message Attached message for reply. Message too long and CRM won't close.

Thanks,
Carmen T. x-7522

Attachment Web Request - Reassign 28327, subject_ bike detector failed.pdf

Rating

35

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Staff

Sort Req. # Desc

Action Reply Reassign Close with no reply Print Request

Request 28297 11 of 100

Status Closed

Assigned To CTalavera

Priority, Contact Regular WebForm

From

3 Receive Date 09-04-13 11:23 pm

To Public Works <pubworks@ci.sunnyvale.ca.us>

Reply Needed Yes

Subject Request reconsideration of xwalk at Bernardo & Knickerbocker

Close Date 09-09-13 4:14 pm

Message

I live at _____, and two of my children now have to cross at the Knickerbocker and Bernardo intersection where there is no crosswalk or light. I understand a previous study said there were not enough children crossing. I sure this is because many parents, like me last year, were concerned about that busy intersection and just drove their kids to SMS. The city really needs to look at this closer. Is it going to take an accident involving a child to get this changed? Everyone who lives in this neighborhood knows there are schools around, so they should be accepting of a safety improvement. To those who complain about traffic getting backed up because they drive down Bernardo from Remington to get to El Camino or the opposite, well they should take highway 85. My 11 year old son now rides his bike and going all the way to Heatherstone to cross just doesn't make sense. I know kids, including my own, won't do that that if it is out of the way. Both my kids say it takes a long time to cross without a crosswalk, and they say that sometimes even when cars slow down, others behind the slowing car want to go around, so they are concerned (as am I). The priority should be safety during school hours at the start and end of day. If traffic gets backed up, then people will learn to use other routes. Thank you in advance for your consideration of this request.

Actions

Action Reassign

Date 09-05-13 9:24 am

From Frances Moralez - BPAC

To Carmen Talavera - Public Works

cc jwitthaus@ci.sunnyvale.ca.us

bc ksteffens@ci.sunnyvale.ca.us

Subject Web Request - Reassign 28297 from: Frances Moralez to: CTalavera, subject: Request reconsideration

Message Hi Carmen,
Please respond to the customer.
Thank you,
Kim Lindsay
X-7419

Action ReplyClosed - by Email

Date 09-09-13 4:14 pm

From pubworks@ci.sunnyvale.ca.us - Public Works

To pubworks@ci.sunnyvale.ca.us -

cc jwitthaus@ci.sunnyvale.ca.us

bc ksteffens@ci.sunnyvale.ca.us

Subject Re: Request #28297 - Request reconsideration of xwalk at Bernardo & Knickerbocker

Message

Deal

36

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Staff

Sort Req. # Desc

Action

Request 28280 18 of 100

Status Closed

Assigned To Mlcameron

Priority, Contact Regular WebForm

From

Receive Date 09-03-13 9:11 pm

To Public Works <pubworks@ci.sunnyvale.ca.us>

Reply Needed Yes

Subject a 2 3/4 inch height difference between one sidewalk section

Close Date 09-04-13 3:48 pm

Regarding Location 562 Britton Av 37.38637, -122.01135
Just after the corner of Britton Avenue e. duane

Message Due to the highly concealed 2 and 3/4 height difference between sidewalk sections, I tripped and fell, and injured my left arm, which is scrapped and bleeding at about a 5 inch section, despite the fact that I wore a sweater. The height difference is extreme and any one would trip and fall. I was walking at night - the academy was active and filled with students and parents picking up the students, so there was general illumination on the street but not in the area where I was walking. The force was so strong, all the contents of my pant's pockets came out. I decided to turn back home. I injured my abdomen but I feel OK now. This sidewalk is hazardous but the largest area is the one with a 2.75 inch difference - that is huge. There are many other sidewalk sections which are not level with eachother, but none that are so extreme. PLEASE FIX THIS AT ONCE. IT IS NEAR A TREE.

Actions

Action Reassign
 Date 09-04-13 9:24 am
 From Frances Moralez - Public Works
 To Michelle Cameron - Public Works
 cc cpatchin@ci.sunnyvale.ca.us, jrcraig@ci.sunnyvale.ca.us, drodrigues@ci.sunnyvale.ca.us, acontreras@ci.sunnyvale.ca.us
 bc ksteffens@ci.sunnyvale.ca.us
 Subject Web Request - Reassign 28280 from: Frances Moralez to: Mlcameron, subject: a 2 3/4 inch height diff

Message H. ,
Please respond to the customer. Work order #15593 was created today regarding this height difference between the sidewalk sections.

Thanks,

Frances
x

Action ReplyClosed
 Date 09-04-13 3:48 pm
 From pubworks@ci.sunnyvale.ca.us - Public Works
 To
 cc cpatchin@ci.sunnyvale.ca.us, jrcraig@ci.sunnyvale.ca.us, drodrigues@ci.sunnyvale.ca.us, acontreras@ci.sunnyvale.ca.us, fmoralez@ci.sunnyvale.ca.us

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Staff

Sort Req. # Desc

Action Reply Reassign Close with no reply Print Request

Request 28236 29 of 100

Status Closed

Assigned To CTalavera

Priority, Contact Regular WebForm

From

Receive Date 08-30-13 3:41 pm

To Public Works <pubworks@ci.sunnyvale.ca.us>

Reply Needed Yes

Subject non functional walk button

Close Date 09-03-13 2:07 pm

Message There is a non functional pedestrian walk button at the intersection of Mathilda and Maude. It is one that allows pedestrians on Maude to cross Mathilda. It's on the same side as both of the gas stations. Pressing the button does not bring about a walk light, it stays red. This means pedestrians don't always have enough time to cross the street.

Attachment walk_jpg large.jpg

Actions

Action Reassign

Date 08-30-13 4:06 pm

From Frances Moralez - Public Works

To Carmen Talavera - Public Works

cc jwitthaus@ci.sunnyvale.ca.us

bc ksteffens@ci.sunnyvale.ca.us

Subject Web Request - Reassign 28236 from: Frances Moralez to: CTalavera, subject: non functional walk butt

Message Hi Carmen,

Please respond to the customer. Troublespot #244 was created today regarding this non functional walk button.

Thanks,

Frances
x7390

Action ReplyClosed - by Email

Date 09-03-13 2:07 pm

From pubworks@ci.sunnyvale.ca.us - Public Works

To pubworks@ci.sunnyvale.ca.us -

cc jwitthaus@ci.sunnyvale.ca.us

bc ksteffens@ci.sunnyvale.ca.us

Subject Re: non functional walk button

Message

Dear ..

Thank you very much for your message in regards of the pedestrian

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Staff

Sort Req. # Desc

Action

Request 28234 30 of 100

Status Closed

Assigned To CTalavera

Priority, Contact Regular WebForm

From

Receive Date 08-30-13 2:12 pm

To Public Works <pubworks@ci.sunnyvale.ca.us>

Reply Needed Yes

Subject Can we get a stop sign & crosswalk at Mango & Heatherstone?

Close Date 09-04-13 10:03 am

Message Please....!

Actions

Action Reassign
Date 08-30-13 2:23 pm
From Rosalie Brooks - Public Safety
To Frances Moralez - Public Works
Subject Web Request - Reassign 28234 from: Rosalie Brooks to: FMoralez, subject: Can we get a stop sign & c

Message

Action Reassign
Date 08-30-13 3:48 pm
From Frances Moralez - Public Works
To Carmen Talavera - Public Works
cc jwitthaus@ci.sunnyvale.ca.us
bc ksteffens@ci.sunnyvale.ca.us
Subject Web Request - Reassign 28234 from: Frances Moralez to: CTalavera, subject: Can we get a stop sign &

Message Hi Carmen,

Please respond to the customer.

Thanks,

Frances
x7390

Action ReplyClosed - by Email
Date 09-04-13 10:03 am
From pubworks@ci.sunnyvale.ca.us - Public Works
To pubworks@ci.sunnyvale.ca.us -
cc jwitthaus@ci.sunnyvale.ca.us
bc ksteffens@ci.sunnyvale.ca.us
Subject Re: Can we get a stop sign & crosswalk at Mango & Heatherstone?

CRM - Answer Point: Public Works, BPAC

Add Request Request Report Help JWitthaus

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28310 . C . 09-05-13 . Magnolia tree raising sidewalk, curb

Action

Request 28231 31 of 100 Status Closed
Assigned To JWitthaus Priority, Contact Regular WebForm
From Receive Date 08-30-13 11:31 am
To Public Works <pubworks@ci.sunnyvale.ca.us> Reply Needed No
Subject Cross walk w/flashing alert lights @ Bernardo/Knickerbocker Close Date 09-09-13 2:21 pm

Message Please help us keep our ever growing # of student walkers safe by putting in these alert lights. With a push of walk-n-roll to school more and more students are put in harms way. This is past due on this busy...busy intersection.

Actions
Action Reassign
Date 08-30-13 11:38 am
From Rosalie Brooks - Public Safety
To Frances Moralez - Public Works
Subject Web Request - Reassign 28231 from: Rosalie Brooks to: FMoralez, subject: Cross walk w/flashing aler

Message
Action Reassign
Date 08-30-13 3:46 pm
From Frances Moralez - Public Works
To Jack Witthaus - Public Works
bc ksteffens@ci.sunnyvale.ca.us
Subject Web Request - Reassign 28231 from: Frances Moralez to: JWitthaus, subject: Cross walk w/flashing al

Message Hi Jack,
Please respond to the customer.
Thanks,
Frances
x7390

Action ReplyClosed
Date 09-09-13 2:21 pm
From pubworks@ci.sunnyvale.ca.us - Public Works
To
cc fmoralez@ci.sunnyvale.ca.us, ctalavera@ci.sunnyvale.ca.us
bc ksteffens@ci.sunnyvale.ca.us
Subject Re: Cross walk w/flashinn alert lights @ Bernardo/Knickerbocker