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California Region
3055 Comcast Place
Livermore, CA 94551-9559

IT DEPARTMENT

June 1, 2015

Ms. Catlin Ivanetich
Administrative Services Manager
City Hall/456 West Olive Avenue
Sunnyvale, CA. 94088

RE: Important Information—Price Changes

Dear Ms. Catlin Ivanetich:

At Comcast, we are committed to constantly improving our customers' entertainment and communications experience and we continue to invest in making their services even better. As we make these and other investments, we periodically need to adjust prices due to increases we incur in programming and other business costs. Starting July 1, 2015, new prices will apply to select Video, Internet services and installation as reflected in the enclosed notice.

We promise to continue to provide our customers with a consistently superior experience, including 24/7 customer service, two-hour appointment windows and on-time arrival—or we'll credit the customer \$20 or provide a free premium channel for three months. We back up our services with the Comcast Customer Guarantee (visit www.comcast.com/guarantee for details).

We know you may have questions about these changes. If I can be of any further assistance, please contact me at 925-424-0207 or Mitzi_Givens-Russell@cable.comcast.com.

Sincerely,

Mitzi Givens-Russell
Franchise Operations Manager
Comcast California

Enclosure: Customer Bill Message

Comcast Products And Services Price List

San Jose, Campbell, Cupertino, Los Altos, Santa Clara, Los Gatos, Monte Sereno, Milpitas, Saratoga, Mountain View, Sunnyvale, Monterey, Carmel, Pacific Grove, Seaside, Marina, Salinas, Pebble Beach, Sand City, San Francisco, The Presidio, Treasure Island, Atherton, East Palo Alto, Menlo Park, Palo Alto, Stanford, Portola Valley, Woodside, Los Altos Hills, Brisbane, San Mateo, Burlingame, South San Francisco, Daly City, Colma, Pacifica, Millbrae, Belmont, Redwood City, San Carlos, San Mateo County, San Rafael, Marin County, Corte Madera, Larkspur, Ross, Belvedere, Tiburon, Fairfax, San Anselmo, Mill Valley, Sausalito, Novato, Petaluma, Napa, American Canyon, Healdsburg, Sonoma County, Cloverdale, Windsor, Vallejo, Solano County, Vacaville, Travis AFB, Benicia, Fairfield, Suisun City, Santa Rosa, Rohnert Park, Calistoga, St. Helena, Sonoma, Cotati, Sebastapol, Yountville, Penngrove, Rio Vista, Ukiah, Willits, Mendocino, Fort Bragg, Dublin, San Ramon, Livermore, Pleasanton, Castro Valley, Sunol, Oakland, Piedmont, Emeryville, San Pablo, Albany, Pinole, Crockett, Rodeo, El Sobrante, Port Costa, Berkeley, Richmond, El Cerrito, Fremont, Newark, Hayward, San Leandro, San Lorenzo, Union City, Alameda, Hercules, Atwater, Winton, Merced, Chowchilla, Los Banos, Reedley, Sanger, Selma, Dinuba, Kingsburg, Fowler, Kerman, Mendota, Firebaugh, Dos Palos, San Joaquin, Parlier, Fresno County, Del Rey, Fresno, Clovis, Madera, Madera County, Visalia, Tulare, Tulare County, Lemoore, Kings County, Hanford, Corcoran, Laton, Lemoore Naval Air Station, Riverdale, Marysville, Oliverhurst, Yuba City, Sutter, Beale AFB, Yuba County, Grass Valley, Nevada City, Oroville, Colusa County, Gridley, Biggs, Butte, Paradise, Magalia, Chico, Willows, Glenn County, Orland, Butte County, Citrus Heights, Sacramento, Elk Grove, Folsom, Galt, McClellan AFB, Rancho Cordova, Roseville, Placer County, Davis, Yolo County, Cool, El Dorado County, Placerville, Tracy, Mountain House, Newman, Patterson, Crows Landing, Sutter Creek, Amador City, Angels Camp, Arnold, Jackson, Plymouth, Stockton, Lathrop, Manteca, Lodi, San Joaquin, Oakdale, Sonora, Tuolumne County, Lompoc, Buellton, Santa Barbara, Solvang, Santa Maria, Santa Clara County, Monterey County, Del Rey Oaks, Napa County, Larkfield-Wikiup, Bodega Bay, Alameda County, Contra Costa County, Merced County, Sutter County, Live Oak, Wheatland, Lake Wildwood, Penn Valley, Colusa, Corning, Hamilton, Durham, San Joaquin County, Stanislaus County, Calaveras County, Santa Barbara County

Important Information Regarding Your XFINITY Services and Rates

At Comcast, we are committed to constantly improving your entertainment and communications experience, and we continue to invest in making your services even better. As we make these and other investments, we periodically need to adjust prices due to increases we incur in programming and other business costs.

Starting on **July 1, 2015**, the prices of select XFINITY® TV and Internet services and equipment will change. **We've included the changes in this notice.**

If you're currently receiving services on a promotional basis, under a minimum term agreement associated with a specific rate, or in the guaranteed period of one of our SurePrice™ plans, the prices for those specific services will not be affected during the applicable period.

Have questions? Please visit us at xfinity.com (and click on the **Support tab**) or call us at **1-877-508-5498**.

Not all services available in all areas.

XFINITY TV

BASIC SERVICES

	Current Price	New Price
Broadcast TV Fee	\$1.50	\$3.25

DIGITAL SERVICES

	Current Price	New Price
Digital Economy	\$37.95	\$39.95
XFINITY TV 450 Latino	\$64.95	\$69.95

BASIC AND DIGITAL ANCILLARY SERVICES

	Current Price	New Price
DVR Service	\$7.95	\$9.95
HD DVR Service (Primary Outlet)	\$17.95	\$19.95
AnyRoom DVR Service (Triple Play Package Rewards)	\$13.95	\$9.95
Digital Additional Outlet Service with HD DVR Service	\$17.95	\$19.90
Digital Adapter Additional Outlet Service (SD or HD)	\$1.99	\$2.99

VIDEO INSTALLATION FEES

	Current Price	New Price
XFINITY TV (Initial Installation of Service)	\$70.00	\$99.99

DOUBLE PLAY PACKAGES

	Current Price	New Price
Internet Plus (no longer available for new subscription)	\$69.95	\$72.95
Blast Extra (no longer available for new subscription)	\$74.95	\$79.95
Blast Plus	\$84.95	\$89.95
Latino Bundle (TV 450 Latino + Voice Unlimited) - not available for new subscription	\$109.90	\$114.90
Latino Bundle (TV 450 Latino + Starz + Blast! Internet) - not available for new subscription	\$141.90	\$147.90

TRIPLE PLAY PACKAGES

	Current Price	New Price
Economy Triple Play XF (no longer available for new subscription)	\$92.85	\$94.85

8155 1000 0010-0330
 8155 2000 0010-0400, 0440
 8155 3000 0010-0570
 8155 4000 0160-0260, 0380-0640
 8155 5000 0010-0110, 0140-0430
 8155 6000 0010-0150, 0190-0490, 0510-0720, 0750-0780
 8155 7000 0010-0070

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