



CITY OF SUNNYVALE

QUARTERLY REPORT

Thoughts from your City Manager

Without question, the Sunnyvale downtown is one of our biggest priorities and we have excellent news and progress to report. In August, a California Supreme Court action finally ended the litigation that has been stalling the Town Center project for years. This should clear the way for the current owner – Wells Fargo Bank – to be able to sell this highly desirable property to a developer who can help Sunnyvale complete the downtown it envisioned and deserves.



City Manager Deanna J. Santana

WHAT DOES WELLS FARGO PLAN TO DO WITH THE PROPERTY?

The bank is currently marketing the property for sale and talking to potential buyers. The ball is in their court and the City's role will really begin once the bank chooses a buyer(s).

WHAT IS THE CITY DOING NOW THAT THE COURT CASES ARE RESOLVED?

First, we're underway with a market analysis to evaluate whether the mix of land uses the City previously approved is still viable in today's market. Second, once the bank identifies a buyer, the City Council will need to review and approve that buyer based on their development experience and financing capability. To aid the Council in this decision, we've hired two third-party consultants who will independently review the potential buyer's qualifications. With these things in place, the Council and City staff are now well-equipped for their role in moving this project to fruition.

WHAT WAS PLANNED FOR THE SUNNYVALE TOWN CENTER?

"Town Center" is the name of the private development project located in the center of downtown Sunnyvale; it was begun in 2007 to replace an outdated indoor mall built in the 1970s. The project was designed to restore the downtown feel of the area that was lost when the mall was built, and create a central destination for residents and visitors to shop, dine and hang out. In addition to a movie theater and hotel, the project includes a grid pattern of streets connecting approximately 300 residential units with retail and commercial buildings, adjacent to the existing Macy's and Target stores. The project also included parking structures, walkways and a civic plaza.

WILL THE ORIGINAL PLANS MOVE FORWARD?

At this point, it is really too early to tell. In the time since the City issued the project's entitlements, building and environmental regulations and redevelopment law have changed and evolved. The project's location in the downtown needs to be considered; for instance, there are a number of existing agreements in place involving the Town Center and neighboring property owners that will need to be reviewed and potentially modified. What we do know is that the potential sale of the property is a big step forward in the right direction. While there is still a lot of work ahead, the City is doing what it can now to prepare so that we can move efficiently when the time comes.

Meanwhile, Sunnyvale's downtown continues to be one of the hottest real estate markets in the area, in particular due to its proximity to transit and booming job centers. Solstice and Carmel Loft House — two new mixed-use projects located on Washington Avenue and Olson Way — recently opened bringing nearly 40,000 square feet of new retail space and more than 400 new apartments that are almost fully leased. New or

relocated businesses such as Kabul Afghan Cuisine, Philz Coffee, Prolific Oven Bakery & Cafe, City Place Wine Bar and Orangetheory Fitness have recently opened, expanding dining and shopping options and joining established and popular restaurants, bars and shops along Murphy Avenue. All are unique to Sunnyvale or are smaller chains that add to the eclectic vibe downtown. ☺

Support Sunnyvale's Downtown

14TH ANNUAL CHRISTMAS TREE LIGHTING CELEBRATION

Murphy Avenue – December 5, 2015, 4:30 – 8:30 p.m.

Ring in the holiday season with this downtown tradition that includes a visit from Santa Claus. Fun for the entire family!

SUNNYVALE FARMER'S MARKET

Murphy and Washington Avenues

Every Saturday year-round, 9 a.m. – 1 p.m.

Enjoy fresh fruits, vegetables and arts and crafts from local growers and artisans. ☺



Photo courtesy of Ron Pardini



Sunnyvale's FY 2015/16 Budget

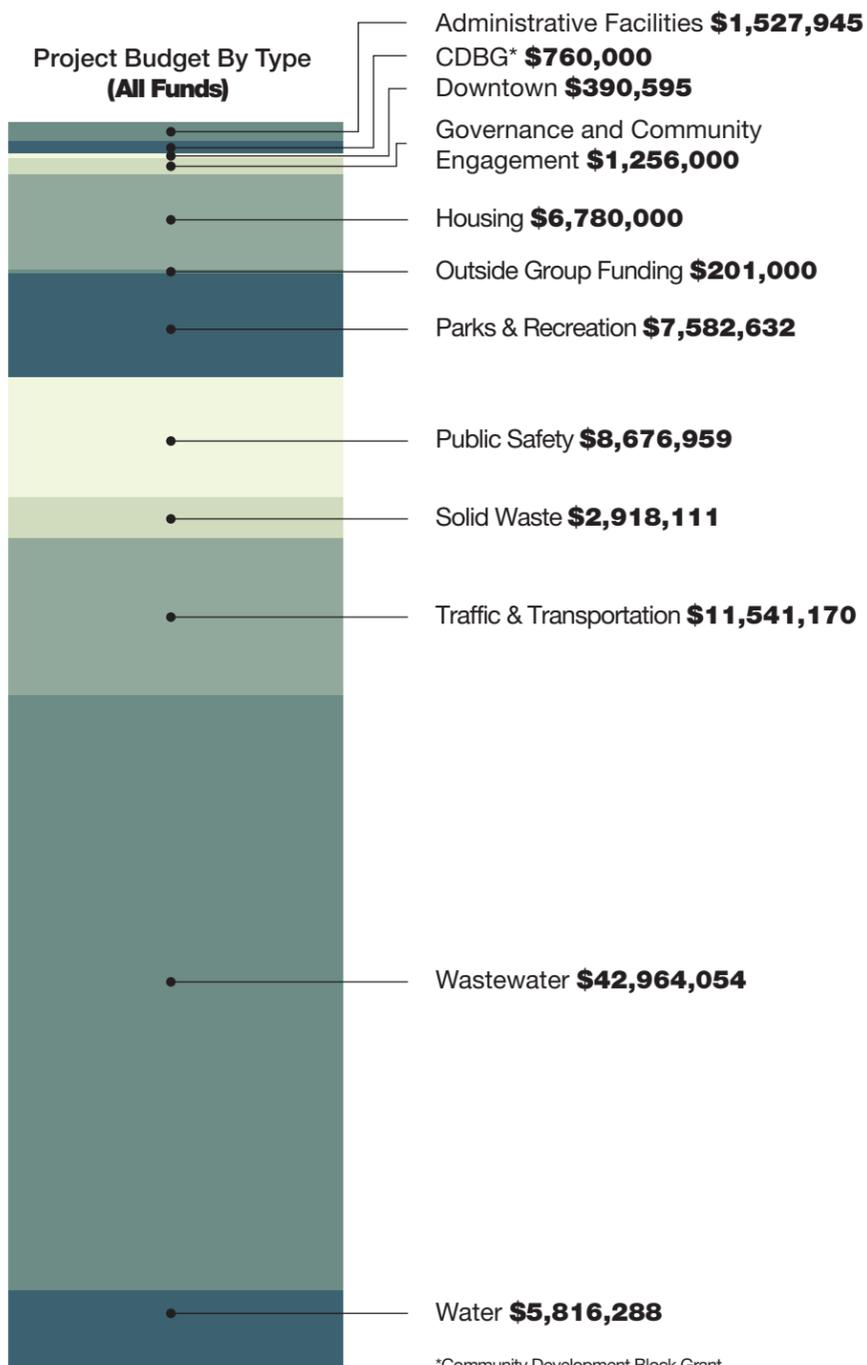
Investing in the City's Long-term Needs

The City's budget appropriates resources to provide services to the community. Even though the City reviews and approves the budget annually, the City plans its budgets in two-year cycles – the first year of the cycle focuses on the City's Operating Budget while the second year focuses on the Projects Budget. Think of the Operating Budget as the recurring, day-to-day costs of running the City's operations, such as salaries, utility bills and fleet management. The Projects Budget reflects non-operating activities such as capital and infrastructure projects that occur one-time or only periodically. The Fiscal Year 2015/16 Budget focuses on the Projects Budget, but also provides the following Operating Budget highlights.

PROJECTS BUDGET HIGHLIGHTS

The City plans for its long-term capital maintenance, renovation and replacement needs through the Projects Budget. Over the next 20 years, the City is planning to spend \$864 million on 208 projects, many of them multi-year. The FY 2015/16 budget contains \$90 million for 134 projects which include:

- Rebuilding and rehabilitating the City's Water Pollution Control Plant (WPCP);
- Rehabilitating the Fair Oaks and Calabazas Creek bridges;
- Preparing to reconstruct the Mathilda Avenue/237/101 interchanges;
- Constructing the Wolfe Road recycled water pipeline and making improvements at the WPCP to allow for continuous recycled water production;
- Initiating renovation of Fair Oaks Park and the Washington Community Swim Center; and
- Accelerating the recruitment, selection and training of Public Safety Officers. ☺



*Community Development Block Grant

OPERATING BUDGET HIGHLIGHTS

- The budget remains structurally balanced while addressing several pressures and challenges such as increasing demand for services, aging infrastructure and unfunded liabilities.
- The City's excellent budget management and financial profile have earned it the highest credit ratings from Moody's Investors Services and Standard and Poor's.
- The budget continues the City's progress toward sustainable personnel costs, which includes assuming that all employees will pay the full share of their portion of retirement costs as determined by CalPERS through contract negotiations by Fiscal Year 2019/20.
- The City's revenue projections reflect continued robust economic activity, with property tax and Transient Occupancy Tax continuing to grow. However, projections for the growth of sales tax continue to be moderated to reflect the increasing volatility of this revenue source.
- The City has added funding in key service areas to address new or increasing demands. For the new Fire Station 5, we have added three new Public Safety Officers. Scheduled for completion in spring 2016, the station is expanding to

include an additional ladder truck, a new training center and a shooting range. A second Assistant City Manager position was added to lead several significant projects such as the modernization of the Civic Center. One Assistant City Engineer position has been added for three years to manage peak workloads in both development activity and project engineering for the major bridge, transportation and utility projects underway.

THE PROJECTS BUDGET: ADDRESSING THE CITY'S LONG-TERM NEEDS

During the Projects Budget cycle, City staff take a long-term look at the City's needs. The following highlights are some of the significant areas of service that underwent review.

Renovate Park and Recreational Facilities

All of the City's parks and recreational facilities projects received a detailed update to ensure that projected costs for design and construction reflect current construction figures based on recent projects such as the new Seven Seas Park. While the budget includes renovating all of the City's parks over the next 20 years, Lakewood and Fair Oaks parks will be the next two to be upgraded. Both projects will include replacing the athletic fields with synthetic turf, installing new



City Councilmembers and staff join representatives from J Paul Company and Level 10 Construction at the groundbreaking ceremony for Sunnyvale's new Fire Station 5 in June.



bleachers and fencing, improving the buildings and adding energy efficient fixtures. In addition, the Washington Community Swim Center will be fully rebuilt over the next four years.

Modernize the Civic Center and Library Facility



The Civic Center project is exploring options for renovating or rebuilding facilities to improve service delivery such as at the Library where popular events are frequently filled to capacity.

The City is developing a plan to modernize its aging and outdated Civic Center facilities — City Hall, Sunnyvale Library and Public Safety Headquarters — which provide an array of services to the community. A full range of options is being explored and the planning process has included extensive community outreach such as focus group meetings, community workshops, online surveys and presentations to community groups (see article on page 4). In recent years, the City has set aside

additional funds for the needed capital improvements; however, additional funding will be required. Funding strategies are being evaluated as part of the community engagement process and staff will be presenting options to the City Council once they are developed.

Upgrade Aging Utility Infrastructure

Like many across the country, Sunnyvale’s systems for water storage and distribution and wastewater collection and treatment need significant rehabilitation due to their age. Among the many projects underway are replacing water and sewer pipes, renovating the WPCP, and dredging sewage treatment ponds. Funding is also included to install a recycled water pipeline along Wolfe Road and provide for continuous recycled water production at the WPCP (see article on page 5). Expansion of the recycled water system is a partnership with the Santa Clara Valley Water District as part of the regional effort to ensure a sustainable water supply. This budget also includes projects for public education and new waste collection programs designed to help meet the City’s waste diversion goals of 75 percent by 2020 and 90 percent by 2030.

Traffic and Transportation Projects

Several large transportation infrastructure projects are underway to improve the

system. This includes a project in conjunction with VTA to reconstruct the Mathilda Avenue/237/101 interchanges, improving traffic operations and capacity at one of the busiest, most complex roadway systems in the region. The City is also underway with rehabilitating the Fair Oaks Bridge with CalTrans which includes seismic upgrades, installing sidewalks, widening bike lanes, rehabilitating the bridge deck and replacing lighting. The City is also continuing to restore the condition of its street pavement to pre-recession levels and additional investments are budgeted to repair sidewalks, curbs and gutters.

Public Safety Initiatives

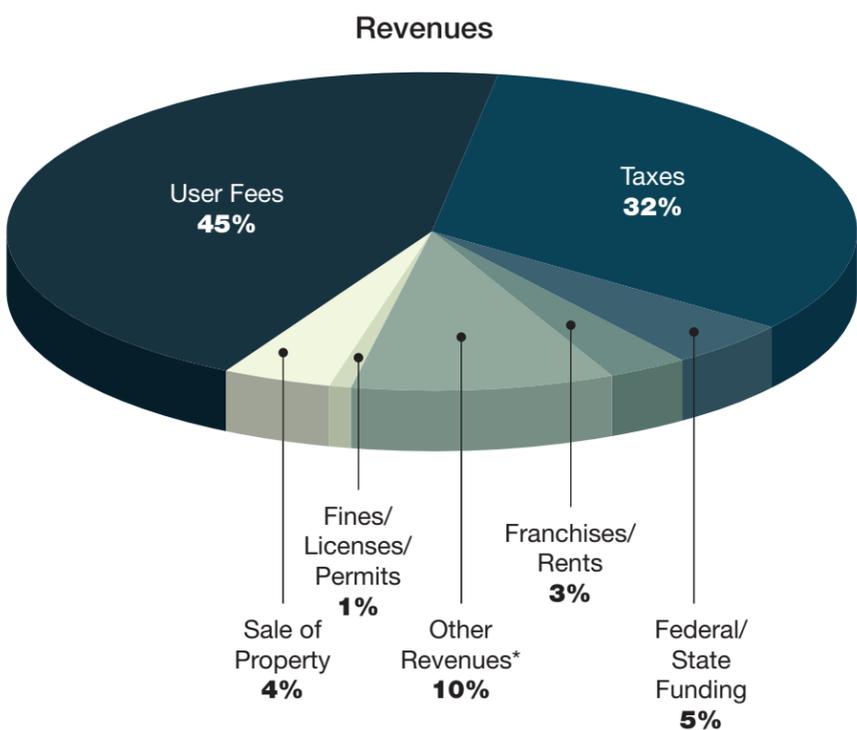
Because Sunnyvale Public Safety Officers are trained for and serve in three capacities — police, fire and emergency medical services — the hiring and training process for new officers must begin well in advance. To ensure we maintain public safety staffing levels, this budget includes funding to accelerate recruitment efforts for Public Safety Officers to ensure new officers are ready to serve prior to the retirement of existing officers. The budget also includes a new project to fund the purchase of body-worn cameras for officers and creating the policies around their use.

Lights, Cameras, Action!

Great news for local producers and viewers of public access television. Part of this year’s budget includes funds to launch a two-year pilot program on the City’s Comcast cable channel 26. Called SV26, the channel will be operated by KMVT 15 Silicon Valley Community Media, a non-profit company that has been providing these services for Mountain View, Los Altos and Cupertino since 1982. The launch of SV26 means you will be able to watch local programming provided by producers living in Sunnyvale along with other regional content. KMVT15 provides a production studio, adult classes and youth camps for residents looking to get into television programming. You can also work with them to air your already produced content on this new channel. The channel will launch within the next few months, once equipment installation and testing is finalized. For more information, visit kmvt15.org or call (650) 968-1540.

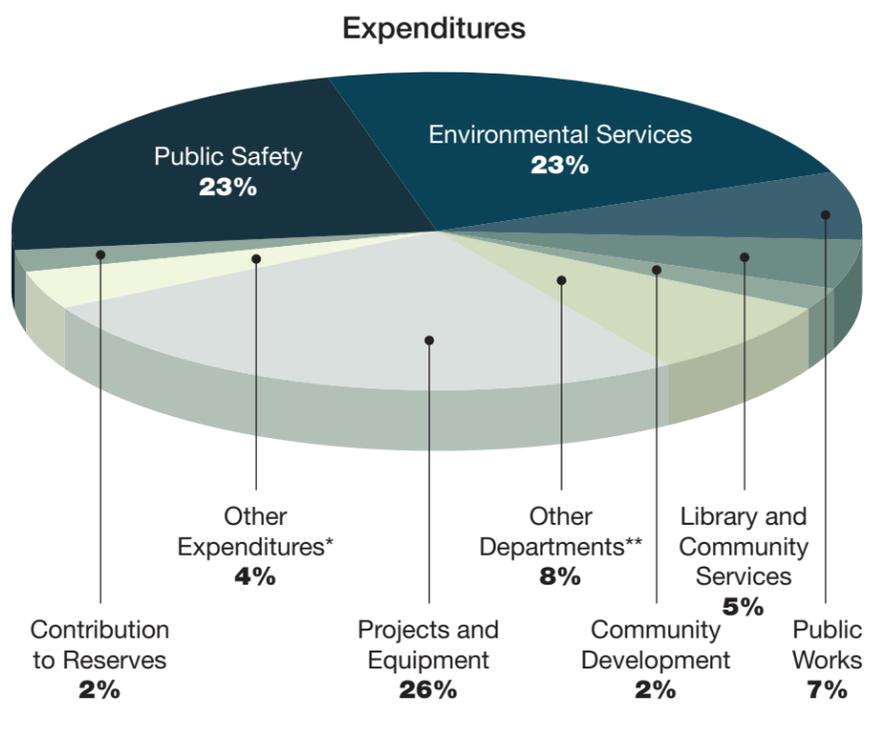


CITY REVENUES & EXPENDITURES



* Other Revenues is comprised of miscellaneous revenues such as loan repayments, SMaRT Station revenue and State Traffic Congestion Relief (AB 2928) funds

The City’s revenues and expenditures are balanced at \$356 million. The Revenues Budget contains all sources of City revenues, the largest of which are user fees and taxes. User fees include payments for water, sewer and garbage utilities, as well as fees for recreation services and development impact fees such as Park Dedication and Traffic Impact Fees. The majority of City tax revenue comes from property tax, sales tax, Transient Occupancy Tax, and Utility Users Tax. The total citywide Expenditures Budget is comprised of the Operating Budget of \$244 million (about 70%), Projects and Equipment Budget of \$94 million, other expenditures (e.g., lease and debt payments) at \$12 million and contributions to reserves at \$6 million.



* Other Expenditures includes debt service and lease payments

**Other Departments include: Office of the City Attorney, Office of the City Manager, Finance, Human Resources, and NOVA Workforce Services

The City uses its reserves to reduce the impact of economic cycles on delivering services by saving into reserves when revenues are higher than projected and drawing on them when revenues are lower. All of the revenue funds ensure Sunnyvale residents and businesses enjoy well-maintained streets, quality utility services, clean parks, diverse library and community services, and a safe, secure community.



Recycled Water

Investing in a Reliable Water Supply

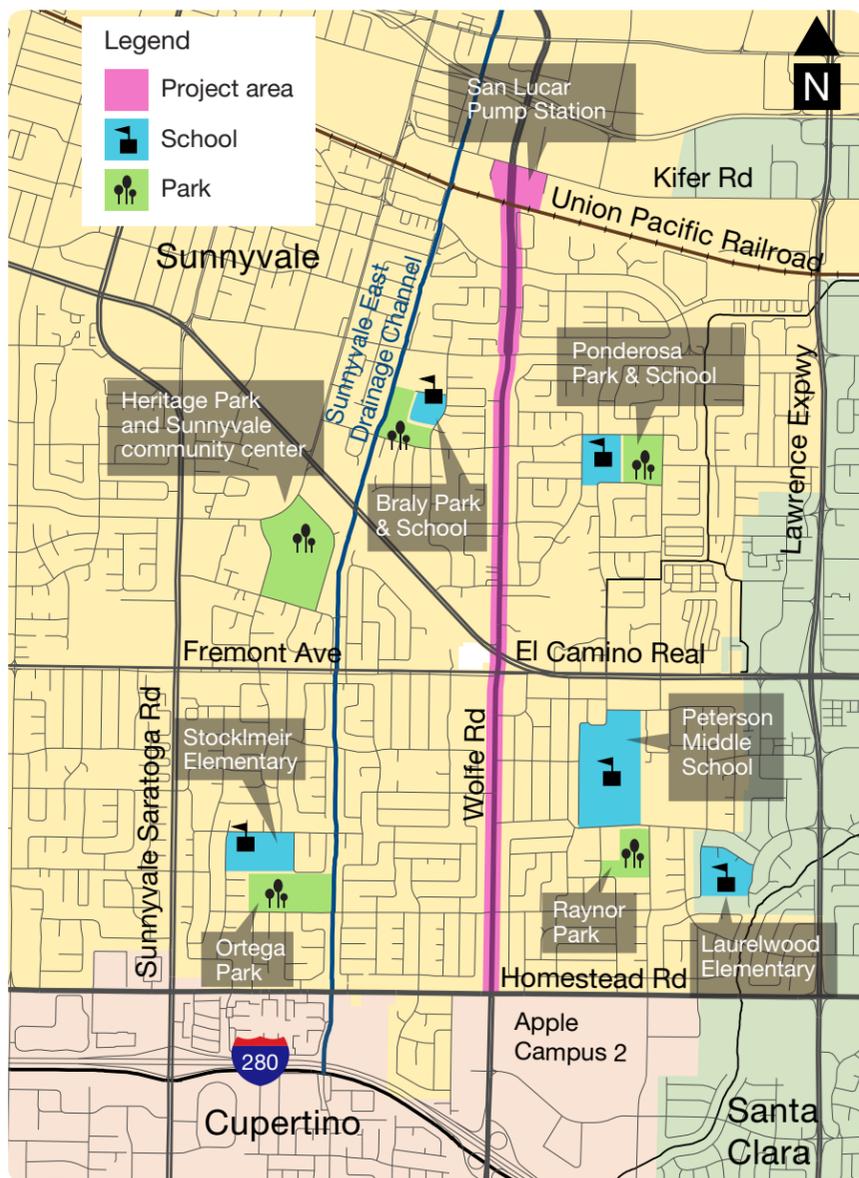
The Santa Clara Valley Water District and the City of Sunnyvale are working together on the **Wolfe Road Recycled Water Facilities Project**, in conjunction with Apple, Inc. and California Water Service Company. The project will expand recycled water distribution in Sunnyvale, provide service to the Apple Campus 2, extend service to the City of Cupertino and help the water district expand recycled water use throughout the county.

The project will include building a booster pump station and installing 2.5 miles of recycled water pipeline underneath Wolfe Road. The water district is leading the design and construction phases of the project and will own and operate the completed Wolfe Road

pipeline and booster pump station. The City and the water district are working closely together to implement the project as efficiently as possible, minimize construction and traffic impacts, and keep the community informed of the project's progress.

Construction is expected to begin in early 2016 and will remain within the boundaries of the road and sidewalk. The construction will progress in sections of approximately 50-100 feet per day for about one year. Traffic restrictions along

Wolfe Road will be made with consideration of commute times as much as practical. Alternative routes and detours for vehicles and pedestrians will be provided. ♻️



The Santa Clara Valley Water District has prioritized recycled water as an important local water source to address the challenges of growing water demand, the uncertainty of imported water supplies, recurring droughts, regulatory restrictions and climate change. The water district is partnering with local municipalities like Sunnyvale that produce recycled water to expand its distribution and use.

Project highlights

- The project is one of the largest recycled water projects for the water district to date.
- The new facilities will reduce dependency on imported and local potable (drinking) water by expanding recycled water distribution and use.
- This infrastructure builds the foundation for potential future business customers in Sunnyvale and Cupertino.
- The project's unique partnership between public and private agencies stands as a model of collaboration and demonstrates our community's commitment to developing drought-proof water supplies for our future.



Ways to Get Project Updates

- Visit www.valleywater.org/wolferoad
- Use Access Valley Water (<http://www.valleywater.org/avwapp/>), the water district's customer request and information system, to request project information or to submit questions, complaints or compliments directly to a water district staff person.
- Sign up to receive project updates via email using the QR code or visiting <http://tiny.cc/vrb1wx>.
- Contact Kristen Yasukawa, Santa Clara Valley Water District public information representative, at (408) 630-2876 or kyasukawa@valleywater.org.





Photo courtesy of David Thompson

David Thompson, volunteer photographer for Sunnyvale's Department of Public Safety, captures Sunnyvale firefighters as they prepare to take action. Read about how Thompson became a city volunteer below.

BY THE NUMBERS

43,013

Number of volunteer hours donated last fiscal year

1,864

Number of volunteers last fiscal year

32

Number of programs at the Senior Center that rely on volunteers

\$248,785

Value of volunteer work hours donated to the Department of Public Safety last year*

10,000

Pounds of food volunteers distribute to residents every month through the Family Harvest Program

*Contributed value as determined by CaliforniaVolunteerAmerica.org

Sunnyvale Volunteers

Donated Time + Skills = Big Change

Each year, Sunnyvale benefits from the time, enthusiasm, skills and expertise contributed by our community members. Between July 2014 and June 2015, volunteers donated the equivalent hours of almost 21 full-time employees. These were individuals and organized groups from churches, schools, corporations and other service organizations. Serving the community in meaningful ways, learning how local government works, gaining work-related experience, exploring personal interests and fulfilling a desire to be productive and out in the neighborhood are some examples of what draws people into community service. Volunteer options are many and varied — from donating a few hours at a city event to serving on a more regular basis for several hours or more each month in programs that assist City staff with a project or specific task. No matter the role, volunteering is a great way to get to know and give back to your community. So, to all of our volunteers — thank you — we could not do it without you!



PHOTOGRAPHER CAPTURES THE ACTION

David Thompson has spent much of his life documenting the emergency response of Sunnyvale's fire crews through photos and video. The longtime photographer and registered nurse started out taking photos at fire scenes during his spare time in the mid-80s. In 2011, he officially joined the Department of Public Safety as a volunteer in the Administration Unit assisting with various media projects.

What are your responsibilities as a photographer?

The assignments are varied and I go where I am needed. I take photos of the officers for their Trading Cards, Sunnyvale Police Activities League functions, Jr. Giants baseball games, and Sunnyvale Boxing Club workouts during the after-school weekday sessions.

Do you still go out to fire scenes?

I still respond to fire incident scenes occasionally. However, now I primarily take video that is used later to review fire-fighting and life-saving efforts.

What assignment particularly stands out in your mind?

I'd say taking and editing photos and video after every summer session of Youth and Horses, an eight-week Department of Public Safety program that teaches high school students character development through working with horses.



FREE YOGA OFFERS HEALTH & WELLNESS

When medical partners at the Columbia Neighborhood Center's wellness program identified yoga as a way to help residents manage their overall health, Sunnyvale set out to launch a free yoga class — without any funding to staff the program.

Organizers put out a call for a certified volunteer instructor and that's when longtime Sunnyvale resident Mary Ruth Green got involved. Green, who had taught a yoga class at the center for many years, saw an opportunity to contribute something back to the community and answered their call.

For eight years now, Green has taught yoga to more than 250 students, teaching them how to incorporate exercise, stress reduction and overall wellness techniques into their routine.

"The community has been appreciative, so it makes it enjoyable for me," says Green, who has benefited from the program as a student as well. "When I was recovering from an illness, the students encouraged me to come as a student and supported me as I healed," Green explains. CNC's current team of volunteer yoga instructors includes Mary Ruth Green, Tessa Brown, Asmita Deshpande and Vrinda Agarwal. Classes are held Tuesdays from 6 – 6:50 p.m. in the CNC gym located at 785 Morse Ave.

The Columbia Neighborhood Center is always looking for volunteers to help with special events and other programs. For more information, call (408) 730-7806.



GETTING STARTED AS A CITY VOLUNTEER

Throughout the year, the City’s Volunteer Resources Program connects applicants ages 13 and over with a wide variety of volunteer opportunities that fit their interests and availability. Examples include:

- Assisting Public Safety staff with neighborhood emergency preparedness activities
- Assisting with Senior Center programs, such as the Lunch Program and Computer Lab
- Helping maintain our local parks and open space trails
- Coaching basketball to Sunnyvale youth
- Helping staff bring library books and services to homebound residents
- Providing homework assistance to schoolchildren through the Library’s afterschool program

Visit Volunteering.inSunnyvale.com, to learn more about volunteering, find out which positions need to be filled and submit your application. Or, call or stop by the **Volunteer Resources Office** at (408) 730-7533, 505 W. Olive Avenue, Suite 200.



Sam Mossadeghian and Emely Zamora were among the 95 teen volunteers who contributed thousands of hours of service to the city through youth programs this summer. Both worked as interns at the Sunnyvale Library, where they helped operate children’s programs and special projects and organized the book collection. ‘Sunnyvale Library is my favorite because they really reach out to people of all ages,’ Zamora says.

Why Do You Volunteer?



“I have lived in Sunnyvale for many years. Being a volunteer, I feel like I am molding it into a place that supports community and caring neighbors.”

Mary Ruth Green
Volunteer yoga instructor,
Columbia Neighborhood Center



“I think it helps me avoid peer pressure and surrounds me with good people.”

Cristal Villareal
Member of Teen Advisory Committee



“I want to stay connected to government officials and maintain a relationship with them.”

Georgina Aubin
Columbia Neighborhood Center
Community Advisory Committee



“Meeting and greeting people is the best thing to do to get you out of the house and enjoy life.”

Mary Hidalgo
Volunteer throughout the city and at the Senior Center

Photos courtesy of AMD



AMD employees from various departments who usually wouldn’t interact have the opportunity to volunteer side-by-side, creating stronger work bonds.

AMD HELPS DELIVER FOOD TO FAMILIES

What started out as the individual volunteer effort of one employee at Advanced Micro Systems Corp.(AMD) has grown into a company-wide commitment that has helped provide thousands of pounds of food to Sunnyvale families in need. In 2010, when Second Harvest Food Bank extended its food distribution program services to the Columbia Neighborhood Center, the Sunnyvale-based tech company decided to expand its efforts, too, and committed a team of 10 to 12 employees to assist with the Center’s monthly Family Harvest Program on a regular basis.

Since then, dozens of AMD employees have donated more than 725 hours unloading, sorting and distributing food through the program. Elizabeth Conrad, a manager at AMD, said supporting the program is rewarding, but requires lots of people power. The volunteer team unloads and organizes 10,000 pounds of food, helps about 125 families fill their grocery bags and then cleans up, all within three hours. “The amount of effort, I think, is what makes the volunteers feel like they have really accomplished something good,” Conrad says. Tim Tran, a volunteer since 2010, says he likes the opportunity to interact with the community. “It makes me feel great when I can help out and see people smile.”

The Family Harvest Program needs more volunteer teams to assist on a regular basis. For details, call the CNC at (408) 730-7800.

Board and Commission Apps Due October 16

The City is looking for volunteers to serve on Council advisory boards and commissions. Board and commission members are appointed by the City Council. Special requirements, qualifications or professional experience may be required. The following boards and commissions have openings:

- Board of Building Code Appeals
- Board of Library Trustees
- Housing and Human Services Commission
- Parks and Recreation Commission
- Planning Commission

To be scheduled for an interview with Council, applications are due by 5 p.m. on **Friday, October 16**. Applications received after the deadline will be considered for future openings. For more information, visit BoardsandCommissions.inSunnyvale.com or contact the Office of the City Clerk at (408) 730-7483 or by e-mail at cityclerk@sunnyvale.ca.gov.

Staff Advisory Committees Need Members Too

Sunnyvale residents looking to help develop and enhance city services and programs can serve on one of our staff advisory committees. Interested volunteers should call the listed number.

The **Advisory Committee on Accessibility** provides input on accessibility issues related to city services, programs and facilities. (408) 730-7472

The **Human Relations and Cultural Diversity Advisory Committee** promotes awareness, tolerance and understanding among Sunnyvale community members. (408) 730-7472

The **Senior Advisory Committee** conveys seniors’ ideas, suggestions, concerns, and questions to Sunnyvale Senior Center staff. (408) 730-7360

The **Teen Advisory Committee** is a group of high school students who advise staff about recreation events, activities, classes and volunteer opportunities for teens. (408) 730-7741

Columbia Neighborhood Center’s Community Advisory Committee has members who have an interest or expertise in youth and family services. (408) 730-7800



sunnyvale reNews

Fall 2015

sunnyvale's environmental news source



upcoming events

October 10, November 14
Compost Workshops

October 17
Hazardous Waste Drop-off

November 7
Document Shredding

October 3-4, 10-11
Extra Dumping Weekends

SunnyvaleRecyclesRight —

New App and Online Look-up Tool Helps Residents Recycle Anything!



Who would want my old eyeglasses? Can I recycle strands of holiday lights? What do I do with a pillow I no longer want? How do I report a missed garbage pickup or damaged

recycling cart? For years, Recycling Program staff has answered those questions and maintained online listings for how to responsibly recycle, donate, or reuse hundreds of items. Now there's an app for that — *SunnyvaleRecyclesRight* — a new online and mobile phone look-up tool.

The new web interface makes searching for items easier and you can customize your experience. Enter your address in the look-up tool and set up personal reminders about:

- Garbage collection days — never forget to put your cart out again;
- Holiday service changes — learn which holidays may change your garbage collection; and
- Special recycling events — so you don't miss Shredding, Extra Dumping Weekends, Compost Workshops, and Household Hazardous Waste Drop-off events.

Get it today! To download the free *SunnyvaleRecyclesRight* App simply scan the QR code for your mobile phone, or use the online version at Recycling.inSunnyvale.com.

stay connected

on the Web
Recycling.inSunnyvale.com



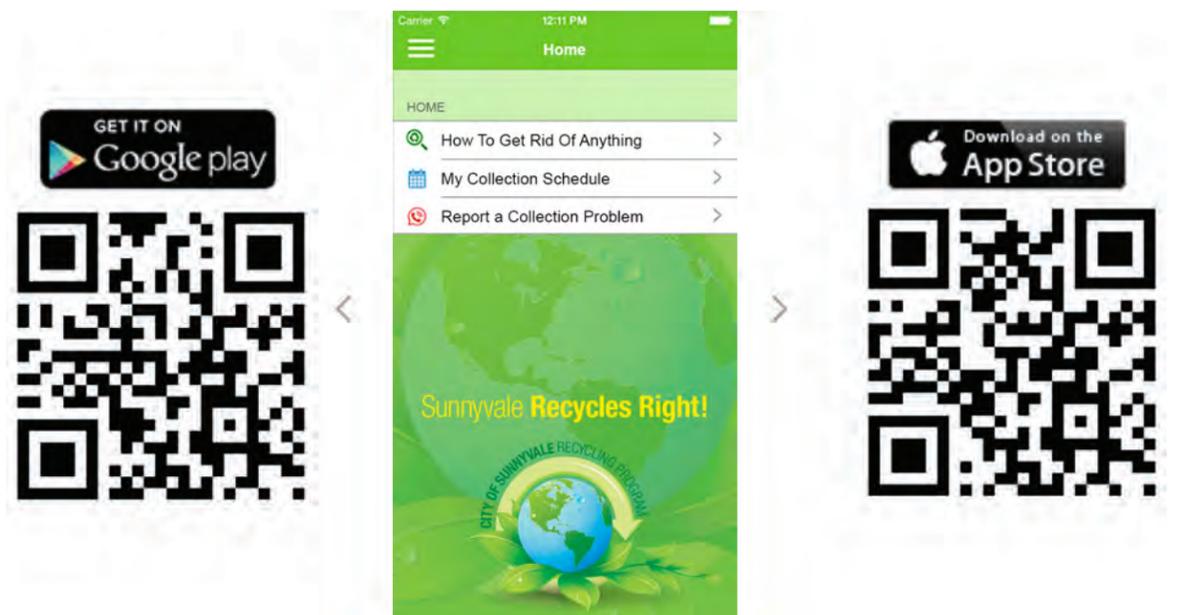
on Twitter
[@SunnyvaleRecycl](https://twitter.com/SunnyvaleRecycl)



Green.inSunnyvale.com



on Facebook
City of Sunnyvale
Environmental Services
Department





Simplify the Holidays: More Joy, Less Stuff

In 1965 when Charles Schulz's "Peanuts" holiday episode first aired, its trademark message of anti-commercialism and good will towards man created pandemonium among network producers and advertisers. Today, an increasing number of Americans seek to simplify the holidays by focusing on time spent with friends and family, instead of the frenzied

shopping for the perfect gift that's generally not needed. Wrapping the holidays with more meaning increases personal fulfillment and decreases the amount of waste disposed of in landfills.

Want to simplify your holidays? Check out the multitude of great ideas from the **Center for a New American Dream**, NewDream.org,

and download the *Simplify the Holidays Booklet* with practical tips to achieve your own holiday nirvana. Consider taking the *Pledge* to celebrate with more joy and less stuff, printing the *Coupon Book* for personal gifts of time to friends and family, and using the *More Resources* page for unique suggestions on how to embrace this growing tradition.

Residential Recycling Guide

The decision to recycle is made when we get rid of an item. No matter where you live — single-family or multi-family housing — everyone recycles the same stuff: paper and metal, glass and plastic #1-#7 containers including cartons. Help keep recyclables contamination-free using this easy recycling guide.

Recycle Paper

PAPER

Small cardboard pieces OK

PAPER

Do Not Place Bagged Recyclables Inside Recycling Carts

Residential Recycling Carts

Single-Family Split-Lid Recycling Cart

Multi-family Recycling Carts

Recycle Metal, Glass, Plastic #1-#7 Containers and Cartons

CONTAINERS

CONTAINERS

NEW! CARTON RECYCLING

NEW! Recycle Cartons with Your Containers

Milk, juice and soup cartons can now be recycled curbside. Although they are made of 70 percent paper, cartons get recycled **with containers** — not with paper. Once you give them a quick rinse, simply place cartons and plastic caps in the **container recycling cart** along with your metal, glass and plastic containers. Make your cartons count — recycle them! Learn more about carton recycling from the Carton Council at RecycleCartons.com.





Only Rain Goes Down the Drain: Help Reduce Water Pollution

While big oil spills get thorough news coverage when they happen, residents might not know that the main source of water pollution in California is runoff — the flow of water from rain, irrigation and other sources washing over non-porous surfaces such as streets, sidewalks and driveways. Runoff is not absorbed by the ground and, when polluted with pesticides, auto fluids and litter, it can destroy microorganisms and aquatic life that serve as the base of the food chain in creeks and the Bay. This produces a ripple effect that ultimately threatens fish, wildlife and humans.

Follow these simple steps to reduce water pollution and protect yourself, our local waterways and the Bay:

- Use fertilizers, pesticides and herbicides sparingly;
- Conserve water — reduce over-watering from irrigation, and use a commercial car wash where water gets recycled;
- Clean up pet waste and dispose of it in the garbage;
- Sweep, rather than hose, driveways and use kitty litter to absorb any oil spills;
- Keep lids closed on garbage and recycling containers to prevent litter;
- Compost yard trimmings or place them in yard trimmings carts;
- Keep street and rain gutters free of debris;
- Pour dirty water down household drains, not storm drains; and
- Empty pool, spa and fountain water into sewer cleanouts, not into storm drains.

Reporting Spills or Dumping

- To report a hazardous spill emergency or illegal discharge into storm drains, call 911, or (408) 736-6244.
- To report a non-hazardous, non-emergency storm drain discharge — dirt, soapy water or pet waste — call (408) 730-7270, TDD (408) 730-7501 from 7 a.m.–4 p.m., Monday through Friday. After hours, call (408) 730-7181, or e-mail WPCP@sunnyvale.ca.gov.

Only rain belongs down storm drains — it is unlawful to discharge anything in storm drains.



Use sewer cleanouts, located on your property, to drain pools, spas and fountains.

Disposing of Fats, Oils and Grease the Right Way



The holidays are right around the corner and that means it's time for family, friends, lots of eating and, of course, cooking. Inevitably, that means having to properly dispose of fats, oils and grease (FOG) from meat drippings, sauces, dressings, cooking oils, butter and dairy products.

When scraped from plates, pots and pans, and washed into sinks and garbage disposals, FOG clogs your plumbing over time and hardens and blocks sewer pipes. Blocked sewer pipes can cause backups both inside your home and outside in City sewers, resulting in overflows on streets, in local waterways and the Bay.

Running soapy hot or cold water down clogged drains will not solve the problem. Follow these simple steps to avoid sewer backups and costly plumbing repairs:

- Scrape meat drippings, dairy products and sauces into the garbage;
- Use food strainers in kitchen sinks to catch food particles and throw them in the garbage;
- Drop off large quantities of cooking oil, sealed in screw-top containers, at the SMaRT Station;
- Mix small quantities of cooking oil with absorbent kitty litter, then bag and place it in the garbage; and
- **NEVER** pour grease or cooking oil down sinks or garbage disposals.

Contact Water Pollution Prevention staff at (408) 730-7717 for additional information.

Food Scraps Pilot Program Provides Valuable Data

In March, the City's Recycling Program began a food scraps pilot collection program for 530 households representing five neighborhoods citywide. The program's goal is to determine the feasibility of implementing a citywide program with considerations for type of collection cart, impacts on collection routes and vehicles, and ease of participation.

To launch the pilot, the City replaced each household's regular black garbage cart with a yellow and black split-lid cart. Staff delivered a kitchen pail and compostable bags to each household to help residents collect food scraps. Staff asked residents to separate their food scraps and food-soiled paper items from their regular garbage and to place food bags, pizza delivery boxes and paper plates, towels and napkins in the yellow side of the cart, and garbage in the black side of the cart. Participation rates range from 73-82 percent and food scraps loads are relatively free of contamination.

The process of collecting garbage and food scraps separately using a split-cart system has never been tried — other cities' food scraps collection programs have directed residents to put food and soiled paper items in yard trimmings carts, or place them in separate, small-wheeled carts. Because the City already uses split carts to collect recyclables, the pilot program used existing carts and collection vehicles, keeping program costs low.

Staff has audited participation and contamination levels in carts at the curb, and received feedback from participants who have generously shared their opinions — both likes and dislikes — about the program. As a result, staff has gathered a great deal of valuable data which will help shape a citywide program. Once the pilot is finished, staff will prepare a report and include recommendations based on the data and community response.



Enthusiastic participants, Hal and Geni Sundquist, proudly support the food scraps pilot program.



Composting Workshops — Good for Your Garden, Good for the Planet!

Autumn is a perfect time to start backyard composting when falling leaves and vegetable harvests yield the essential materials used in making compost. At monthly workshops, Master Composters teach residents how to turn their own yard trimmings and food scraps into compost using both backyard and worm composting methods, and provide valuable hands-on demonstrations.

How does composting benefit you? When compost is added to soil, it:

- Provides aeration to heavy clay soil;

- Reduces the need for pesticides and fertilizers;
- Reduces watering needs; and
- Reduces food waste going to the landfill.

There are only two workshops left this year! Register for either the October 10 or November 14 composting workshop at Ucanr.edu/compost, or call the Rotline at (408) 918-4640. If you're interested in becoming a Master Composter volunteer, you can also sign up for the training which begins January 2016.



upcoming events

Get your 2016 Recycling Events Calendar in the January *Quarterly Report*.

Document Shredding Event

**November 7
8 a.m. to noon. Limit five bags or boxes. Residents only.**

SMaRT Station, 301 Carl Road

Compost Workshops

**October 10, November 14
10 a.m. to noon**

Contact Ucanr.edu/Compost, or call (408) 918-4640 to register for a workshop.

*Las Palmas Park building
850 Russet Drive, Sunnyvale*

Household Hazardous Waste (HHW) Drop-Off Event

**October 17
8 a.m. to 1 p.m.**

To schedule an appointment, and for new locations, contact the County of Santa Clara HHW Program at HHW.org, or call (408) 299-7300.

Extra Dumping Weekends

**October 3 – 4, 10 – 11
8:30-4:30, SMaRT Station**

Dispose of non-hazardous garbage at no cost. Uncovered loads must pay \$15 for a tarp.

contact us

City Business Hours

Monday – Friday, 8 a.m. to 5 p.m.
City TDD (408) 730-7501

Utilities Customer Service

(408) 730-7400

Utilities.inSunnyvale.com

- Start, stop or change garbage and water services
- Cart orders, repairs, replacements
- On-Call Collection appointments
- Debris box rentals

Recycling Program

(408) 730-7262

Recycling.inSunnyvale.com

Recycling@sunnyvale.ca.gov

- Recycling answers and event details

Specialty Solid Waste & Recycling

(408) 565-9900, SSWR.com

- Missed pickups
- Collection service issues

SMaRT Station®

**301 Carl Road, Sunnyvale
(408) 752-8530**

Open daily 8 a.m. to 5 p.m.
Closed Thanksgiving Day, December 25, January 1

- Garbage disposal fees
- Compost and mulch availability

Water Pollution Control Plant

**1444 Borregas Ave., (408) 730-7738
WPCP.inSunnyvale.com**

- Plant Tours
- Environmental Outreach

Upgrades to SMaRT Station Equipment Increase Productivity and Recycling

The City's newly awarded SMaRT Station operations contract to Bay Counties Waste Services (BCWS) provides for equipment upgrades that will improve sorting efficiency and increase diversion of recyclable materials. An optical sorter, recently added to the line where recyclables collected at the curb get sorted, has increased processing speeds and reduced manual sorting, allowing five workers to direct their efforts to other sorting duties.

In addition, new "disk screens" were added to the processing system to sort recyclables out of the garbage. The screens separate plastic containers and metal cans from other waste materials, enabling BCWS workers to more easily see and pull these items from conveyor belts. As a bonus, the disk screens have also increased the amount of organic "fines" sent off-site for composting, thereby diverting more organic material from the landfill.

The equipment upgrades have enabled BCWS to divert more than 30 percent of recyclables disposed of as garbage, up from 25 percent. Increasing our diversion rate is a key step toward the City's efforts in reaching its next Zero Waste goal of 75 percent diversion by 2020.



Automated optical sorter sorts a wide variety of containers, including cartons!

Sunnyvale HHW Event — October 17

The Sunnyvale household hazardous waste (HHW) drop-off events have changed:

- Sunnyvale events are held on a quarterly schedule and at a new location; and
- Appointments are required.

To find Sunnyvale and other event locations, and to schedule appointments, use the self-service appointment system at HHW.org, or call the Santa Clara County HHW Program at (408) 299-7300. Businesses may call (800) 207-8222.



CITY OF SUNNYVALE
**QUARTERLY
REPORT**

Know How to Be Flood Safe in Sunnyvale

With the rainy season approaching, it is important to know how to prepare for a flood and what to do if you see or experience one.

Flooding is typically caused by a creek topping its banks or by clogged catch basins or storm drains. If you observe flooding in any part of the city, call the Utilities Customer Service Center at (408) 730-7400. If needed, City staff will visit the property to review its flood problem and explain ways to stop flooding or prevent flood damage.

In addition, Sunnyvale has 1,800 acres of the city that the Federal Emergency Management Agency (FEMA) has designated as Special Flood Hazard Areas (SFHA); the SFHAs are generally located in the northeast portion of the city.

To find out whether your property is in a SFHA or for flood protection assistance information, visit the

City's flood safety website at *FloodSafety.inSunnyvale.com* or call the Public Works Administration Division at (408) 730-7415. Flood zone maps and flood protection reference materials are also available at the Sunnyvale Public Library.

FLOOD INSURANCE

Your property insurance does not cover losses from flooding. Federal law requires flood insurance if you have a federally-regulated mortgage and your building is in an SFHA area as designated by FEMA.

Everyone in Sunnyvale is eligible for discounted flood insurance through the National Flood Insurance Program (NFIP), including renters. You can call your insurance agent for information about flood insurance, or call the NFIP customer service number at (800) 638-6620 or visit their website at *floodsmart.gov*.

CITY OF SUNNYVALE QUARTERLY REPORT

November 2015

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Pat Meyering
Jim Davis
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