



THE NCSTM
The National Citizen SurveyTM

Sunnyvale, CA

Open-ended Responses

2017



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Contents

Summary	1
Verbatim Responses to Open-ended Questions.....	4



The National Citizen Survey™
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The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report includes the verbatim responses to two open-ended questions included on The NCS 2017 survey for Sunnyvale. Additional reports and the technical appendices are available under separate cover.

Respondents were asked to record their opinions about community issues and City services in the following question:

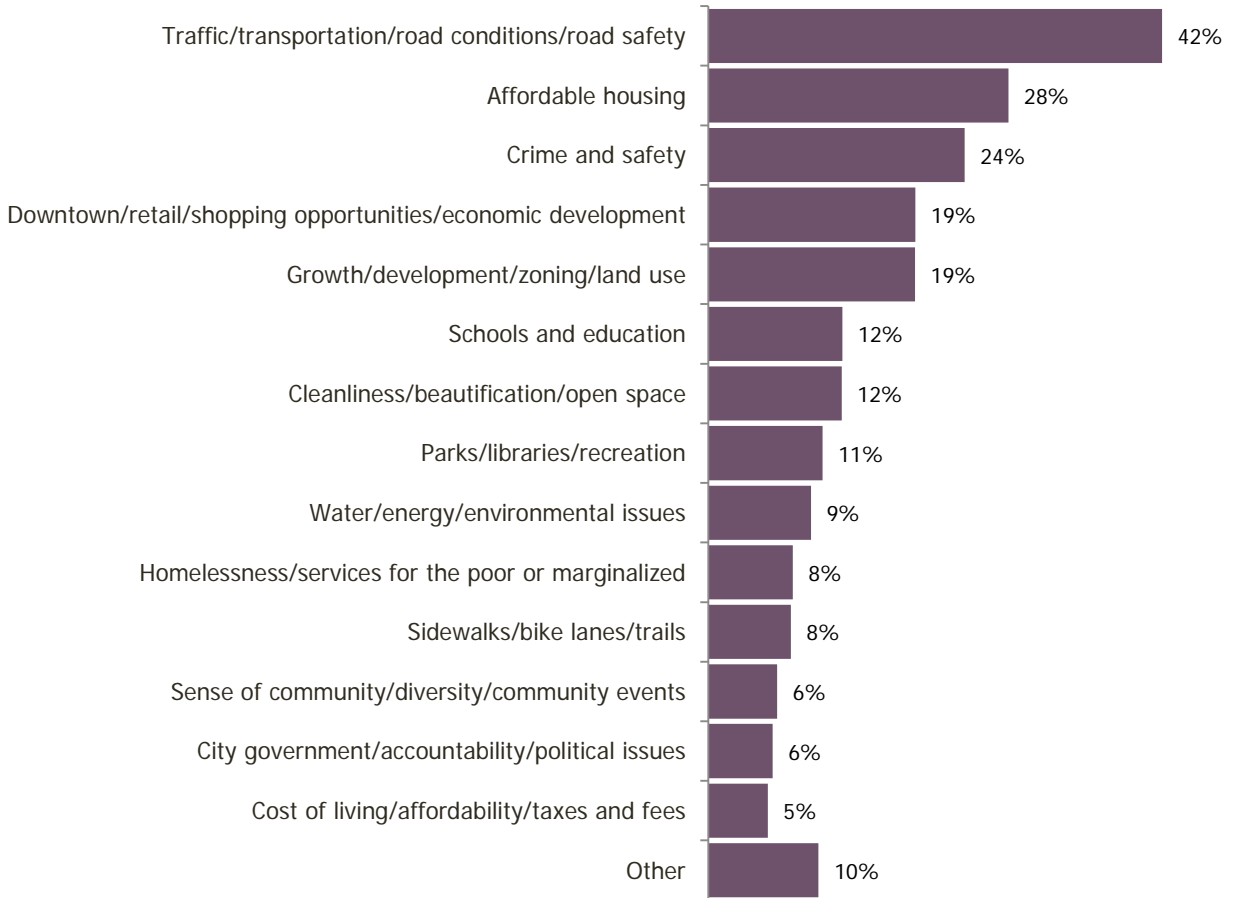
- What are the top three community issues you would like to see the City focus on in the coming year?
- What are the top three City services you would like to see the City focus on in the coming year?

The verbatim responses were categorized by topic area and those topics are reported in the following chart with the percent of responses given in each category. Because some comments from residents covered more than a single topic, each topic mentioned by a resident was categorized and counted in the following chart. Verbatim comments that contain more than one topic appear only once (in the category of the first topic listed), however the analysis counts each of the topic areas given by all respondents regardless where those topics appeared in the comment.

Results from the open-ended question are best understood by reviewing the frequencies that summarize responses as well as the actual verbatim responses themselves. A total of 251 surveys were completed by Sunnyvale residents; of these, 178 respondents wrote in responses for the question on community issues, and 163 provided a response on City services.

The first open-ended question asked residents to write in what they considered to be the top three community issues for the City to focus on in the coming year. Of the respondents who wrote in a comment, about 4 in 10 mentioned an issue related to traffic, transportation, road conditions and/or road safety. Roughly one-quarter commented on affordable housing or crime and safety-related issues. About 2 in 10 thought the City should focus on downtown or economic development-related activities or on population growth and development issues. About one in 10 or fewer residents made a comment related to other community issues. Ten percent of all comments made related to a topic area other than those listed in the figure below.

Figure 1: Top Community Focus Areas for City to Address
What are the top three community issues you would like to see the City focus on in the coming year?

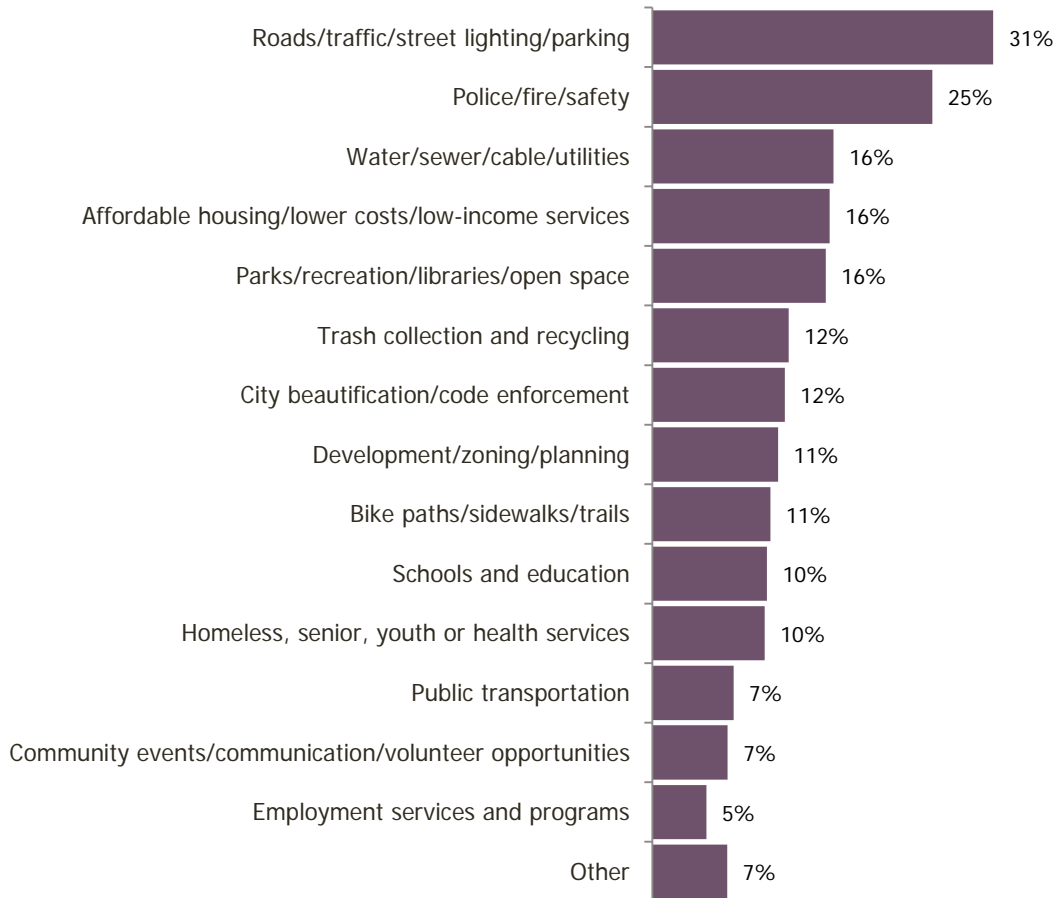


Total may exceed 100% as respondents could write in up to three responses.

The next open-ended question asked residents to name the top three City services that they wanted the City of Sunnyvale to focus on in the coming year. Of residents who responded to this question, about one-third wanted the City to focus on services related to roads, traffic, street lighting or parking, and one-quarter mentioned police, fire or safety-related services. About 16% wanted the City to focus on utilities (e.g., water, sewer, cable), affordable housing or cost of living-related services or parks, recreation, libraries and open space. About 1 in 10 wanted to see more focus on trash or recycling, beautification and code enforcement, development and planning, pedestrian-related services (e.g., bike paths, sidewalks, trails), schools and education or services for the homeless, seniors or youth. About 7% of all comments mentioned a service not contained in the other categories.

Figure 2: Top City Services for City to Address

What are the top three City services you would like to see the City focus on in the coming year?



Total may exceed 100% as respondents could write in up to three responses.

Verbatim Responses to Open-ended Questions

The following pages contain the respondents' verbatim responses as written on the survey or entered in the web survey and have not been edited for spelling or grammar. Responses have been organized by coded topic areas.

What are the top three community issues you would like to see the City focus on in the coming year?

Traffic/transportation/road conditions/road safety

- Address traffic (vehicle, bus, walking, etc) congestion and flow
- Bad traffic signal alignment
- Better city/roadway/parking planning
- Better city/roadway/parking planning
- Better rapid transit by bus
- Better Road Maintenance.
- Better transportation.
- Car drivers need to be aware of cyclists
- Car drivers need to use their turn signals
- Control the traffic
- Enforce traffic safety, jay walking, illegal parking, poor driving.
- Fix street pavements .
- Fixing Wolfe road between homestead & El Camiro road.
- I live near 3 schools; traffic is horrendous ; T.H.S. parking lots.
- Improve traffic near the traffic near the linked in buildings
- Improve traffic near the traffic near the linked in buildings
- Improving drivers skills.
- Improving drivers skills.
- Improving public transportations (Subway)
- Improving traffic flow /enforcement.
- Improving traffic flow /enforcement.
- Increased traffic on main streets (such as Matilda) due to new office developments.
- Master plan for El Camino core, including traffic alignment
- Master plan for El Camino core, including traffic alignment
- More of roadways (Fair Oaks) have dedicated bike lanes.
- Need to watch for traffic issues on mathilda as more office buildings are added.
- Non-growth & more housing = more traffic.
- Oddside bumps on residential areas due to car going fast from Mercado & mission.
- Overcrowding due to traffic
- Overcrowding due to traffic
- Provide traffic infrastructure to accommodate massive over building
- Provide traffic infrastructure to accommodate massive over building
- Public transit/ bicycle safety.
- Public transport
- Public transportation
- Reducing non-local traffic on evelyn ave.
- Residential bus service to Mtn view, San Jose & Cupertino, Santa Clara
- Road maintenance
- Road repair
- Road repair.
- Road repair.
- Road, Traffic.
- Road, Traffic.

- ROADS - Maintenance.
- ROADS - Maintenance.
- safe/courteous driving
- Smart traffic light timing
- Street lighting
- Street signs/ and butts.
- Streets are torn up everywhere.
- Streets are torn up everywhere.
- Their is so much traffic on these roads in Sunnyvale area. Roads cannot handle all this traffic, it's terrible, now with Apple there it's going to be a nightmare to get around.
- Too much traffic.
- Too much traffic.
- Traffic
- Traffic
- traffic
- Traffic
- Traffic
- Traffic
- traffic
- Traffic
- Traffic
- Traffic
- Traffic and Traffic signals.
- Traffic around apple park 2-our neighborhood is border of sunnyvale / Cup. totally neglected!
- Traffic congestion
- Traffic congestion / movement / signal timing.
- Traffic control.
- Traffic control.
- Traffic controls
- Traffic controls
- Traffic enforcement / seems close to non-existent
- Traffic enforcement: I hardly ever (ever, ever) see someone pulled over in town. People constantly run red lights, turn from the wrong lane, speed exesively, park in bike lanes, stop in the road, and so on. Nuts.
- Traffic enforcement: Stop the red light runners and the mini-van drivers that drive down the bike lanes.
- Traffic flow - Lights
- traffic flow changing during appropriate hours
- Traffic flow. I do not drive (choice). Lived here 56 years. And it just get more crowded (Cars) Single Riders.
- Traffic improvements.
- Traffic improvements.
- Traffic light signal timing.
- Traffic light signal timing.
- Traffic management
- Traffic management
- Traffic!
- Traffic, Congestions
- Traffic.
- Traffic.
- Traffic.
- Traffic.
- Traffic.
- Traffic.
- Traffic.
- Traffic.
- Traffic/Road conditions.

- Traffic
- Transit
- Transportation

Affordable housing

- Affordable housing
- Affordable Housing
- Affordable housing
- affordable housing
- Affordable housing / renting.
- Affordable housing for families with school age children and service industry workers.
- Affordable housing for low income folks
- Affordable housing.
- Affordable Housing.
- Affordable housing.
- Affordable housing.
- Affordable Housing.
- Affordable Housing.
- Affordable Housing.
- Affordable Housing.
- Affordable housing.
- Affordable housing.
- Affordable Housing.
- Cost of Housing.
- Cost of housing.
- Cost of living / housing.
- Develop more affordable housing.
- Housing cost/rent control.
- Housing- rental fees.
- In the future, when you close a mobile home park, make sure the families who lives there is your first priority to put on low income housing program not to put on the waiting list for 2 to 5 years. Thank you!
- Low Income Housing .
- Lower prices for home buyers.
- More Housing- so it is cheaper.
- Parking Problem. Affordable housing plans.
- Protecting/providing affordable housing for low income seniors
- Quality affordable housing.
- Rent- control for mobile homes.
- Rent control for Senior MHPs
- Rent control in mobile home parks.
- Rent control in the mobile home parks
- Rent control too expensive to rent in Sunnyvale
- Rent control.
- Rent Control.
- Rent Control/Stabilization for Mobile Home Parks
- Rent is too high.
- Rent stabilization.
- We need rent control.

Crime and safety

- Communication on police activity for safety issues.
- Crime Prevention

- Crime Prevention
- Crime prevention.
- Crime prevention.
- Crime.
- Dismantling La Ronda karaoke bar/plaza-crime/ noise there
- Earthquake safety.
- emergency shelter
- Feeling safe.
- Improve safety and education north of Evelyn, south of 101.
- Improvement of community security.
- Keep police and fire people strong and well equipped.
- Keep us safe.
- Maintain public safety.
- Need citizen oversight committee on public safety.
- Neighborhood watch.
- No Law enforcement on public streets.
- Package theft
- Public crime/ safety.
- Public safety
- Public Safety.
- Public safety.
- recycling thieves/dumpster divers
- Reduce crime.
- Respect law enforcement
- Safe parks after dark !!
- Safety
- Safety
- Safety
- safety
- safety
- Safety
- Safety
- safety
- Safety in north Sunnyvale & downtown Sunnyvale.
- Safety in parks both day & night.
- Safety.
- Safety.
- Safety/Crime/Postal-Package thefts.
- Storm drainage and more emergency PREPARENESS

Downtown/retail/shopping opportunities/economic development

- Attractive downtown/commercial area.
- Complete downtown development.
- Complete Downtown redevelopment.
- Complete Downtown Redevelopment.
- Complete the town center.
- Continue to invest in downtown
- developing the downtown
- Downtown development
- Downtown development.
- Downtown development.
- Downtown project need to be completed ASAP.

- downtown renovation
- Downtown's shopping center
- Downtown's shopping center.
- Economic health
- Economic health.
- Economic opportunities
- Economic Stability of Sunnyvale
- financial viability
- Finish Sunnyvale Town center.
- Finish the downtown
- Finish the Sunnyvale town center!!
- Finish the town center
- Finishing construction in downtown sunnyvale area
- Finishing the downtown district
- Improve downtown Sunnyvale - very boring
- Job opportunity.
- Jobs Opportunities.
- Moderning Downtown Businesses
- More "owner in the store" businesses
- more expended downtown
- Need more retail.
- Not enough shopping to support population.
- rebuilding the downtown area
- Re-develop downtown, need more than target.
- Revitalize Down Town area (near Target store).
- Revitalize downtown / shopping exp.
- Sunnyvale town center completion.
- Sunnyvale town center development
- Tear down the old parking garage near target
- Upgrade old bus/ retail buildings.
- Walking to stores and services.
- Would like to see an asian grocery (like 99 ranch) in 94085

Growth/development/zoning/land use

- Allowing less construction in the city (both large apartments and businesses).
- Apartment overflow parking into our neighborhood.
- balanced and limited biz & residential development
- Booming of apartment Building.
- Building density.
- Built environment.
- Commercial growth vs housing
- commercial real estate
- Developing city plan that does not make Sunnyvale an ugly maze of high rises with horrendous traffic. Leave civic center as it is.
- Don't let density increase beyond infrastructure capacity.
- Downtown development.
- High Density Housing
- Housing vs. open space.
- Housing/jobs balance
- infrastructure
- Less Density.
- Less development.

- Less High density housing.
- less high rise, sterile non green development.
- Limit city growth.
- Listen to the north end of SV community members regarding development.
- Night clubs should be more away from residential area.
- Overall " built environment" of Sunnyvale.
- Overall city planning to balance housing with commercial- industrial development.
- Overcrowding; excessive building heights.
- Overdevelopment esp housing, w/o commensurate infrastructure, improvements esp schools and roads.
- Overpopulation problems
- People complain of long commutes and unaffordable rents. We have MASSIVE low-density trailer parks
- Planned city development-> balance out new buildings with schools and roads.
- Quality of new development in Sunnyvale.
- Re-evaluate housing permits for remodels! There is a monster 2- story house on Belleville Avenue near west valley that is huge and looks like a prison. It has ruined our neighborhood look.
- Restraining multi story building both commercial and residential. The City Infrastructure particularly street traffic cannot stand more growth.
- Retention of city property.
- Stop building housing to avoid overcrowding.
- stop building new housing complex.
- Stop overbuilding commercial offices
- Stop the urbanization of Sunnyvale.
- Stopping high density housing.
- Stopping new construction.
- Street parking around Tasman and Fair Oaks Ave is already terrible. Now the city approved a high density apt with extremely limited parking
- Support infrastructure to manage the growth/ development that been allowed.
- Too many new hotels & apartments taking over building too high up, no more flat lands too many people moving into Sunnyvale.
- Too many people!
- Too much development.

Schools and education

- Better schools for all of Sunnyvale, not just Cumberland / Cherry chase/ Homestead. Why can't all the schools have equal access to programs?
- Better schools in all parts of Sunnyvale, not just wealthy parts.
- Classes/ Activities that can be attended by people w/ full time jobs.
- Classroom sizes for all the new development
- Education
- Education
- Education
- Education (K12)
- Education (K12).
- Education (Primary, secondary and college level).
- Education : create opportunities for students to thrive.
- Elementary education.
- focus on underperforming schools to improve outcomes for all students
- Overcrowding of schools
- School System, Education
- Schools
- Schools

Cleanliness/beautification/open space

- Beautifying Sunnyvale with trees.
- Business/ commercial building maintenance/ upgrade.
- Clean up weeds / garbage on roads
- Cleaning program.
- Cleanliness
- Cleanliness and demographic i.e & better more diversity.
- Cleanness.
- Enforce Anti-Blight (Weeds) Rules, (Refuse)
- Garbage on streets-Merge areas to freeways.
- home landscaping
- Inadequate green spaces/landscaping between buildings.
- Keep overall natural environment.
- Keeping the tree beautiful
- Leaves in the street from the school surrounding on bishop school.
- Natural Environment
- Not so much housing as to take away tree / green space.
- open space
- Open spaces.
- Open spaces.
- Remove magnolia street trees that lift sidewalk.
- Renovation & beautification of old apartment buildings.
- Street view.
- Weeds on curb areas.

Parks/libraries/recreation

- Cleaner restrooms at the city library.
- Get rid of the geese in front of the senior center/drain the fountain put in a park.
- Health
- Health and wellness
- Health and wellness opportunities in Sunnyvale
- Library.
- Light the parks at night.
- Park upkeep.
- Provide customer service training for library employees
- Recreation
- remodel and expand the library
- renovate parks
- Sports as Runs Marathons.
- Try again to replace (or at least upgrade) main library

Water/energy/environmental issues

- Accelerate reduction of greenhouse gas emissions
- Air quality.
- better sewer and storm drain
- Energy efficiency.
- Environment initiatives: tools libraries, learn repairs make driving less attractive !
- Fluoridated water.
- Renewable energy
- Resources- water traffic.
- Totally dislike fluoridated water; a poison forced on us!!
- Water bill.

- Water conservation.
- Water conservation.
- water cost too high
- Water quality

Homelessness/services for the poor or marginalized

- Add shelter for homeless.
- Control homeless pollution.
- Food distribution for disabled person.
- Homeless in the parks.
- Homeless services.
- Homeless shelters.
- Homeless.
- Homelessness
- homelessness
- Homelessness (Waiting list for Apartment is 2 years!).
- I am now seeing homeless people on a daily basis, leaving us feeling unsafe
- Mental Health for Homeless.
- More public help for homeless, and traffic.
- Services for seniors.
- Services to needy / homeless.
- Support low income residents

Sidewalks/bike lanes/trails

- Availability of sidewalks and bike lanes
- Better/more bike lanes
- bike safety and bikeways
- Bike Safety.
- More side walk accessibility.
- Neighborhood sidewalk/ street maintenance.
- Repair uneven sidewalks.
- Safe bike riding: More and better striped bike lanes, lights that work for bikes, and cleaner shoulders along roads.
- Side walks
- Wide bike/walk path.

Sense of community/diversity/community events

- activities
- build a strong sense of community and neighborly attitude
- diversity awareness/acceptance
- Diversity of neighborhood.
- Fairs
- Free events for the community.
- Health and social events.
- How can we bring our neighborhoods together? Growing up here everyone knew their neighbors. Not now- people reported our dog after 1 day of barking, no calls to us to work things out. Neighbors just started construction on their house- didn't even notify us. Another neighbor built new fence and gave US a bill without asking if we could afford!
- Increased community events to build neighborliness
- More events.
- more family friendly events
- Neighborhood events.
- Support public and neighborhood events i.e. wed & sat night downtown

City government/accountability/political issues

- Become a "sanctuary city" to limit aid to federal ICE
- Better city council members. Council members need to understand that paying so much money to top managers does not create good government part, of good government is having well paid personal at all levels. Forcing employees to go no strike to get a pay raise is not good governance. The quality of city services have gone down under the last two city managers and councils.
- City Council Arrogance
- Do not become A Sanctuary city.
- I would like it to be easy to find out in plain text what the council is up to.
- Improving voter turnout/interest
- Involvement in the City/Govt affairs
- Listen to our concerns with an open mind, value our input
- Political Diversity
- Transparency and community involvement in key decisions.

Cost of living/affordability/taxes and fees

- City services rates increases higher than Inflation.
- Cost of living
- I'm a millionaire but I can't afford a single family home and I won't raise kids until I can.
- Increase in fees ie garbage water & sewer.
- Keep charges affordable.
- Preschool affordability
- Raise minimum wage.
- Services continue to go up.

Don't know/nothing

- at 89 years not much
- Don't know.
- Keep up the good work.
- No Comments.
- NONE

Other

- Aircraft noise issue
- Airplane noise
- Airplane noise.
- Allow free garbage pick up twice a year for large items.
- Broadcast volunteers opportunities for Sunnyvale specific activities.
- Cherry chase neighborhood is very safe and full of kids. But, why aren't they playing outside?
- commercial busses (Google...) adding to deterioration of roads & added road grime to nearby houses.
- Dog's must be on leash at all public places.
- garbage and food recycling
- Harassment of renters.
- I feel, I'm too old, my face is a lot of wreck (my face skill), so I'm staying home
- I have no car now, because my car is too old, so I give the salvation army.
- I like (saw) in the Rancho La mese mobile party, from 1990 to now.
- Keeping smiling.
- light
- Not becoming another San Jose.
- Pension liability issue.
- Read the reports you are required to pay for
- Redirected airplane traffic noise.

- Respecting to elderly.
- Stop trying to force us out of our cars.
- To keep off our gun rights and the right to defend ourselves.
- Totally dislike tree removal process, so inflexible, makes me not want to plant trees.
- Unsupervised play for children age 6+ outdoors.
- Volunteer opportunity advertising.

What are the top three City services you would like to see the City focus on in the coming year?

Roads/traffic/street lighting/parking

- Add more lanes to major streets to improve traffic.
- Catch red-light runners !
- Continue upkeep of streets / street lighting for safety of pedestrians bikers.
- Easy traffic congestion.
- Fix super-broken light timing and sensing on Mathilda and Fair Oaks.
- Fix traffic light timing to reduce idle time.
- Fixing potholes (repaving roads).
- Improve street lighting, it is very dark here.
- Improve traffic light timings, esp. for turn lanes
- Improved traffic flow at the sunnyvale cal train intersection.
- Neighborhood parking/apartment families parking in neighbors.
- New Bridge for congested areas in traffic.
- parking enforcement
- Parking problem
- Pavement the streets.
- public works to improve bike commuting and other car-alternatives
- Repair the streets
- Repave our road
- Road repair
- Road repair.
- Road Repair.
- Road repair/maintenance.
- road repairs
- Roads and Streets.
- Roads.
- Signal timing
- Stop bicyclists from disturbing traffic.
- Street light repair.
- Street lighting
- Street Maintainance
- Street maintenance.
- Street pairing- Wolfe road.
- Street repair
- Street repair
- Street repair is good but needs ongoing work.
- Street safety after dark.
- Streets
- Streets/ maintenance.
- Timing of lights, particularly on Homestead
- Traffic
- traffic

- Traffic
- Traffic abatement in neighborhood.
- Traffic congestion, Air Quality
- Traffic control.
- Traffic enforcement.
- Traffic law enforcement.
- Traffic Management
- Traffic monitoring
- Traffic signal timing.
- Traffic signals that react to cyclist (I wait often very long for a red light if there is no car behind me).
- Traffic.
- Traffic.
- Transportation
- Transportation and Traffic
- Transportation.
- Two traffic lights are poorly designed or coordinated , [1]237 east ramp onto mathilda towards yahoo during the day that left turn is always followed by a red light under 237 overpass bridge {2} maude heading east left onto borregas when there is only left turning car and no car heading west on maude green light is still first given to west bound traffic on maude instead of left turn

Police/fire/safety

- Crime prevention
- Crime prevention
- Crime Prevention
- Crime Prevention
- Emergency preparations.
- Explorers Programs.
- Explorers programs.
- Feeling of safety.
- Fire.
- Fire.
- Graffiti control.
- Law Enforcement
- Maintain police, fire, EMT services
- More police
- Need more police presence in neighborhoods to discourage break-ins.
- Pay attention to the neighborhoods.
- Police
- Police
- Police & fire protection.
- Police and sheriff service.
- Police patrols in neighborhood.
- Police reporting.
- Police services
- Police services- trust building.
- Police.
- Police.
- Police.
- Police.
- Preparing communities for emergencies.
- public safety
- Public safety
- public safety

- Public safety - to crack down on Illegal Immigration.
- Public safety- focus on respect for diversity (citizens treated same regardless of color)
- Public safety programs.
- Public Safety Programs.
- Public safety.
- Public safety.
- Public safety.
- Public security
- Reduce pay, pension & benefits for public safety officers.
- Safe neighborhood.
- Safety
- safety
- safety – police
- Safety in all parks both day & night.
- Safety.
- Safety.
- Safety-Keep our city safe to live in.
- Security- Today there was shooting by La Ronda Club by DUANE. We want this Night Club shut down.

Water/sewer/cable/utilities

- Clean water.
- Computer network is embarrassingly poor for a tech hub. FIBER-OPTIC !
- Control costs of city services (e.g. garbage, water, sewer)
- Cost of living (Utilities bills) in Sunnyvale.
- Drinking water
- Lower cost /water /sewer /electricity cost.
- Lower utility rates.
- Municipal Broadband Internet.
- Power.
- public works
- Reduce water and sewer bills.
- Reducing utility rates.
- Stop insane water rate increases that far surpass inflation & penalize for conserving.
- Sustainable water
- Utilities too high
- Utility - to bring down utility prices.
- utility rate are TOO, TOO high
- utility service
- Water
- Water (I feel have very good water)
- Water cleanliness for drinking we buy bottled water.
- Water conservation
- Water conservation-particularly commercial, including Landscaping.
- Water quality
- Water quality
- Water quality continues to degrade water is to hard.
- Water.
- Water/Sewer/Garbage Department Financial management.

Affordable housing/lower costs/low-income services

- Affordable housing
- Affordable housing

- Affordable Housing
- affordable housing
- Affordable housing & community assistance.
- Affordable housing plan
- Affordable housing.
- Affordable/controlled housing.
- Affourdable Housing
- As a retired person it is very difficult to make ends meet financially.
- building affordable housing
- Focus on rent control (reason we are leaving Sunnyvale).
- Give more housing program for the Low income family.
- Housing
- Housing and Community Assistance
- Housing.
- Lower Cost of Service - Water is now more than 200/month.
- Lower costs
- Lower prices for home buyers.
- More affordable housing
- Reduce pay, pension & benefits for administrators.
- Reducing costs.
- Rent Control
- Rent control in mobile home parks.
- Rent control too expensive to rent in Sunnyvale
- Rent control.
- Rent is too high.
- securing existing low income housing
- Services for Homeless - Housing.

Parks/recreation/libraries/open space

- better library resources
- Better parks.
- Build new S. U. city library.
- City parks
- Continue preserving "Green Space" even with infrastructure.
- Expand public library services.
- Gardening Parks.
- Libraries.
- Library
- Library
- library
- library service
- library staff. I always feel I am going to get reprimanded for my son speaking too loud etc. Kids have never complained that he is too loud, if he was I would leave. Sometimes he gets so excited he speaks loud.
- Library.
- Library.
- Library.
- Library.
- Maintain the beautiful parks.
- New Public Recreational facilities - sports
- Park maintainence / improvements.
- parks
- parks -- and sidewalks to allow walkability

- parks and recreation
- parks, rec & natural development for citizen enjoyment
- Parks.
- public library
- Recreation program
- Recreational program.
- sidewalks

Trash collection and recycling

- Better options for recycling
- Better recycling program like Santa Clara
- Convenient hazardous waste disposal.
- Full inline recycling service.
- Garbage collection
- Garbage collection.
- Garbage pickup
- Garbage/recycling improvement.
- No new split garbage carts
- Provide signs for recycling & garbage in different language for tenants in apartments
- recycling
- Recycling / Composting.
- Recycling made easier.
- Recycling.
- Recycling.
- Repeal the food waste containers for trash pickup
- Trash: Stop the crazy kitchen scraps program. WTF? I don't have kitchen scraps. I have trash.

City beautification/code enforcement

- Avenue of trees at Baylands Park on Carribbean drive - trees further from the green lawn are dying and need care. Avenue may need trees replaced with new ones.
- Beautify, islands streets along Mathilda, Lawrence.
- City cleanliness.
- Code enforcement
- Code enforcement within residential communities.
- Degradation of people's landscaping! Tighten restriction please!
- Do once a week sweeps to improve street cleanliness.
- Health of street trees and trees in parks, tree trimming dead branches, care for dying trees.
- landscaping and tree
- Leaves in the street need to be cleaned up.
- Litter pick-up
- Municipal code enforcement.
- Planting new trees on streets, in parks, and along freeways/expressways.
- Public works - tree trimming in Neighborhoods.
- Put a nice welcome sign.
- Renovation & beautification of old apartment buildings.
- Street Cleaning (Once a week & post no parking on the sweeping day).
- Tree care.
- Tree trimming.
- Tree Trimming.
- Tree trimming.
- Trim street trees they hang over the sidewalk and then trimmed just enough so a truck can go by.
- Weed control / clean up on streets.

Development/zoning/planning

- Better city space planning to take advantage of the massive swaths of underdeveloped trailer park land
- Building development
- City Planning-> alarming rates of new buildings.
- Community infrastructure.
- Continued Downtown and Civic Center development
- Downtown Development
- Downtown shopping improvement
- Eliminate ability to grant variances on zoning.
- Eliminate demolition permits for Non- condemned buildings.
- Establishing affordable spaces for sole proprietor wing.
- Less squishing of 6 homes on 1 property that was single family.
- Limit multi story buildings.
- New civic center.
- Planning on new apartment buildings.
- Planning restrained Growth
- Planning.
- Reducing city planning - Stop building all the condos!
- stop building new housing complex.
- Stop high density buildings! This is Sunnyvale, not San Francisco.
- Support more mom & pop shops vs fast food.
- use that downtown space better

Bike paths/sidewalks/trails

- Accessibility for biking/walking (dedicated lanes/sidewalks, overpasses, tunnels?)
- bike lanes
- Bike Lanes on Mathilda
- Fix broken sidewalks.
- Fix sidewalks
- Fix sidewalks, there are far too many trip hazards in my neighborhood
- Fix sidewalks.
- Grooming sidewalks.
- Improve biking infrastructure - complete Mary Ave bike lane between Evelyn and Maude
- Improve pavement quality underneath bike lanes and expand bike lane coverage.
- Improve side walk maintenance on wolf
- Side walk repair so they are safe to walk on.
- Sidewalk improvement.
- Sidewalk Maintainance
- Sidewalk maintenance
- Sidewalk repair.
- sidewalks for pedestrian access!
- Sidewalks: Your trees trash them and you do nothing about it.
- Transportation! Protected bike lanes, shortcut paths dedicated bus lanes !
- Tree & sidewalk maintenance.

Schools and education

- Better education for kids.
- Better Schools (Elementary/ HS / etc).
- Better schools.
- Better schools.
- Community School & Programs.
- Education

- Education
- Education
- Education (Primary, secondary and college level).
- education support
- Education.
- Good Public Schools, affordable education.
- High standards of school.
- schools

Homeless, senior, youth or health services

- Better healthcare for people.
- Expand senior services.
- Health
- health & education services to develop all citizens
- Health Care
- Health Service
- Helping seniors.
- Homeless assistance
- homeless shelters
- Homeless shelters.
- Homelessness
- Homelessness
- Homelessness.
- Mental health.
- more services for homeless individuals.
- Provide shelter for homeless.
- Services for seniors and people with disabilities.
- Services for the Homeless.
- support the older residents who built this community
- teen programs
- Teenager meeting places that are protective & productive.

Public transportation

- 85 light rail.
- Better public transportation
- Bus Services
- Busses need to run more frequently
- EV Shuttle like MVGO
- Public transportation
- public transportation
- public transportation
- Public Transportation.
- Public transportation.

Community events/communication/volunteer opportunities

- Advertise how students can get involved. Sometimes people just don't know what's available.
- Communicate better on services that animal control
- Communication from City to increase Involvement
- Community building.
- Community services.
- Cultural and art events.
- events

- Need more info on city issues & events.
- Not sure - more advertising?
- Volunteer gardens in unused spaces.

Employment services or programs

- Employer Sponsored Programs.
- Employer sponsored programs.
- Employment
- More affordable jobs for the blue collar (lower education)
- More job opportunities.

Don't know/nothing

- Don't know.
- Keep our Beautiful Sunnyvale as is.
- Nothing at this time.

Other

- Air quality.
- Get rid of Caltrain level crossings in order to become an FRA "Quiet Zone"
- Keep as is with minimum costs.
- Kids intergrouplets
- Preservation
- Public access TV channels for non cable TV users.
- Reduce investment in physical library
- supportive infrastructure to existing citizen base
- We also want strip club by Arques "Cougar" shut down too.
- When I was young, I like to go anywhere, But now I'm old, just at home. I have no car now, I have no Idea, I feel I have no structure. I poke, my life over (end), I like to born in this country.
- Your services are fine, just need longer hours. And easier access.