



Sunnyvale Department of Public Safety

FIRE PREVENTION UNIT



EMERGENCY CALL BOXES

Garages

-Requirements and Locations-

When Required:

- City/public owned garages consisting of two or more floors, including below grade levels
- Private garages when required by the Fire Code Official or Crime Prevention Staff
- A dedicated phone line is required for each call box

Locations:

- Exit discharges – exterior of stairwells (and)
- Approximately every 100 feet of travel distance (200' apart) for areas between exit discharges. This is an approximate recommendation and may vary depending on the garage layout
- Call boxes shall be accessible for all users

Call box markings:

- Address
- Level
- Box number
- Triangular type sign to be placed approx. 7-8 feet above ground unless an emergency light is placed at that height. This will provide visibility from a distance
- The emergency button indicates it notifies 9-1-1

9-1-1:

- Emergency call boxes shall dial directly to the Sunnyvale PSAP (9-1-1)
- A 9-1-1 call shall activate an emergency light or strobe
- Information to be displayed on the ALL:
 - Address
 - Parking Level
 - Call box number
 - Call box location – i.e. "North wall - mid garage" "Southeast corner"

City of Sunnyvale - Department of Public Safety
Fire Prevention & Hazardous Materials
408/730-7212

FirePrevention.inSunnyvale.com

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Additional signage:

- In areas where phones are not visible – signs or markings shall be placed to indicate the direction and approximate distance to the closest call box