

Care Management Program



The City of Sunnyvale is pleased to offer free care management services to eligible clients in our community.

Care management provides critical and valuable information, helping connect our community to vital services to help maintain independence.

Sunnyvale Senior Center
550 E. Remington Drive
Sunnyvale, CA 94088-3707

408-730-7360
Sunnyvale.ca.gov



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Sunnyvale

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What is care management?

Care management, also known as case management, assists seniors and their families with identifying care and service needs.

One of the primary goals of the care manager is to link individuals with services that will allow them to maintain their independence and continue to live in their homes.

How does the program work?

Potential clients are able to reach the care manager by telephone. The care manager can help with the following:

- Assessment
- Care planning
- Service arrangements
- Monitoring of the client

Some of this work may be done at the Center and some may occur in the client's home.

Who is eligible?

Residents of the City of Sunnyvale ages 50+ are eligible for care management services. One form of current California picture identification or utility bill with the resident's name and Sunnyvale address is required. If your picture identification or utility bill does not have your current Sunnyvale address, then you will need to show two forms of identification with your current Sunnyvale address.

What about homebound seniors?

Home visits can be scheduled for homebound seniors.

What is the cost?

Services are provided to eligible clients at no cost.

Can I drop in?

Yes, drop-in consultations are provided on a first-come, first-served basis. Call 408-730-7360 for weekly office hours. During these consultations, you may discuss issues such as:

- Avoiding a nursing home
- Available benefits
- Hiring help at home
- Information and referrals

If needed, follow-up visits are available by appointment.

For more information or to make an appointment

Call 408-730-7360

