

CITY MANAGER'S REPORT

INFORMATION

Following are key activities and information to be highlighted:

City Facilities Provide Safe Haven to Residents During Record-Breaking Heat Wave – In an effort to ensure the safety and well-being of Sunnyvale residents, cooling centers were established at the Sunnyvale Public Library, Community Center and Senior Center during Labor Day weekend's record-setting heat wave. The Library, which normally operates on a seven-day workweek, added 11 additional hours of service in order to be open from 10 a.m. to 9 p.m., Friday through Sunday. The door count for the weekend totaled 7,813 visits, an increase of 51 percent over the same time period last year. The daily average number of visits to the Library is normally approximately 2,000 visits. On Saturday at the peak of the heat wave, the gate count was 3,385. When all normal seating was taken, staff set up extra chairs throughout the building while some patrons chose to sit on the floor. The patron response was overwhelmingly positive with many stopping to express their appreciation at the front desk. One patron wrote the Library: "I know having a safe, cool, place to hide from the heat was more than just a relief for many within our community, it may have been an actual life saver. Thank you for going the extra mile."

Wildland Mutual Aid Deployments – During August 29-31, Public Safety Lieutenant Mick Rose and Senior Dispatcher Jenny Wood were deployed to Butte County to assist with the Ponderosa Fire. This deployment was in accordance with the State of California Master Mutual Aid Plan which provides resources to assist major incidents across the state. Lt. Rose is filled the position of Strike Team Leader (trainee), supervising a strike team of CAL FIRE Type 3 engines and Senior Dispatcher Wood is assisted as a radio operator, supporting with incident communications. As of September 1, the Ponderosa Fire burned 3,680 acres and was 30 percent contained with 1,300 structures threatened. For more information, contact Acting Captain Marshall Clifford at 408-730-7228 and/or visit the incident webpage at: http://www.fire.ca.gov/current_incidents/incidentdetails/Index/1783.

Discover Angling PAL Annual Fishing Trip – On August 27, the Sunnyvale Police Activities League (PAL) hosted its annual Discover Angling Fishing Trip. Nineteen kids from Sunnyvale departed the harbor in Half Moon Bay aboard the Hulicat. The group returned seven hours later all smiles (despite a few incidents of sea sickness) having caught full limits of rock cod. This event benefits low-income families in Sunnyvale and is a great way for kids to interact with Public Safety members and other community groups. Many thanks to Lt. Tracy Hern, CSO Elvia Trujillo and PSO Steve Gorshe for coordinating the event. For more information, contact Lt. Chris Ketchum of the Crime Prevention Unit at cketchum@sunnyvale.ca.gov.

Tip a Cop Event – On August 24, Public Safety held this year's final Tip a Cop fundraiser for Special Olympics at Faultline Brewery. Special Olympians and officers served lunch and dinner. At the end of the day, the event raised more than \$3,000. The Tip a Cop events, t-shirt sales, runner sponsorships and other fundraisers raised a total of \$14,321 for the 2017 season! Public Safety is grateful to everyone who came out and supported each Tip a Cop event. Your support helped a great program. For more information, contact Captain Shawn Ahearn at 408-730-7158 or sahearn@sunnyvale.ca.gov.

Business License Technology Upgrade – Finance staff is in the final stages of implementation of a new business license system (HdL Prime). HdL Prime is a business license software platform designed to facilitate efficient data processing, sharing of information across departments, and timely communication between staff and citizens in one integrated system. The upgrade will allow for additional automation of the business license processing with web functionality that enables customers to apply for and renew business licenses as well as pay online. Staff is starting to test HdL Prime, and is expecting to implement the system at the end of September. For more information, contact Stephen Napier, Administrative Services Manager, at snapier@sunnyvale.ca.gov.

Liquidambar Removal Program – In 2005, as a result of a citizen-requested study issue regarding the hazards of hard cone fruit balls generated by Liquidambar street trees, City Council approved the removal and replacement of up to 200 Liquidambar street trees per year. Approximately 50 of the 200 trees per year are funded for removal by the City. City-funded Liquidambar removals will begin mid-September this year. The program is performed in two stages, a fall removal and replacement and a winter removal and replacement with the goal of getting all the replacement trees planted by April 1.

Newly Designed Shared Lane Markings to be Installed – As a part of Fair Oaks Avenue Bikeway and Streetscape Project, the City will be installing shared lane markings also referred to as “sharrows” on Fair Oaks Avenue from Ahwanee Avenue to Old San Francisco Road. The sharrows help convey to motorists and bicyclists that they must share the road. The City has installed sharrows at selected locations, however, recently the sharrow design has evolved to improve its visibility and help create greater awareness of bicycle presence. The new improved high visibility design will install white bicycle marking on a green background (see attachment). The City will pilot these new high-visibility sharrows on Fair Oaks and Evelyn Avenue, and staff will monitor the performance and will consider installing these sharrows on future projects.

Sunnyvale Child Care Capacity Update – Based on reports conducted during FY 2016/17 by the State of California, Community Care Licensing Division, a total of 239 licensed family child care providers and centers in Sunnyvale had a capacity of 8,143 spaces (infant through school age). There was no significant change in the total number of slots (8,141) from FY 2015/16. However, there was a change in the number of slots for family child care programs (decrease of 94 slots) versus child care centers (increase of 96 slots). The Columbia Neighborhood Center maintains a current referral list of licensed center and home-based child care providers, as well as other helpful information available to families seeking child care services. For more information, call 408-730-7800 or [download the referral list](#).

Park Building Renovations – The City of Sunnyvale recently renovated the buildings at Fair Oaks, De Anza, and Washington Parks to address infrastructure items including heating, code requirement upgrades and other finishes such as paint, flooring, kitchen cabinetry and appliances. Ponderosa and Raynor Park Buildings are slated to be completed in the fall. Sunnyvale offers a total of 10 indoor spaces to the community for rental use at various parks. These spaces are available for rent for private meetings, birthday parties, weddings, cultural events and other special events. Rooms range in capacity from 50-100 persons depending on the site. [View park building rentals information](#).

INFORMATIONAL MEMOS

FoodCycle Service Rollout to Begin Mid-September – Specialty Solid Waste & Recycling will roll out the new residential food scraps collection service, FoodCycle, to customers over a seven-week period. Some of the new, two-compartment trucks and shipments of the new, split cart have begun arriving at Specialty’s yard in Santa Clara (see attached memo).

UPCOMING MEETINGS AND EVENTS

Downtown Movie Theater Outreach Meeting for Extended Hours of Operation for Special Events

The developer, Hunter/Storm (partner in STC Venture LLC), has scheduled an outreach meeting for Thursday, September 21, at 6 p.m. at 351 W. Iowa St. (owner’s trailer onsite). The purpose of the meeting is to gather community input regarding the proposed extended hours of operation for special weekend events at the future downtown movie theater (Planning File #2017-7494). For more information, contact Ryan Kuchenig, Senior Planner, at rkuchenig@sunnyvale.ca.gov or 408-730-7431.

Summerhill Residential Project Outreach Meeting for 160 Persian Drive (Brass Rail Property) – A

community outreach meeting is scheduled for Wednesday, September 27, from 6 to 7:30 p.m. at the Comfort Inn Sunnyvale, 940 W. Weddell Drive. The proposed application is to demolish the existing buildings and build 18 attached townhomes on a 1.14-acre site that is zoned C-1/PD, Neighborhood Business with Planned Development Combining District. For more information, contact Cindy Hom, Associate Planner, at chom@sunnyvale.ca.gov or 408-730-7411.

How to Create a Successful Retirement Plan – Tuesday, September 12, 7 to 8:30 p.m. at the Sunnyvale Public Library Program Room (665 W. Olive). Are you ready for retirement; do you know what savings and investment decisions are key to a more successful retirement? Learn how to calculate your retirement needs capital and how to invest in preparations for retirement. Presented by the Financial Planning Association of Silicon Valley.

FoodCycle Community Meeting – Wednesday, September 13, 6:30 to 8 p.m. at the Sunnyvale Public Library Fiction Room (665 W. Olive). Join in an exchange of ideas about FoodCycle, the new Sunnyvale program to collect food scraps. Get answers to commonly asked questions, learn kitchen transition tips and view samples of the new carts and tools residents will receive in the fall.

Fiddler on the Roof – The Sunnyvale Community Players proudly presents their first show of the season, *Fiddler on the Roof*. Performances run September 16 – October 8 at the Sunnyvale Theatre (550 E. Remington Drive). Filled with memorable music and timeless themes, *Fiddler on the Roof* is one of Broadway’s most beloved musicals and is just as relevant in today’s world as when it first debuted in 1964. For more information or to purchase tickets visit sunnyvaleplayers.org or email tickets@sunnyvaleplayers.org.

Fall Forest Festival – On Saturday, September 16, at Washington Park from 10 a.m. to 2 p.m. staff along with members of Sunnyvale’s Urban Forestry Advocacy Group (SUFA) will be showcasing urban trees in Sunnyvale. The event activities will include tree climbing demonstrations, aerial lift

demonstration, a tree walk by the City Arborist, activities for families and children including story time by Sunnyvale Library staff. The City's Urban Landscape Manager will talk about the Anatomy of a Tree – What makes a Healthy Tree. This event is a new community outreach event similar to Arbor Day to foster the appreciation and care of tree in our urban environment.

Matter of Balance Program for Older Adults – Thursdays, September 21 – November 9, from 10 a.m. to noon at the Columbia Neighborhood Center (785 Morse Ave.) A free, evidence-based, eight-week program for older adults (age 65+) to reduce the fear of falling and improve activity levels. Participants learn to control falls, set goals for increasing activity, improve their environment to reduce risks, and exercise to increase strength and balance. Registration is required; call 408-730-7800.

Open Swim at Fremont High School – Every Saturday and Sunday through September 30, 1:30 to 3:30 p.m. at Fremont High School Pool (1283 Sunnyvale-Saratoga Rd.) Open swim, including recreation, lap swim and access to the diving boards, will continue to be offered through the month of September at the Fremont High School pool. Swimmers, ages 11 and under, must be accompanied by an adult while at the pool. Swimmers, ages 5 and under and non-swimmers under 54 inches tall, must be supervised and have a parent/guardian in the water at all times. For more information, visit calsportscenter.com or call 408-732-2257.

Attachments

Sharrow with Green Background



FoodCycle Service Rollout to Begin Mid-September

Specialty Solid Waste & Recycling will roll out the new residential food scraps collection service, FoodCycle, to customers over a seven-week period. Some of the new, two-compartment trucks and shipments of the new, split cart have begun arriving at Specialty's yard in Santa Clara.

The new split cart delivery starts on Monday, September 11, and ends Friday, November 3. Each customer's old black garbage cart will be removed the same day the new cart is delivered. If the old cart is not at the curb, it will be removed the following week.

After each resident places the old cart out on collection day, a five-step process begins:

1. Specialty collection truck empties old cart in the usual way.
2. Delivery crew drops off new split cart, plus countertop pail, "starter kit" bags, brochure, and no-charge "extra bag tag."
3. Cart removal crew takes away the old, empty cart.
4. Resident begins using the new FoodCycle (garbage/food) cart.
5. New, split-body Specialty truck empties cart on the next week's regular service day.

If the old cart is not at the curb for some reason (e.g. resident is on vacation or immediately removed the cart from the curb after it was emptied), the old cart will be removed on the following week's collection day, along with any garbage that it contains.

Approximately 14,000 residents (roughly 50 percent of those receiving the new service) responded to a mailer sent in April requesting their cart size preferences. Customers who did not respond to the mailer will default to the cart size (small, medium or large) that matches their current service. Residents who wish to switch sizes prior to the rollout may make that request no later than September 8 by calling Specialty at 408-566-9900, but after the rollout begins, cart exchanges will be suspended until the cart deliveries are completed in November.

Call volumes are expected to be heavy during this multi-week process, with longer-than usual wait times for callers. Residents are likely to find answers faster by clicking on the "Garbage & Recycling" link on the City's website, Sunnyvale.ca.gov, or searching for "FoodCycle Sunnyvale" on the web. Residents wishing to schedule on-call bulky/extra collections may also find it faster to place those orders via Sunnyvale.ca.gov than by phone.