

Frequently Asked Questions regarding Garbage and Recycling:

I have extra garbage and bulky items I need to get rid of, what are my options for disposal?

- **Purchase Extra Garbage Tags**-For occasional extra garbage that will not fit in your cart, single family residents may purchase an extra garbage tag for \$6 at one of these Sunnyvale [locations](#).
- **Schedule an On-Call Collection**-To dispose of more than an extra bag or two of garbage, single family residents may take advantage of up to two appointments a year for an [On-Call Collection](#) of bulky items (e.g., furniture, large appliances, mattresses) plus two cubic yards of household trash. Electronics are acceptable items for On-Call Collections. Call Utilities Customer Service at (408) 730-7400 to schedule an appointment.
- **Come to an Extra Dumping Weekend at the SMaRT Station**-Residents have the option of using the [Extra Dumping Weekends](#), held over two weekends in the spring and fall at the SMaRT Station, to dispose of extra materials. The no-charge events are for Sunnyvale residential customers only.



Who do I call if I have questions about my garbage bill?

Contact City of Sunnyvale Utility Customer Service at (408)730-7400.

Who do I call if my garbage/recycling carts were not emptied?

Contact the service provider, Specialty Solid Waste & Recycling, at (408)565-9900 to speak to a customer service representative.

How can I dispose of Household Hazardous Waste?

 Sunnyvale residents do not need an appointment to dispose of their Household Hazardous Waste (HHW). They may dispose of it at a HHW Drop-Off Event. Events are held every third Saturday of the month (except December), from 8 a.m. to 1 p.m., 164 Carl Road, Sunnyvale. Call the Recycling Program at (408)730-7262 for details. For alternate drop-off sites and event dates go to hww.org or call (408)299-7300.

How can I order a debris box for my remodeling/demolition projects?

Specialty Solid Waste & Recycling, the City's franchised hauler, is the sole provider [for debris boxes](#) for residential projects. To order a debris box, contact Sunnyvale Commercial Utilities at (408)730-7681. Contractors or customers without an existing Sunnyvale utilities account may call Specialty Solid Waste & Recycling directly at (408)565-9900. Contact the Commercial Recycling Specialist at (408)730-7484 for information on recycling services providers.

Where can I dispose of trash and recyclable materials?

Trash and recyclable materials may be dropped off daily from 8 a.m. to 5 p.m., at the [SMaRT Station](#) at 301 Carl Road, Sunnyvale. The SMaRT Station is closed Thanksgiving, Christmas and New Year's Day.

How much does it cost to drop off materials at the SMaRT Station?

A per cubic yard fee is charged on all incoming trash or debris. See [fee](#) table for information on rates for different material-types. Recyclable materials may be dropped off at no charge.

How can I dispose of a television, monitor or other household electronics?

Many electronics contain hazardous materials and must not be disposed as garbage. Sunnyvale residents may dispose electronics, at no cost, at the [SMaRT Station](#) from 8 a.m. to 5 p.m. seven days per week. Businesses should contact the Commercial Recycling Specialist at (408)730-7484 for assistance with disposal of electronics.

What can I recycle in my curbside cart? What about if I live in a multi-family complex?

If you live in a single family residence and have a split-cart (half is for paper, half is for containers) [this](#) is what can be recycled. Residents in multi-family complexes who have blue carts (light blue for bottles and cans, dark blue for paper), see the multi-family recycling [guide](#) for details. If your complex does not have recycling set up please call the Residential Recycling Coordinator at (408)730-7278.

**The last city I lived in had a curbside food scraps collection program, does Sunnyvale ?**

Sunnyvale currently does not have curbside collection of food scraps, although a pilot program is being planned for 2014. Another way to handle your food scraps is to start either a worm or backyard composting bin. Even if you have limited or no outdoor space, you can compost! To learn more about it, [sign up](#) or go to our [website](#) for more information.