

Vendor	Application	Purpose	Categories of Data	Data Collected	Data Updated	Custodial Department
ESRI	ArcGIS Map Server	Electronic Maps	Electronic representation of geographic features and demographic data	Data collected and added to the datasets over the past 20 years	Varies by specific data type, weekly to yearly or longer	Information Technology
City	Below Market Rate Interest List	Application that allows members of the public to enter their interest in below market rate housing for Housing Unit staff to use in assisting in the search and tracking the need	Personal information	Daily	Daily	Community Development
City	Budget Development	A custom application built to support the City's legacy Performance Based Budget	Proposed budget information for both capital and operating budget information and a limited set of performance data linked to the budget	Yearly	Irregular updates through the year depending on need to develop or report on budget information	Finance
HdL Software Solutions	Business License	Tracking business license applications and renewal billing	Business license applications and business profile data	Daily	Daily	Finance
Garrison Enterprises /Digital Health Department Inc.	CERS Central	Accept reports from business residents on hazardous material and manage inspections of those sites as required by state statutes	Business and hazardous material information and inspection records	Daily	Daily	Public Safety

Chameleon Software Products	Chameleon/CMS	The Chameleon package provides software support for all animal control functions however in Sunnyvale only the license tracking function is used	Animal license records	Ongoing - new animals are registered on an ongoing basis	Daily	Public Safety
CopLogic Inc.	Citizen Online Reporting	Online application allowing citizens to report cold crimes	Basic personal information on crime victims and the crimes they are reporting	Personal information and crime data	Daily	Daily
City	Compost Workshop	Mange attendance in composting workshops	Event data and session sign-up and attendance	Periodically	Periodically	Environmental Services
Tritech Inc. (formerly Tiburon)	Computer Assisted Dispatch		EXCLUDE			
OCLC - Global Library Cooperative	ContentDM	Organize and provide public access to historic photo collection	Archive photo library	Since approximately 1900	Varies with contributions of historic photos	Library and Community Services
PublicEngines Inc.	Crimereports.com	Provide public information on the location of crime incidents in Sunnyvale through web based application	Crime incident related information on pin maps	Daily	Daily with slight delay for incidents to be processed before posting	Public Safety
City	CRM	Accept inquiries and service requests from the public	Varies widely, inquiries on City services and programs, reports of needed repairs, complaints	Daily	Daily	City Manager's Office

Dataworks Plus	Digital PhotoManager	Mug shot management	Integrated with the county mug shot system, manages mug shots taken of Sunnyvale arrestees	Daily	Daily	Public Safety
Dotnetnuke	DNN	Content management for City website	Public information and announcements	Daily	Daily	City Manager's Office
e-Builder	e-Builder Enterprise	Construction program management	Basic construction task assignments, project development information, cost estimates	Daily	Daily	Public Works
DataTicket Inc.	E-Citations	Traffic and administrative citation management	Personal information of persons cited and billing information	Daily	Daily	Public Safety
City	Employee Directory	Employee phone and e-mail directory for internal use	Extensions of employees, work locations, other coordination information	Daily	Daily	Information Technology
City	e-Permits/SunGIS	Tracking building permits, development projects, neighborhood preservation activity	Property and development project and permit information	Daily	Daily	CDD
Highline Corporation	ePersonality	Payroll and HR	Payroll records and basic employee information	Daily	Daily	Finance and Human Resources

City	False Alarms & Security Permits	Records of false alarms occurring at businesses and residences	Public Safety call information resulting from false alarms including warning letters and billing	Daily	Daily	Public Safety
AssetWorks	FleetFocus	Track maintenance information on the City's fleet of vehicles	Vehicle cost and maintenance records	Daily	Daily	Public Works
AssetWorks	Fleet Focus - Stores and Inventory	Track the inventory of goods dispensed by the City's warehouse	Materials inventory and accounting data for cost allocation of supplies	Daily	Daily	Finance
Syn-Tech Systems Inc.	Fuel Master	Manage the use of fuels by City vehicles	Fuel access and usage records	Daily	Daily	Public Works
Granicus	Granicus Video Services	Provide web based videos of City Council meetings and certain other city functions to the public	Live streaming video and online access to past meetings	Roughly weekly, more or less depending on meeting schedules	Weekly	City Manager's Office
L.E.A. Data Technologies	Law Enforcement Administrative	Track citizen complaints and internal affairs investigations	Summary of complaints, complainants, officers involved	Roughly Daily	Roughly Daily	Public Safety
Granicus	Legistar	Manage the development of the City Council and Boards and Commission agenda while in draft form	Reports to City Council and Boards and Commissions	Daily	Daily	City Manager's Office

Linko Technology Inc.	Linko CTS	Track compliance of large industrial sewage producers in meeting EPA requirements for pre-treating their sewage	Sewage testing and processing information	Daily	Daily	Environmental Services
Dynamic Interface Systems Corp	LoanLedger	Manage housing loans in the low income housing program	Personal and housing related data on participants in the low income housing program	Roughly Daily	Roughly Daily	Community Development
Sungard Public Sector	Naviline Utility Billing	Utility billing	Solid waste, water, and sewer billing	Daily	Daily	Finance
Everbridge Communications Solutions	Nixle.com	Online communications distributor and emergency notifications	Nixle is an online distributor of emergency notifications and other public interest notices	Roughly Daily	Roughly Daily	Public Safety
City	Nuisance Vehicle Database	Online application that allows citizens to complain about problem vehicles. Also manages the follow-up investigation and actions	Vehicle and vehicle owner information, minimal personal information on complainants	Daily	Daily	Public Safety
Cogsdale	Performance Series	General Ledger, Accounts Payable, Purchasing	Purchasing, payment, and other financial transaction and accounting data	Daily	Daily	Finance
MTI Software Solutions	PETS-Property and Evidence Tracking System	Management of the City's property and evidence warehouse	Evidence and found or recovered property records	Daily	Daily	Public Safety

Tritech Inc. (formerly Tiburon)	Police Records Management System	Maintain crime data on police incidents, provide standardized reporting, crime analysis support, etc.	Personal information on victims, witnesses, and others involved in criminal incidents. Track related vehicles and property	Daily	Daily	Public Safety
City	Print Shop System	Manage service requests in the City's print shop	Service requests for printing work	Daily	Daily	City Manager's Office
Vermont Systems Inc.	RecTrac and WebTrac	Recreation Program management	Recreation program offerings and registration, facility booking and reservations	Daily	Daily	Library and Community Services
Sage Software Inc.	Sage 300 (Accpac)	Accounts Receivable	Financial records of money due and received by the City	Ongoing - all data is related to bills due and paid the City	Daily	Finance
HdL	Sales Tax	Database providing analysis of sales tax data	Sales tax data reported to the state	Quarterly	Quarterly	Finance
HdL	Business License	Application for managing business licenses issued by the City	Business and tax information	Daily	Daily	Finance
City	ShareNet	Provides a data sharing interface between the City and the solid waste contractor for to validate customer services	Solid waste customer data, billing status, and pickup coordination	Daily	Daily	Finance

Microsoft	SharePoint 2010	Information resources for City employees	Policies and procedures for operations and informational communications	Daily	Daily	Information Technology
Innovative Interfaces Inc.	Sierra	Library checkout and service management	Library card, material check-out, and catalog information	Daily	Daily	Library and Community Services
MTC	StreetSaver	Online application for the management of the City's paving program	Tracks condition of the City's road pavement and support the pavement maintenance program	Weekly	Weekly	Public Works
City	Sunnyvale Neighborhood Actively Prepare (SNAP)	Management of a public safety emergency preparedness program	Tracks citizens who have expressed an interest in emergency preparedness, coordinate training registration, program register	Weekly	Weekly	Public Safety
emphasys Treasury and Debt Software	Sympro	Treasury portfolio management software	Investment account information for tracking the City's investment portfolio	Daily-weekly	Daily-weekly	Finance
Crossroads Software Inc.	Traffic Collision Database	Provide analysis of traffic collision information for engineering purposes	Basic traffic collision information	Daily	Daily	Public Works
Davey Tree	TreeKeeper	Track city trees and pruning program	Tree species and location information, maintenance records	Daily	Daily	Public Works

Volgistics Inc.	Volunteer Management System	Manage the City's volunteer program	Accept online applications for volunteer work in the City, track assignments	Roughly Daily	Roughly Daily	Human Resources
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