

## A Year in Review at NOVA Job Center— High Demand Continues

The service statistics for customers served at the NOVA Job Center have been compiled for this past fiscal year, July 1, 2014 through June 30, 2015, and the results are included in the chart, below, along with a comparison to the previous fiscal year.

NOVA Job Center	Total FY 13/14	Total FY 14/15
# New Customers	4,124	3,928
# Client Visits (1/day)	64,585	52,223
# Unique Clients	5,774	5,145
Total # Services Provided:	83,570	70,114
# Career Advising Appointments	9,606	10,235
# Workshop Participants	9,745	9,224
# Computer & Professional Effectiveness Classes Attendees	2,100	1,758
Promatch Visits/Services	18,392	16,307

While NOVA has seen a decline in the overall number of job seekers served this past year compared with the previous year, it is not proportionate to the surge in hiring and economic success that is occurring in Silicon Valley. Although many of NOVA's customers are finding work, there are still many others who are still seeking reemployment assistance. There are also new customers coming through the Job Center doors every day, which can be attributed to the uptick in churn and disruption NOVA is seeing, with new innovation replacing the obsolete. This past year, NOVA responded to notifications of layoffs from employers through the official WARN (Worker Adjustment and Retraining Notification) notices, which impacted 3,164 individuals, up from 2,687 affected the previous year.