Frequently Asked Questions regarding Garbage and Recycling:

I have extra garbage and bulky items I need to get rid of, what are my options for disposal?

- **Purchase Extra Garbage Tags** - For occasional extra garbage that will not fit in your cart, single family residents may purchase an extra garbage tag for $6 at one of these Sunnyvale locations.
- **Schedule an On-Call Collection** - To dispose of more than an extra bag or two of garbage, single family residents may take advantage of up to two appointments a year for an On-Call Collection of bulky items (e.g., furniture, large appliances, mattresses) plus two cubic yards of household trash. Electronics are acceptable items for On-Call Collections. Call Utilities Customer Service at (408) 730-7400 to schedule an appointment.
- **Come to an Extra Dumping Weekend at the SMaRT Station** - Residents have the option of using the Extra Dumping Weekends, held over two weekends in the spring and fall at the SMaRT Station, to dispose of extra materials. The no-charge events are for Sunnyvale residential customers only.

Who do I call if I have questions about my garbage bill?
Contact City of Sunnyvale Utility Customer Service at (408)730-7400.

Who do I call if my garbage/recycling carts were not emptied?
Contact the service provider, Specialty Solid Waste & Recycling, at (408)565-9900 to speak to a customer service representative.

How can I dispose of Household Hazardous Waste?
Sunnyvale residents do not need an appointment to dispose of their Household Hazardous Waste (HHW). They may dispose of it at a HHW Drop-Off Event. Events are held every third Saturday of the month (except December), from 8 a.m. to 1 p.m., 164 Carl Road, Sunnyvale. Call the Recycling Program at (408)730-7262 for details. For alternate drop-off sites and event dates go to hhw.org or call (408)299-7300.

How can I order a debris box for my remodeling/demolition projects?
Specialty Solid Waste & Recycling, the City’s franchised hauler, is the sole provider for debris boxes for residential projects. To order a debris box, contact Sunnyvale Commercial Utilities at (408)730-7681. Contractors or customers without an existing Sunnyvale utilities account may call Specialty Solid Waste & Recycling directly at (408)565-9900. Contact the Commercial Recycling Specialist at (408)730-7484 for information on recycling services providers.
Where can I dispose of trash and recyclable materials?
Trash and recyclable materials may be dropped off daily from 8 a.m. to 5 p.m., at the SMaRT Station at 301 Carl Road, Sunnyvale. The SMaRT Station is closed Thanksgiving, Christmas and New Year’s Day.

How much does it cost to drop off materials at the SMaRT Station?
A per cubic yard fee is charged on all incoming trash or debris. See fee table for information on rates for different material-types. Recyclable materials may be dropped off at no charge.

How can I dispose of a television, monitor or other household electronics?
Many electronics contain hazardous materials and must not be disposed as garbage. Sunnyvale residents may dispose electronics, at no cost, at the SMaRT Station from 8 a.m. to 5 p.m. seven days per week. Businesses should contact the Commercial Recycling Specialist at (408)730-7484 for assistance with disposal of electronics.

What can I recycle in my curbside cart? What about if I live in a multi-family complex?
If you live in a single family residence and have a split-cart (half is for paper, half is for containers) this is what can be recycled. Residents in multi-family complexes who have blue carts (light blue for bottles and cans, dark blue for paper), see the multi-family recycling guide for details. If your complex does not have recycling set up please call the Residential Recycling Coordinator at (408)730-7278.

The last city I lived in had a curbside food scraps collection program, does Sunnyvale?
Sunnyvale currently does not have curbside collection of food scraps, although a pilot program is being planned for 2014. Another way to handle your food scraps is to start either a worm or backyard composting bin. Even if you have limited or no outdoor space, you can compost! To learn more about it, sign up or go to our website for more information.

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