



CITY OF SUNNYVALE QUARTERLY REPORT

Public Safety

Local Response to National Debate

By Chief Frank J. Grgurina

The national spotlight on policing in America — particularly about police use of force — continues to top headlines and spark debate in cities throughout the country. Even though we have enjoyed a very safe and supportive community here in Sunnyvale, we are extremely in tune with these societal issues and many residents have asked about steps we are taking in response. This is a very broad subject, but to begin, I want to assure you that our staff continually works to provide the highest level of public safety services when engaging with any member of the community under any circumstance. In fact, we focus on several areas that I believe provide an essential foundation for productive dialogue around these issues and contribute to the successful community-wide partnership we have built and continue to maintain.



Chief Frank J. Grgurina

UPHOLDING THE HIGHEST HIRING AND TRAINING STANDARDS

Sunnyvale's unique public safety model of integrating police, fire and emergency medical services sets us apart for both hiring and training. We truly believe that our rigorous hiring process and practice of selecting only the most highly qualified candidates with diverse backgrounds who embrace our service model results in well-rounded and highly trained officers. The initial and ongoing commitment to training is far and above what most other police or fire departments provide; in addition to mandatory training requirements, our department proactively provides training on contemporary issues. Just this

year, topics included controlling crowds with emphasis on officer discipline and restraint in the face of hostile groups or individuals; laws of detention, arrest and search and seizure; the issues around and impact of racial- or bias-based profiling; use of conducted energy weapons (commonly known as Tasers); autism risk and safety management; and de-escalation with emotionally distressed people.

SHAPING THE POLICIES AND PRACTICES THAT GUIDE OUR WORK



We strive to stay at the forefront of national and local issues by actively participating in various professional groups such as the International Association of Chiefs of Police, the California Police Chiefs Association and the California Peace Officers Association to share information, best practices and training. We also recently concluded a comprehensive review of all

What Qualities are Important to You?

In preparation for Chief Grgurina's retirement in December, we're recruiting for our next Director of Public Safety and seeking community input regarding the qualities the City Manager should consider when evaluating candidates for this position. "The public consistently rates our public safety services very highly and our officers are extremely active and engaged in the community," stated City Manager Deanna J. Santana. "Maintaining that strong relationship is why it is essential that we hear from the public about the type of person they want to see leading this highly visible department." As part of the recruitment process, you can provide input by completing an online survey at OpenCityHall.inSunnyvale.com. The survey will be open through the end of October 2016.



department law enforcement policies as part of our transition to Lexipol, a nationwide centralized policy repository which allows us to receive instant notifications regarding federal and state law changes and agency best practices. Each member of the department must read and acknowledge every individual policy to ensure familiarity. Supervisors also ensure that team members clearly understand and adhere to the policies. Of course, this is an ongoing and never-ending practice.

EVALUATING AND RESPONDING APPROPRIATELY

Though Sunnyvale is a very safe city, the public safety profession remains inherently dangerous. This is why we focus on community interaction and the appropriate response to resistance in the use of force. This includes deploying and using less lethal equipment, such as conductive energy devices, baton projectiles and pepper

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Election 2016

Being an Informed Voter



Elections present voters with important choices. Whether it is a local race that will affect your community or a national race that could change the direction of the country, it is a time to consider the issues which you care about and decide which candidates you support. Even for those younger than 18 and not yet eligible to vote, election campaigns offer an excellent way to learn about the people and issues that could affect your future. The resources below can help you be a more informed voter and more details are available in the Summer 2016 Quarterly Report.

Sunnyvale Office of the City Clerk

Sunnyvale.ca.gov 408-730-7483

City Council candidates are required to report financial contributions they have received, as well as how they have spent that money. Those documents are available for inspection online at Elections.inSunnyvale.com by searching the NetFile system, or in person at the City Clerk's office.

Santa Clara County Registrar of Voters

sccvote.org
866-430-8683

Register to vote, find your polling place, track your vote by mail ballot, look up voter registration and view election results.

Voter's Edge California

www.votersedge.org/ca

Voter's Edge expands Smart Voter features – a personalized ballot by address including polling place location, candidate profiles and ballot measures – with campaign finance and other election information.

California Fair Political Practices Commission

www.fppc.ca.gov
866-275-3772

The FPPC is an independent, non-partisan commission that has primary responsibility for the impartial and effective administration of the Political Reform Act. The Act regulates campaign financing, conflicts of interest, lobbying and governmental ethics.

November City Council Election and Ballot Measures

On November 8, four City Council seats and two local ballot measures will be on the regular election ballot for Sunnyvale voters. Sunnyvale councilmembers run for a specific seat, but are elected and serve at large. Councilmembers serve four-year terms with a limit of two consecutive terms. City Council seats 4, 5, 6 and 7 will be on the ballot; the candidates who qualified are:

- Seat 4:** Larry Klein, John Cordes, Mike McCarthy
- Seat 5:** Russ Melton, Pat Meyering
- Seat 6:** Nancy Smith, Jim Davis
- Seat 7:** Michael S. Goldman, Tara Martin-Milius, Ron Banks

The two local ballot measures are the Initiative Measure M (Sunnyvale Public Lands for Public Use Act) and City Measure N (Sunnyvale Essential Services Protection Measure).

More information about this election is available online at Elections.inSunnyvale.com.

Measure N: Essential City Services Protection Measure



What is the City of Sunnyvale Essential City Services Protection Measure?

On July 12, the Sunnyvale City Council voted to place a measure on the November 2016 ballot to update the City's 40-year-old Utility Users Tax (UUT) ordinance to reflect changes in telecommunication technologies. Updating the UUT is NOT a tax rate increase nor does it create a new tax.

What is a UUT?

The UUT is a tax on certain utility bills. For the past 40 years, residents of Sunnyvale have paid a UUT. Sunnyvale's UUT was originally adopted in 1969 and currently applies to electricity, natural gas and telephone calls made from landline and cell phones. However, newer telecommunications technology and services, such as prepaid wireless and VoIP, are not covered by the existing UUT. The changes in the proposed measure would ensure that all taxpayers pay their fair share, regardless of the technology they use.

How is the UUT related to essential City services?

Like many California cities, Sunnyvale uses its UUT funds to maintain our City's financial stability and quality of life. Sunnyvale's UUT provides a continued reliable source of local funding for essential City services, such as:

- Maintaining police response to violent crime, and property crimes, such as burglaries;
- Fixing potholes and sidewalks; and
- Repairing and maintaining City parks and open space.

For more information about Measure N

(408) 730-7600
UUTMeasure@sunnyvale.ca.gov
Sunnyvale.ca.gov/UUTMeasure.aspx





Thoughts from Your City Manager

I'm delighted to tell you about some recent and exciting progress with the Sunnyvale Town Center project, which includes a groundbreaking ceremony planned for Wednesday, October 19 to celebrate renewed activity at the site.

WHAT'S BEEN HAPPENING?

As I've shared with you previously, a California Supreme Court action last August finally ended the litigation that had stalled the Town Center project for years. This cleared the way for the current owner – Wells Fargo Bank – to market and sell this highly desirable property to a new developer. The Town Center's new developer is a joint venture called STC Venture, LLC, formed by J.P. Morgan Asset Management, Hunter Properties, Inc., and Sares Regis Group of Northern California. Last December, after the City Council reviewed and approved STC Venture's qualifications, the development team entered into a purchase agreement with Wells Fargo. Since then, they have been working closely with us to update key project documents that define the terms for completing the remaining portions of the project. In early September, they received all of the required agency approvals, including the California Department of Finance, which was necessary due to the site's location in a former redevelopment area. A tremendous amount of work went into achieving these important milestones which will now enable the sale to be finalized and construction and leasing activity to resume.

WHAT IS PLANNED FOR THE PROJECT?

The City's land use approval reflects the project as it was originally approved in 2007. In addition to the existing Macy's and Target stores, the project includes more office, retail and restaurant uses; a multi-screen movie theater with up to 2,950 seats; a hotel with up to 200 rooms; 292 residential units; several parking garages; and a central plaza (Redwood Square). Street improvements will also be made such as extending Murphy Avenue through the project site. As we collaborated on updating the permit and development agreements, the development team also agreed to several amendments that will both enhance the overall site and ensure the project conforms to new standards not in place when the original project was approved.

WHAT ARE THE AMENDMENTS?

One of the most important amendments relates to affordable housing with the developer agreeing to reserve 12.5 percent of all housing units (36 units) to be affordable to low-income households. In consideration of new environmental standards, the developer also will comply with the City's Green Building Program and Climate Action Plan

SUNNYVALE TOWN CENTER GROUNDBREAKING

Wednesday, October 19, 2016

Join Sunnyvale councilmembers, City staff, STC Ventures, LLC representatives, and other dignitaries for a ceremony celebrating renewed progress on the Town Center project.

Save the date. Event details at Downtown.inSunnyvale.com



requirements to the extent feasible. From a technology standpoint, the developer is already required to install an electronic system that monitors and provides real-time information on available spaces in parking garages. Beyond that, they have agreed to work with the City to introduce smart city technology or infrastructure into the project such as smartphone apps, kiosks, signage and Wi-Fi that provide

convenient information for downtown customers and workers. Incorporating technology into the required public art program is also a possible opportunity. Combined with the environmental benefits, the project will achieve a higher level of sustainability and innovation than previously required. These enhancements

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spray. This equipment is used regularly to stop violent events, such as a recent case involving a suicidal man armed with a knife. He charged at responding officers with the intention of being shot. Fortunately, they successfully deployed a less lethal device to stop and take him safely into custody.



This type of safe outcome is our hope with all incidents, but we realize it is not always possible; sometimes officers have no choice but to use deadly force to protect the public and themselves. When this occurs, myriad protocols fall into place to closely examine what actually happened and determine follow-up actions. This includes a complete criminal and administrative investigation by the

primary agency and a collateral investigation by the Santa Clara County District Attorney's Office. In each case, District Attorney Jeff Rosen publically releases a detailed report of his findings, including whether or not the use of force was legal and appropriate. Internally, we conduct a comprehensive review of the incident to determine if the actions were lawful and compliant with department policies. For every incident, we determine if we need a change in policy or additional training for the department or involved officers.

MAINTAINING OUR STRONG, TRANSPARENT COMMUNITY PARTNERSHIP

We know that communication is the key to success and we are always looking for ways to improve our engagement with the community. Over the last year, we've held a series of informal "Coffee with a Cop" meetings to provide residents with an opportunity to learn and ask

questions about the department. We have also expanded our social media efforts to include active participation on Nextdoor (nextdoor.com), Twitter ([@SunnyvaleDPS](https://twitter.com/SunnyvaleDPS)) and our NIXLE messaging system (nixle.com). In addition, we provide regular online updates through a weekly blotter of public safety activity, a monthly "Beyond the Badge" community newsletter and highlights in the City Manager's Blog.

Finally, to support overall transparency, our officers will now use Body Worn Cameras in conjunction with the In-Car Cameras we've used for many years. In addition, state legislators have enacted laws directing police agencies to collect data regarding citizen contacts and stops, citizen complaints and the use of force. A statewide committee is currently developing the data collection methods and reporting requirements and we anticipate no issues in providing the data once the reporting system is complete.



We understand and appreciate the questions from our community and sincerely hope this information gives you greater insight into our efforts to maintain your trust. We always welcome and encourage communication — whether a compliment or complaint — to ensure we are meeting your needs while also providing the highest level of public safety services. It is clear that as a nation we have a lot of work to do, and we will continue to be a part of the solution, particularly knowing we have so much community support here in Sunnyvale.

Wishing peace and safety for all. ☺



Treatment You Deserve

Sunnyvale Clean Water Program

The Sunnyvale Water Pollution Control Plant (Plant) has performed admirably 24 hours a day, seven days a week for nearly 60 years protecting our health by treating our wastewater to strict standards. Now the Plant is nearing the end of its useful life and needs to be replaced. The Sunnyvale Clean Water Program is a long-term capital improvement plan developed by the City to renovate our aging wastewater treatment infrastructure through a series of projects and upgrades over the next 20+ years, making it the largest capital improvement project in the City’s history. The upgrades will ensure operational reliability for generations to come, and by taking advantage of updated treatment technology, will meet new and future regulatory requirements. Additionally, the new facility will provide opportunities for more recycling and reuse of water as well as on-site energy generation. Visit SunnyvaleCleanWater.com for information about the Clean Water Program.

CONSTRUCTION KICK-OFF CEREMONY

On July 11, City Council members, City staff and guests gathered for a groundbreaking ceremony for the first project in the long-term renovation of the Plant. The Plant is responsible for treating the sewage of 148,000 residents, businesses and industrial users in Sunnyvale.

Even though the infrastructure is hidden from most people, the facility performs the critical function of treating the wastewater we generate so it can be safely recycled or discharged to the Bay.

Notably, construction will happen while the plant operates 24 hours a day, 7 days a week. John Stufflebean, Director of the Environmental Services Department, explained that this facility renovation is like “rebuilding the plane you are in while flying it and it will be challenging in numerous ways.”

“This has been a huge effort with hundreds of people involved from our City Council and City staff to all of the consulting designers and engineers. It’s an exciting project that needs to happen and it’s the largest capital project in the City,” said Sunnyvale’s Director of Public Works, Manuel Pineda.

processes and support facilities. Some existing facilities will need to be decommissioned and demolished to create space for the construction of new facilities.

Construction for the program will occur over the next 20 or more years. The relatively small size of the main Plant area and the need to maintain its operations around the clock have largely determined the phasing of the Master Plan implementation. Other factors that determine the overall proposed schedule include cost, timing of future regulations and projected increases in wastewater flows.

In 2017, the City will contract with engineering firms to start the design of the new secondary treatment facilities and determine how to rehabilitate existing facilities at the Plant to ensure they remain operational for up to 20 more years. 🌱



City staff celebrate the start of construction for the largest capital improvement project in the City’s history. Staff need to continue operating the wastewater treatment facility during construction making this an especially challenging project.

WHAT’S NEXT: SECONDARY TREATMENT DESIGN



The City of Sunnyvale has analyzed the potential environmental impacts from the Sunnyvale Clean Water Program’s proposed improvements per requirements of the California Environmental Quality Act. After public input, the City Council certified the results and approved the overall Master Plan in August which provides a roadmap for all of the upcoming and future projects in the program.

The Master Plan includes rehabilitating existing and constructing new facilities throughout the Plant and in the major process areas, including secondary treatment, tertiary treatment, solids processing, energy



Construction is underway for the first major project that will result in a new primary treatment facility. This is the first treatment step that occurs as the wastewater passes through the Plant. This project is expected to be completed by 2020 and construction will cost approximately \$100 million. The completion of Phases 1-3 of the Clean Water Program is expected to be around 2030 and is currently estimated to cost approximately \$456 million. The remaining Phases 4-5 are estimated to be completed in 2042. The final scope and budget of these last two phases are dependent upon factors such as population growth, flows and loads to the plant, changes in permit requirements and advancement in technology.



Civic Center Modernization

Phase 1 Comes Into Focus

Continued planning for the Civic Center Modernization Project will establish a campus-wide master plan that will set the course for future Civic Center improvements and shape what we can accomplish with the first phase of the project. An overall master plan for the campus will establish circulation patterns, set building locations and better define open space improvements. Once that plan is adopted, we can then start design work for Phase 1 and put plans in place for future phases. Two components are the primary focus for Phase 1 — City Hall and the Department of Public Safety Headquarters. Email MyCivicCenter@sunnyvale.ca.gov to receive email updates and follow our progress.

A NEW CITY HALL

Sunnyvale’s existing City Hall building was built in 1958. As the city’s population grew, it could no longer contain all of the services being provided at the Civic Center. Thus began a series of expansions over many years while the City tried to determine future plans for the entire campus. This resulted in multiple, confusing points of service for customers, fragmented work groups and lack of adequate meeting space.

Our Vision: The Sunnyvale Civic Center will serve the community by providing efficient, functional and flexible facilities to support innovative service delivery and sharing resources to support the community’s needs.



Our goals for modernizing the Civic Center are straight forward — improve access to City services, preserve or enhance current City service levels and improve technology to expand service capabilities. We’re still evaluating details, but our current plan is to consolidate numerous City services in a new City Hall building which has many advantages. Replacing several single-story buildings with a larger multi-story building (perhaps with underground parking) will free up room at the campus for community open space. City staff can serve customers from a central location versus customers going to various staff locations. Meeting spaces will be oriented so they are accessible by the community at night and on weekends. A new building will also be much more energy and water efficient. Our goal is to achieve the U.S. Green Building Council’s LEED Platinum level.

DEPARTMENT OF PUBLIC SAFETY IMPROVEMENTS

Our planning work has identified many improvements needed to support public safety services. With a phased plan, we’re focused on how we can meet the most urgent needs first and then establish a long-term plan to replace or fully renovate and expand the Public Safety Headquarters.

With every earthquake like the recent one in Italy, we’re reminded that it’s not a question of if, but when, the next big earthquake will affect us. A high priority is to create a dedicated space for the City’s Emergency Operations Center (EOC). Our current EOC at the headquarters is a training and meeting space and is not configured as an EOC until an emergency occurs. Extra phones, computers, maps and emergency supplies must be set up by staff arriving to manage the emergency. Having a dedicated EOC with better technology will make Sunnyvale vastly more prepared for the next emergency. We’ll be exploring options for a new EOC either as an addition to the Public Safety building or as part of the new City Hall.

Finally, the current 30-year-old building has run out of room to store police evidence for the many cases being prosecuted. Evidence must be stored sometimes for years in case of potential court appeals. To preserve space at the Civic Center, we are considering an off-site storage warehouse for the evidence from older inactive cases.



Existing overcrowded evidence storage room at Public Safety Headquarters.

Know How to Be Flood Safe in Sunnyvale

With the rainy season approaching, it is important to know how to prepare for a flood and what to do if you see or experience one.

Flooding is typically caused by a creek topping its banks or by clogged catch basins or storm drains. If you observe flooding in any part of the city, call the Utilities Customer Service Center at (408) 730-7400. If needed, City staff will visit the property to review its flood problem and

explain ways to stop flooding or prevent flood damage.

In addition, Sunnyvale has 1,800 acres of the city that the Federal Emergency Management Agency (FEMA) has designated as Special Flood Hazard Areas (SFHA); the SFHAs are generally located in the northeast portion of the city.

To find out whether your property is in a SFHA or for flood protection assistance information, visit the City’s flood safety website

at FloodSafety.inSunnyvale.com or call the Public Works Administration Division at (408) 730-7415. Flood zone maps and flood protection reference materials are also available at the Sunnyvale Public Library.

FLOOD INSURANCE

Your property insurance does not cover losses from flooding. Federal law requires flood insurance if you have a federally-regulated mortgage and your

building is in an SFHA area as designated by FEMA.

Everyone in Sunnyvale is eligible for discounted flood insurance through the National Flood Insurance Program (NFIP), including renters. You can call your insurance agent for information about flood insurance, or call the NFIP customer service number at (800) 638-6620 or visit their website at floodsmart.gov.



Sunnyvale's FY 2016/17 Budget

Balanced to Meet Service Demands, Strategic Investments

The City's revenue, or income, to provide services comes from two main sources — fees and taxes. Fees are for services for which you pay directly, such as garbage and recycling collection, building inspections or a class at the Community Center. With taxes, the City combines the income into a general revenue pool which we then use to pay for citywide services such as public safety and park maintenance.

The City receives only a small portion of what you pay in taxes overall and this revenue can be very volatile. We are currently experiencing a strong economic recovery which leads to increased tax revenue, however, these funds are quickly consumed by

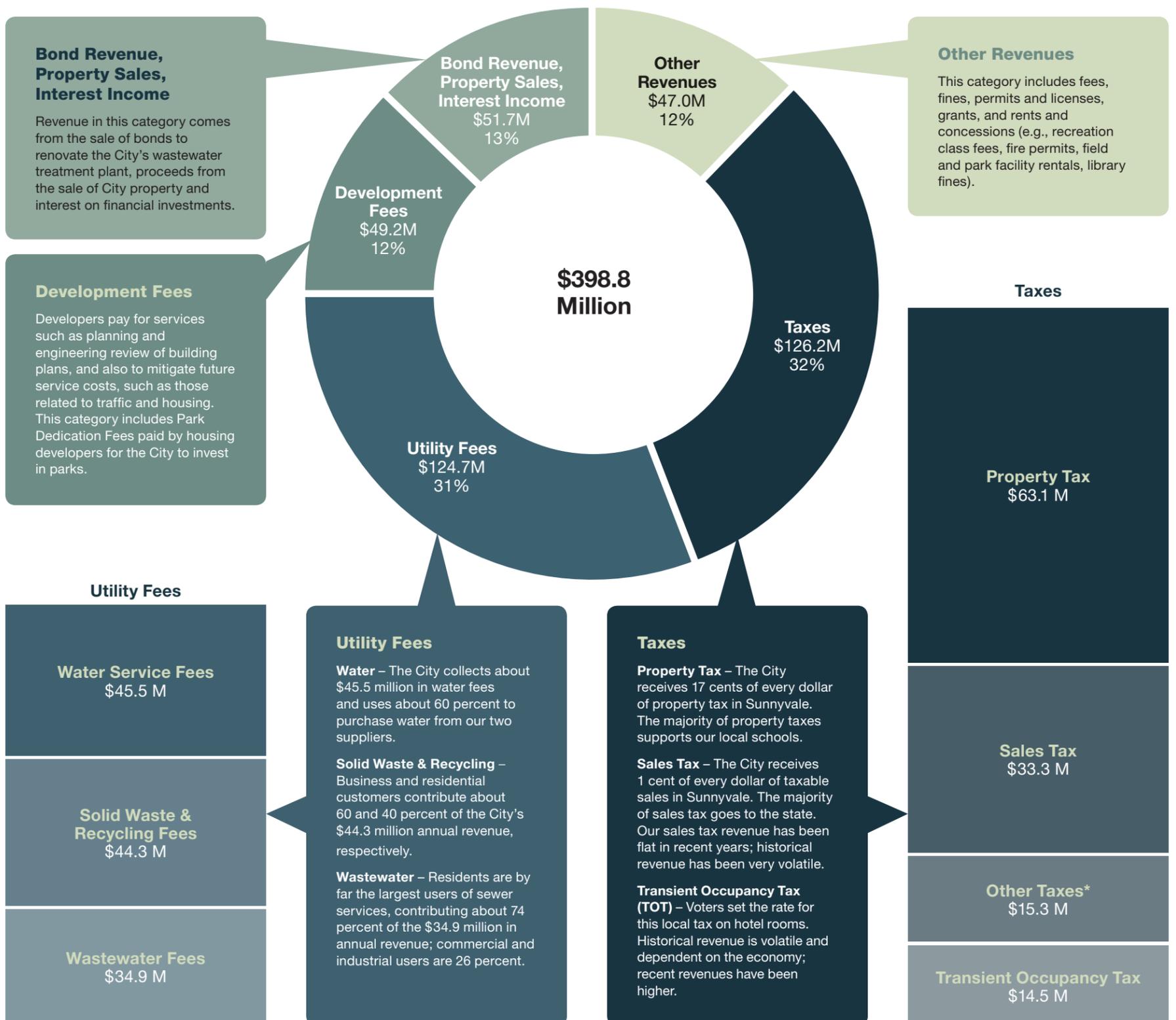
deferred investments that need immediate attention or cost escalations not necessarily in our control. This is why Sunnyvale continues to forecast its budget over 20 years so that we can maintain our service levels and plan for long-term needs while

accommodating this volatility. In adopting this year's budget, the City Council addressed strategic goals by providing resources for additional service demands while maintaining funding for core operations. We are also investing in two key areas — upgrading

critical information technology systems and addressing future pension costs. Overall, Sunnyvale remains in a strong financial position to continue providing diverse, innovative and high quality services to the community. ☀

CITYWIDE REVENUE

The Revenues Budget contains all sources of City revenues, the largest of which are taxes and user fees for specific services.

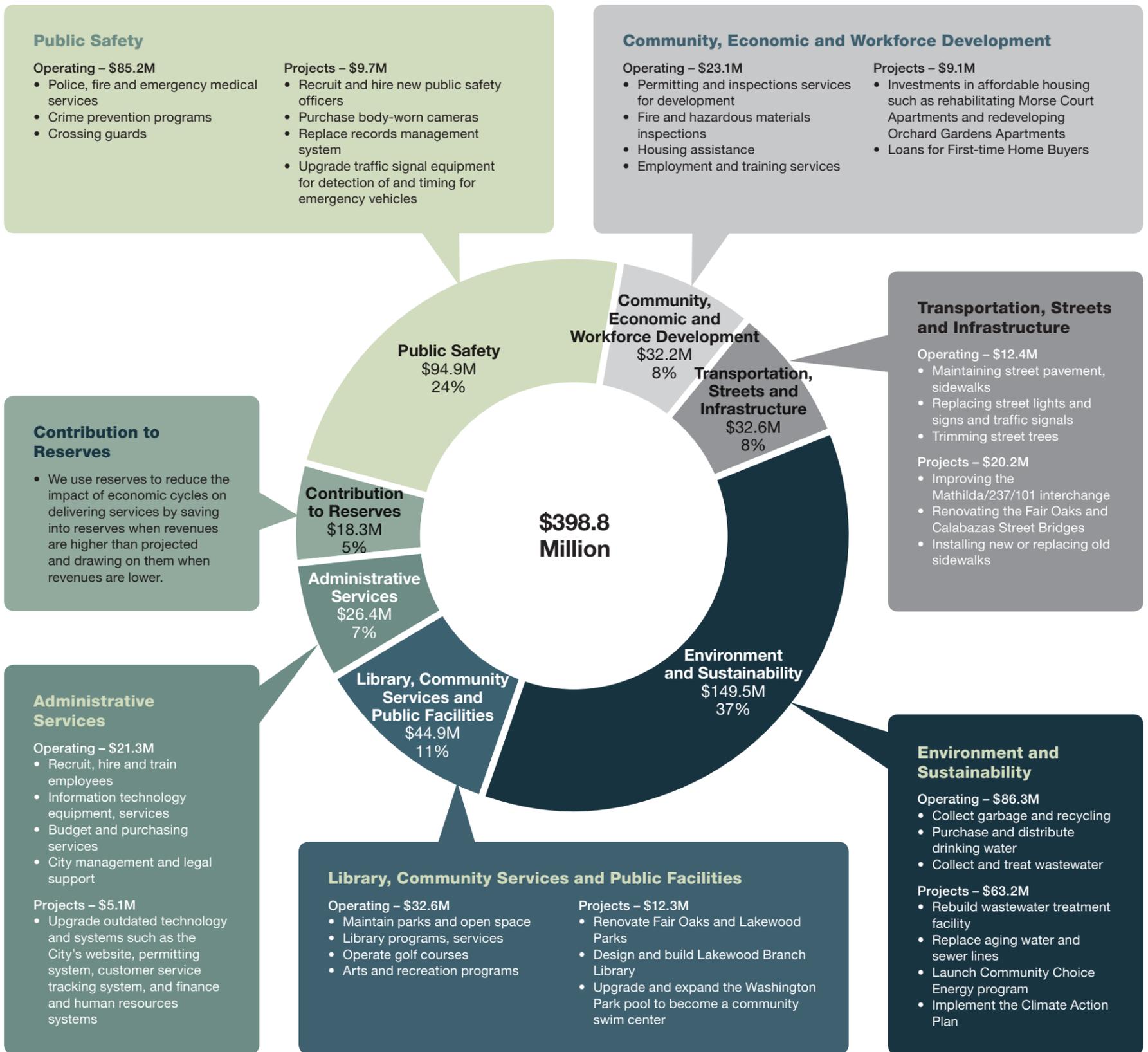


*Utility Users Tax, Construction Tax, Gas Tax, Real Property Transfer Tax



CITYWIDE EXPENDITURES

The City appropriates its revenues and reserves to provide services to the community. We plan the budget around Operating and Projects expenses. Think of the Operating Budget as the recurring, day-to-day costs of running the City's operations, such as salaries, utility bills and fleet maintenance. The Projects Budget reflects non-operating activities such as capital and infrastructure projects that occur one-time or only periodically.



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also will distinguish Sunnyvale's downtown from other shopping and entertainment districts and respond to the public's growing demand for technology conveniences.

WHAT IS HAPPENING NEXT?

Now that the necessary approvals are in place, Wells Fargo and STC Venture, LLC will finalize the sale of the property and the development team will

begin work at the site. One of the most visible projects will be to reopen the Redwood Square plaza which has been closed off to the public; the developer plans to demolish the existing two-story steel framing this fall and construct temporary parking and landscaping improvements to reopen the area to the public next year. They also intend to re-study the development plan for this block to submit a new proposal to the City for consideration. The

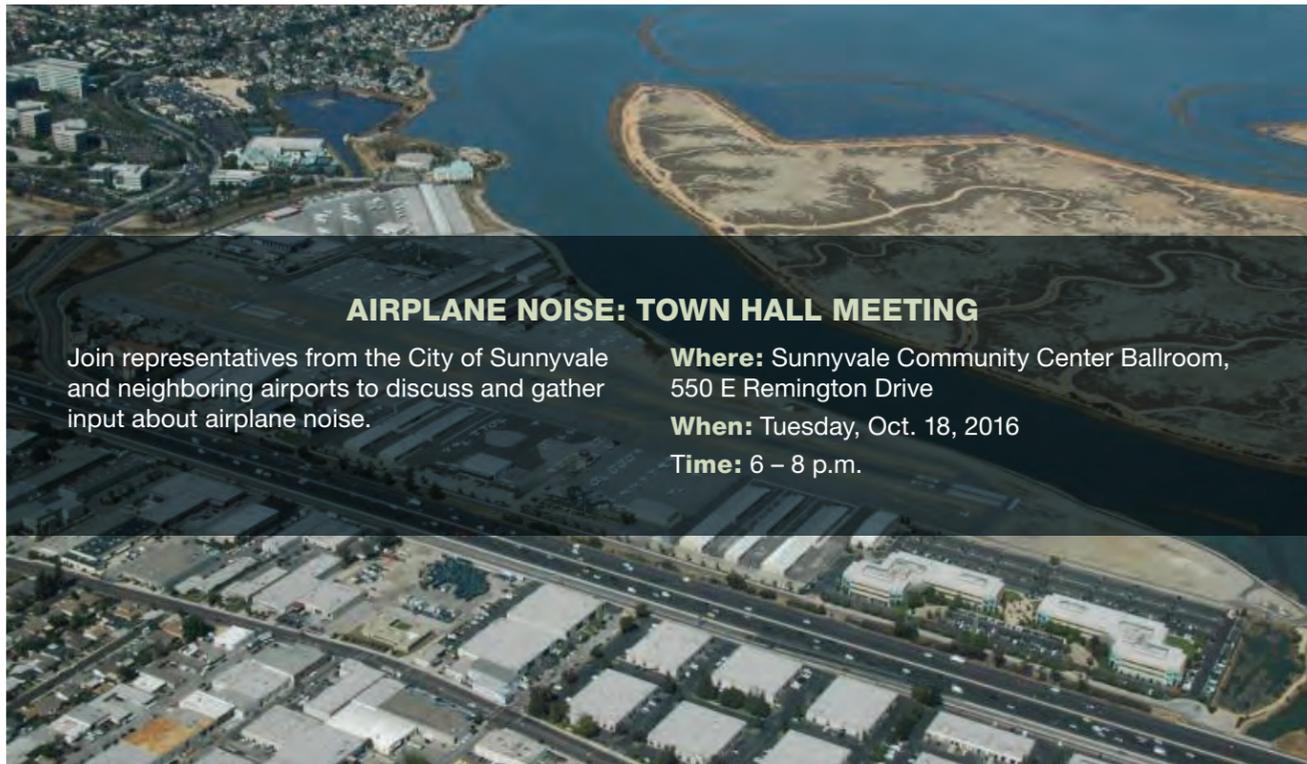
team is also actively marketing the ground floor retail and restaurant spaces and we'll see more activity this spring when they start repainting the residential buildings and completing the interiors. Depending on the leasing progress, we may even begin to see storefront improvements at that time as well.

Reaching these milestones so quickly shows the caliber and commitment of the development team and the high level of

collaboration between them and our City staff. I am truly thrilled that we've been able to make so much progress and position the Town Center project for success. We are all well aware of the importance of this project to our community and the overall downtown and I hope you can join us on October 19 to celebrate our accomplishments and look forward to many more ahead. 🌱



CITY OF SUNNYVALE
**QUARTERLY
REPORT**



AIRPLANE NOISE: TOWN HALL MEETING

Join representatives from the City of Sunnyvale and neighboring airports to discuss and gather input about airplane noise.

Where: Sunnyvale Community Center Ballroom, 550 E Remington Drive

When: Tuesday, Oct. 18, 2016

Time: 6 – 8 p.m.

**CITY OF SUNNYVALE
QUARTERLY REPORT**

Fall 2016

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