

COMCAST PRICE INFORMATION

Sunnyvale, Meadows, Olive Gardens, Olive West, Arches

June, 2013

Dear Valued Customer:

All of us at Comcast are committed to improving your entertainment and communications experience, and we continue to invest in making your services even better. While we continue to make these and other investments, we periodically need to adjust prices due to increases we incur in programming and other business costs. Starting July 1, 2013, new prices will apply to select* Video, Internet and Digital Voice services and equipment as indicated in this letter.

We want to make sure you are getting the most out of your XFINITY® services. Here are some highlights of the many services available to you, as well as some of the improvements we've made in the past year:

- XFINITY On Demand™—gives you thousands of top shows, hit movies and more—with **90% FREE**.
- XFINITY delivers the fastest Internet. You get **reliably fast speed—even during peak use periods**—so you have the speed you need to connect all your devices at the same time.
- We now offer many **free help and how-to videos**. Visit www.youtube.com/xfinity to learn how to program your remote control or your DVR, manage parental controls, sign up for paperless billing, and so much more.
- We've improved our online experience. We invite you to visit our new and improved website: www.comcast.com/myaccount to login or set up your user name.

You can manage your account preferences, equipment settings, pay your bill, manage appointments, and get help whenever you need it. You can also watch your favorite programs online, set your DVR, and add your favorite shows to your Queue.

Plus, visit our mobile site at m.comcast.com from your smartphone to manage appointments, check your balance, and receive text alerts.

Of course, we back up our services with the Comcast Customer Guarantee. We promise to provide you a consistently superior experience, including 24/7 customer service, two-hour appointment windows and on-time arrival—or we'll give you a free premium channel for three months.

Still have questions? Visit us at www.comcast.com/questions or call us at 1-877-806-7905. Thank you for choosing Comcast. We value you as a customer, and we look forward to continuing to serve you.

** If you are currently receiving services on a promotional basis, under a minimum term agreement associated with a specific rate, or in the guaranteed period of one of our SurePrice™ plans, the prices for those specific services will not be affected during the applicable period.*

BASIC SERVICE (per month)

	Current Price	New Price
Limited Basic	\$ 21.15	\$ 23.15

BASIC AND DIGITAL ANCILLARY SERVICES (per month)

	Current Price	New Price
HD DVR Service	\$ 16.95	\$ 17.95
SET Asia	\$ 14.95	\$ 14.99
Digital Additional Outlet Service	\$ 8.75	\$ 9.25
with HD	\$ 8.75	\$ 9.25
with HD DVR Service	\$ 16.95	\$ 17.95
with AnyRoom® DVR Service (per outlet, 3 outlets max)	\$ 8.75	\$ 9.25
Digital Adapter Additional Outlet Service — (1st and 2nd additional outlets)		
Not available for Limited Basic only subscribers	\$ 0.00	\$ 1.99

DIGITAL SERVICES (per month)

	Current Price	New Price
Digital Starter	\$ 68.49	\$ 70.49
Digital Preferred	\$ 86.49	\$ 88.49
Digital Preferred Plus	\$120.99	\$123.49
Digital Premier	\$140.99	\$143.49

EQUIPMENT (per month)

	Current Price	New Price
Remote Control	\$ 0.20	\$ 0.15

XFINITY TRIPLE PLAY PACKAGE (per month)

	Current Price	New Price
Economy Triple Play XF	\$ 84.85	\$ 89.85

DOUBLE PLAY PACKAGES (per month)

	Current Price	New Price
MultiLatino Max XF Double Play	\$114.95	\$112.90
MultiLatino Ultra XF Double Play	\$129.95	\$129.85

XFINITY INTERNET (per month)

	Current Price	New Price
Performance — With XFINITY TV or Voice Service	\$ 49.95	\$ 52.95
Blast! — With XFINITY TV or Voice Service	\$ 59.95	\$ 62.95
Professional Internet Installation (per occurrence) (except for Extreme 105)	\$ 50.00	\$ 99.99

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XFINITY VOICE INSTALLATION FEE
(per occurrence unless noted)

	Current Price	New Price
Standard Installation	\$ 50.00	\$ 99.99

XFINITY TV INSTALLATION FEE
(per occurrence unless noted)

	Current Price	New Price
XFINITY TV	N/A	\$ 50.00

Certain services available separately or as a part of other levels of service. Service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown are for residential service only and do not include federal, state and local taxes, FCC user and franchise fees or Regulatory Recovery fees or other related costs, and are subject to change. Not all services are available in all areas. If you are a video service customer and you own a compatible digital converter or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.comcast.com/equipmentpolicy. After a notice of an increase in rates, you may change your level of service at no additional charge for a period of 30 days from the effective date of the change. Otherwise, a fee may apply. Please refer to your billing statement for your Local Franchise Authority's name and address.