



Gas Engineering and Operations  
P.O. Box 77000  
San Francisco, CA 94177

## DATE

Dear Resident,

In the coming weeks, Pacific Gas and Electric Company (PG&E) will be in your area to complete an important natural gas safety project that began last year. This project will **modernize the natural gas pipeline** near you to allow a high-tech device, called a "smart pig," to travel inside the pipe and provide a detailed analysis from the inside out. This will help ensure the integrity of our gas transmission system.

### **Temporary roadway closure: Persian Drive to Lawrence Expressway**

Beginning in mid-March through the end of April, you will see PG&E trucks and crews working in your neighborhood, and a temporary road closure will be in place along Persian Drive between Fox Hollow and Lawrence Expressway.

- **From March 13 through the end of April, please use North Fair Oaks Avenue** to access Fox Hollow via Persian Drive. The temporary road closure will be in place along Persian Drive from the Fox Hollow entrance to Lawrence Expressway.
- The pedestrian path at North Fair Oaks Avenue and Persian Drive will also be closed during this work.

Please note that these dates may be adjusted based on safe working conditions.

### **What to expect**

Although we are taking steps to minimize neighborhood impacts, construction noise may be heard during normal working hours, from 7 a.m. to 6 p.m., Monday through Saturday. Occasional work may be required outside of these hours. We understand that this may cause some inconvenience and plan to work as quickly and safely as possible to complete this necessary work.

At times during this project, we will need to "vent" the pipeline of natural gas using a safe and common technique. Prior to gas venting, PG&E will communicate with residents about the potential for gas odors and a loud steady noise related to the venting. Although the situation is safe, we encourage anyone who has concerns about the smell of gas to call us 24 hours a day at **1-800-743-5000**.

### **Learn more about pipeline safety**

For questions specific to this project, please do not hesitate to contact me via email at [Lizz.Williams@pge.com](mailto:Lizz.Williams@pge.com) or by phone at **408-282-7640**.

For general information about the natural gas system, please visit [www.pge.com/gas](http://www.pge.com/gas), call the Gas System Help Line at **1-888-743-7431**, or contact PG&E Customer Care at any time at **1-800-743-5000**.

While this notice does not require any action on your part, we hope the information is helpful. Thank you very much for your patience and understanding during this necessary work.

Sincerely,

### **Lizz Williams**

Customer Outreach Specialist  
Pacific Gas and Electric Company

