Train Station Area
Residential Parking Regulation Exemption Permit

Frequently Asked Questions

1. What is a parking exemption permit?

   A parking exemption permit exempts the holder of the permit from time limited parking regulations. For the train station area, the permit will allow residents to park on the street for longer than the 7 hour time limit that is in place from 8 A.M to 6 P.M. Without a permit, anyone parking in the area of the 7 hour regulation for longer than 7 hours is subject to citation. With a permit, residents can park their vehicles on the street all day long.

2. Do I have to buy a permit to park in my neighborhood?

   No. The program is voluntary. If you do not want to park on the street for longer than 7 hours during the daytime, then you do not need a permit. You do not need a permit to park in your own driveway either.

3. How do I get a permit?

   Permits are available from the City of Sunnyvale Department of Public Works from 8:00 a.m. to 12:00 p.m and 1:00 p.m to 5:00 p.m. Applications can be found on the city's website, or at the One-Stop Permit area located at City Hall. Directions for submitting an application can be found on the form itself. With the application, you will need to show two pieces of information:

   - Proof of vehicle ownership or authorization to use
   - Proof of residency

   There are several different methods for providing the necessary documents. These are listed on the application form. Typically, vehicle registration and a utility bill will suffice. A list of the forms that can be submitted are located on the application.

4. What if I have questions about the application, who do I call?

   Department of Public Works Administration (408) 730-7415.

5. How much do the permits cost?

There is an annual cost of $12.50 per permit.

6. Can I buy one permit and use it for more than one car?

   No. One permit is required for each vehicle. The permits are stickers that must be affixed to the left hand side of the bumper of the vehicle.

7. What if my permit is lost or stolen?

   If you have purchased a permit and your information is on record with the City, the City will issue a replacement permit at no cost.

8. How long is my permit good for?

   Permits are good for one calendar year. The first issuance of permits will be good until December 31, 2010.

9. What if my permit is stolen and I receive a citation? Can I have the citation dismissed?

   Yes. If the City has a record of issuing your permit, you can retrieve that record from the Department of Public Works. The Department of Public Safety will dismiss citations if this proof is provided within 21 days from the issuance of the citation or 14 days from the notice of citation. The process for contesting a citation is writing a letter and providing proof as to why the citation is not valid. The record of purchase with purchase date would suffice to invalidate a citation.

10. What if I'm having visitors that will be longer than 7 hours, can I get a guest permit?

    Yes. Guest permits are available to regular permit holders. They are available from the Department of Public Works. There is no fee for a guest permit. Guest permits are valid for up to 14 days.

11. I have a caregiver who visits my home during the day. Can they get a permit even though they are not a resident?

    Yes. A resident can be issued a permit for a caregiver upon showing proof that the caregiver needs to be at the residence. Caregivers are defined as individuals providing medically-related care. Proof that a caregiver needs to be at a residence can be a contract for care or a doctor's note stating that medical care is required.

12. What if a contractor is going to be working at my house? Can they get a permit?

    Yes. Contractors can be issued a guest permit, upon proof that they are contracted to do work at the residence. Guest permits are good for up to 14 days. If the work will be taking longer than 14 days, the contractor can get an encroachment permit from the Department of Public Works.

13. How many permits are allowed per household?

    There is a limit of three permits per household. If you need more than three permits, please ask to speak to the Traffic and Transportation Manager.