



Update Sunnyvale

News From Your City Manager

August 10, 2018

Registration at the Recreation Center Now Open

The Sunnyvale Community Center renovation project (began in summer 2017) has been completed. Classes, program registration and facility reservation services have resumed at the Recreation Center (550 E. Remington Drive). Please stop by, register for a class or workshop and see the improvements, which include:

- Lighting, flooring, and paint in the Ballroom
- New carpet, paint and updated restrooms in the Recreation Center
- Upgraded heating and cooling in conference rooms
- New lighting in the Theatre
- New lighting, accessible restrooms, lobby upgrades in the Creative Arts Center
- New lighting, storefront doors, accessible restrooms in the Indoor Sports Center

Fall Activity Guide Now Available

Sunnyvale's fall 2018 Activity Guide is now available at the Community Center, throughout the community, as well as [online](#). There is something for everyone; including: youth and adult sports, older adult classes and workshops, dance, music, art, fitness, recreation classes, theatrical shows and a concert series. [Register online](#) or in person at the Recreation Center (550 E. Remington Drive).



Public Safety Officers in Training Graduate from the Fire Academy

On Friday, July 20, eight Public Safety Officers in Training (PSOITs) graduated from the Sunnyvale DPS Basic Fire Academy. This 16-week training program provided hands on experience and entry-level instruction in all aspects of basic firefighting operations. They underwent intense physical and mental challenges culminating in an intensive written and physical testing process to obtain State of California - State Fire Training certification as a Firefighter I.

Following graduation, seven PSOITs were joined by three new PSOITs and will be starting the Police Academy as they enter their next phase in the evolution to becoming a fully trained Public Safety Officer. The remaining PSOIT transitioned to a fully trained Public Safety Officer and entered their advanced training phase at one of the fire stations.



You may view a video here: <https://www.facebook.com/SunnyvaleDPS/videos/634518876926320/>

For additional information, please contact Capt. Jeff Hunter at 408-730-7711.

Community Collaborates to Refine Climate Action Ideas

On Monday, July 30, LinkedIn, Plug and Play, and OpenIDEO hosted the Innovate Climate Action in Sunnyvale – Pitch Event, an evening to applaud and further explore the community’s innovative ideas submitted for consideration as part of the Climate Action Plan update (CAP 2.0). This was a high energy, fast paced event where eight selected ideas were pitched by their creators to an expert panel and audience of 80 community members. Each pitch was provided with constructive feedback and new connections for further refining the idea. Through the Innovate Climate Action in Sunnyvale Challenge, we saw a diversity of contributors, including nonprofit directors, startup founders, community leaders and young people across Sunnyvale. In total, we received 119 ideas through the on-line challenge platform. These ideas are being reviewed as part of the CAP 2.0 development. Read some of the [ideas under consideration](#), and get ready to give us your input on the draft CAP 2.0 coming this fall!



Fair Oaks Park Renovation Project Conceptual Design

A preferred conceptual design for the Fair Oaks Park Renovation Project is currently scheduled to be presented to the Parks and Recreation Commission at their meeting of September 12, 2018 at 7:00 PM in the Council Chambers at City Hall. An extensive community outreach process was performed to review the objectives of the project and receive input on desired design features for the new park facility. Three community meetings, an online survey, and a park “pop-up” event were held to gather input. The preferred conceptual design that will be presented includes replacement of the athletic fields with the City’s first synthetic turf field, renovation of the picnic areas and park amenities, upgrading the existing lighting, ADA improvements, replacement of basketball courts, installation of a new restroom facility, and a new parking lot. An all-inclusive playground designed by the Magical Bridge Foundation will be incorporated into the project. The design is based on a combination of feedback from the community, input from City staff that will operate and maintain the facility, and the goals of the City Council approved Capital Project. For more information, contact the Public Works, Engineering Division, at 408-730-7605 or pubworks@sunnyvale.ca.gov.



Love With Lemons

On July 23, Theresa Ann visited DPS headquarters with her parents and grandmother. She was greeted by Chief Ngo and other DPS employees. She met K9 Bo from Los Altos PD, took a picture with the DPS Traffic Unit and took a ride on Truck 43. Theresa Ann started a 10-day trip visiting law enforcement agencies in 24 California cities. Her goal is to help raise money for fallen and injured officers through the sales of her lemonade. She is raising money one cup at a time. So far she has collected over \$3,700. For more information contact Capt. Shawn Ahearn at 408-730-7158 or sahearn@sunnyvale.ca.gov.



One-Year Site Statistics Show Dramatically Improved City Website

Analytic data comparing the City's old and new websites show marked improvement one year after launching the new site in July 2017.

- More people are coming *and returning* to the new site – users have increased by more than a third (36%) and returning visitors have more than doubled (105%)
- The new site has far more traffic than the old site – one and a third times more page views (135%) and almost two-thirds more sessions (64%);
- Visitor engagement has improved substantially
 - The bounce rate from the homepage has dropped nearly in half from 65% to 35% which is well below industry averages (61% is the government benchmark)
 - The time visitors spend on the site and the number of pages they view have both increased by 18% and 43% respectively
- Mobile visits have more than doubled (107%) and tablet visits increased by half (51%) – a result of the new site's responsive design

Pages most visited include the Library homepage, the City's homepage, Classes and Activities, Recycling and Garbage, Reservations and Rentals, How to Get Rid of Anything, Parks & Facilities Map, and Jobs. For more information, contact Jennifer Garnett, Communications Officer, at 408-730-7535 or communications@sunnyvale.ca.gov.

Explorer Competition

Sunnyvale DPS Explorer Post 417 recently competed in the Ripon Explorer Competition held July 13 – 15. During the two-day event, the Explorers competed against other teams throughout California and a team from Utah. The competition consisted of 15 scenarios such as active shooter, a domestic disturbance, hostage negotiations, and several traffic enforcement scenarios. The Explorers trained rigorously in the year leading up to the competition. Their hard work paid off. The team placed 5th overall out of 32 teams. For more info contact Lt. Jose Ramirez at 408-730-7114 or joramirez@sunnyvale.ca.gov.



Care Packages

The Department of Public Safety was provided with care packages from Girl Scout Troop 61360. The packages consist of stuffed animals, books, and a note of encouragement from the Girl Scouts. The intention of these packages is for DPS personnel to provide them to school age children who are encountered during calls for service. For children going through challenging times, the packages are meant to brighten their day. For more information, contact Lt. Jeromy Lima at llima@sunnyvale.ca.gov or at 408-730-7124.



Mobile Hotspots Now Available for Checkout at the Library

Access the Internet wherever you go with a Mobile Hotspot kit now available from the Library. Hotspot kits include T-Mobile hotspots (small, battery-powered devices that connect Wifi-enabled electronic devices to the Internet), a Jackery Giant portable charger, 2 micro-USB charging cables, and a USB wall adapter. Each hotspot comes with unlimited data and can connect up to 15 Wifi-enabled devices to the Internet with 4G LTE speeds within North America and 2G speeds outside North America. Hotspot kits may be checked out for three weeks and may be renewed. To learn more or reserve your hotspot kit today, visit the [Unique Collections](#) page. Funding for hotspots has been provided by the Friends of the Sunnyvale Public Library.

Sunnyvale DPS Participates in a County-Wide Urban Search & Rescue Drill

On Monday July 9, and Wednesday July 11, DPS Fire personnel participated in a county-wide Urban Search & Rescue (US&R) drill at the NASA Ames Disaster Assistance and Rescue Training (DART) site. Multiple fire departments from throughout Santa Clara County took part in the all-day drill. The training scenarios focused on confined space rescue, with emphasis on patient care and assessment. These drills sharpened skills such as placing a patient/victim in a Stokes Basket (stretcher) by a single rescuer and reinforced line-of-site eye contact for communications (no radios used). The scenarios also included multiple rescues in a collapsed building. The drill tested our personnel's skills, mental toughness and preparedness. For more information contact Capt. Choi at hchoi@sunnyvale.ca.gov.



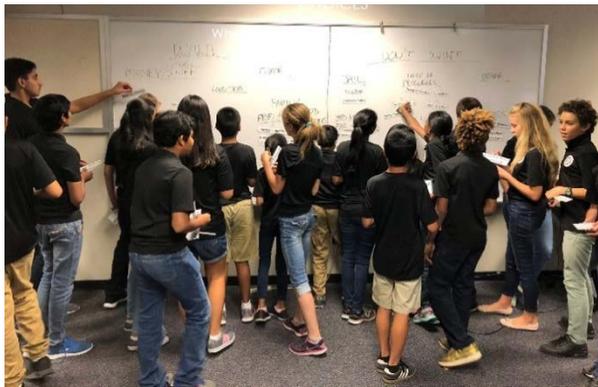
Visitors to NOVA

On August 1, NOVA hosted visitors from the U.S. Department of Labor (DOL) Washington, D.C. and San Francisco offices. DOL asked NOVA to host this visit as an opportunity for the Washington administrator to see a job center firsthand and learn more about the programs and services that are delivered, locally. As part of the visit, the guests had an opportunity to meet two customers from the tech industry that were laid off as a result of the churn common in Silicon Valley. Then on August 2, NOVA hosted a visit from California State Assemblymember Marc Berman. This was Assemblymember Berman's first visit to NOVA and the event included an overview of NOVA's programs and services, a visit to the weekly meeting of the highly successful [ProMatch](#) program for dislocated workers from the professional fields and an informative discussion with NOVA Workforce Board members (pictured).



DPS Youth Leadership Academy Participants Graduate

The 2018 Youth Leadership Graduation Ceremony was held at Fire Station 5 on July 24 where 25 youth received certificates of completion. The event was well attended by the youths' families and the DPS management team. Highlights included congratulatory words from Mayor Hendricks and Chief Ngo and graduation speeches from three of the participants. Overall, participants spent 25 hours engaged in workshops about leadership, team building, character building and ethics, communication and conflict resolution, police/youth relations, decision-making, stress management, lifetime fitness & nutrition, digital safety & social media and goal-setting. Over 30 individuals, staff and community/school partners, helped to make this program a success. For more information, contact Nancy Thome, Sr. Management Analyst at 408-730-7162 or nthome@sunnyvale.ca.gov.



UPCOMING MEETINGS AND EVENTS

Bald Eagles in Haines, Alaska

Monday, August 13, 7 - 8:30 p.m. at the Sunnyvale Public Library Program Room (665 W. Olive Ave). Travel to Alaska on a photographic journey with Joan Sparks, team member of National Geographic photographers in Haines, Alaska. During the winter, an unfrozen two-mile stretch of the Chilkat River becomes a feeding ground to thousands of bald eagles. Come and see the winter Alaskan landscape and learn about this American icon in its natural habitat.

Community Outreach Meetings: Green Building Program Update for Residential and Nonresidential Projects

Tuesday, August 21, 2018, 2:00 p.m. and 6:00 p.m. in the West Conference Room, City Hall, 456 W. Olive Ave. An update to the City's Green Building Program is underway and staff is proposing new requirements for minimum (and incentive) standards for residential and nonresidential projects. Both outreach meetings will cover the same agenda and will provide members of the public with opportunities to ask questions and provide feedback on the recommendations presented at the meetings. The [existing Green Building Program standards](#) and the [preliminary staff recommendations](#) can be reviewed online. For more information, contact Kelly Cha, Associate Planner, at kcha@sunnyvale.ca.gov or 408-730-7408.