AGENDA

SUNNYVALE BOARD OF LIBRARY TRUSTEES
August 3, 2009

7:00 p.m. Library Program Room A

CALL TO ORDER

ROLL CALL

SCHEDULED PRESENTATION: None.

PUBLIC ANNOUNCEMENTS (Speakers are limited to 3 minutes for announcements of related Board/Commission events, programs, resignations, recognitions, acknowledgments)

CONSENT CALENDAR

1.A) Approval of Draft Minutes of 07/06/09

CITIZENS TO BE HEARD This category is limited to 15 minutes, with a maximum of three minutes per speaker. If you wish to address the Board or Commission, please complete a speaker's card and give it to the Recording Secretary. If your subject is not on the agenda, you will be recognized at this time; but the Brown Act (Open Meeting Law) does not allow action by Board or Commission Members. If you wish to speak to a subject listed on the agenda, you will be recognized at the time the item is being considered by the Board or Commission.

PUBLIC HEARINGS/GENERAL BUSINESS

2. New Customer Service Model
3. Thank You Letter for the Friends

NON-AGENDA ITEMS AND COMMENTS

- BOARDMEMBERS OR COMMISSIONERS ORAL COMMENTS
- STAFF ORAL COMMENTS

INFORMATION ONLY ITEMS

ADJOURNMENT

Notice to the Public:

Agenda information is available by calling Library Administration at (408) 730-7314. Agendas and associated reports are also available at the Sunnyvale Public Library, 665 W. Olive Ave., Sunnyvale, 72 hours before the meeting.

Any agenda related writings or documents distributed to members of the Board of Library Trustees regarding any open session item on this agenda will be made available for public inspection in Library Administration located at 665 W. Olive Avenue during normal business hours, and in Council Chambers on the evening of the Board of Library Trustees meeting pursuant to Government Code §54957.5.

Pursuant to the Americans with Disabilities Act, if you need special assistance in this meeting, please contact Library Administration at (408) 730-7314. Notification of 48 hours prior to the meeting will enable the City to make reasonable arrangements to ensure accessibility to this meeting. (29 CRF 35.104 ADA Title II)