



Update Sunnyvale

News From Your City Manager

November 1, 2018

Rides for Toys

Each November the Department of Public Safety (DPS) sponsors an event entitled, “Rides for Toys.” During the public event, participants donate a new, unwrapped, toy in exchange for a ride on a fire engine. Once collected, the toys are given to Sunnyvale Community Services for holiday distribution to people in need of assistance. Last year over 1,000 donations were collected. This year, the event will take place on November 24, 2018, between 10:00 am and 1:30 pm in the Macy’s parking lot at the intersection of Murphy Avenue and West McKinley Avenue. Everyone is welcome and we hope to see you there with an unwrapped toy to donate. For more information contact Lieutenant Daniel Moskowitz at dmoskowitz@sunnyvale.ca.gov.



2018 Burglary Suppression Detail

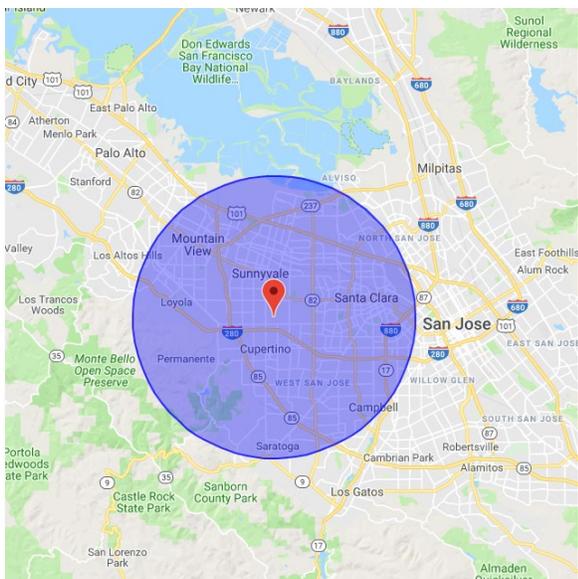
Historically, the holiday season has been a time of increased residential burglaries, vehicle burglaries, and package thefts. To address these potential crimes Public Safety reinitiated the Burglary Suppression Detail (BSD), which will operate from November 5th through December 21st. The detail will consist of 5 officers and 1 lieutenant who will be dressed in plainclothes and driving unmarked police vehicles. Their primary assignment will be conducting pedestrian and vehicle enforcement stops, contacting suspicious people, identifying burglary suspects, and responding to in-progress burglaries. For additional information contact Lieutenant Jeromy Lima at 408-730-7124 or jlima@sunnyvale.ca.gov.

Sunnyvale Deploys Next Generation 9-1-1 Platform

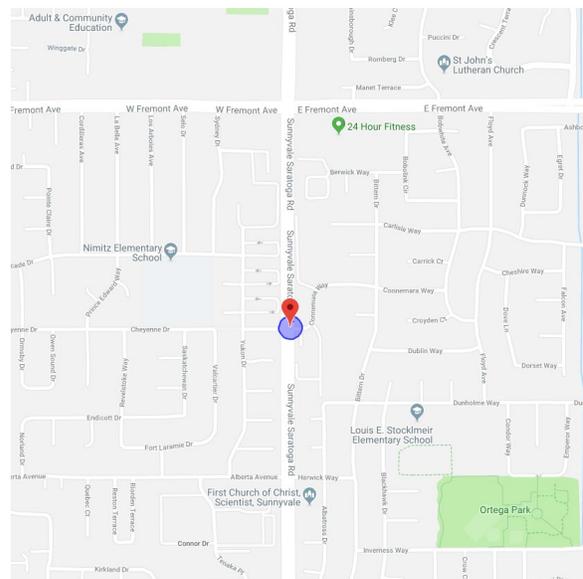
Modern technology is making 9-1-1 infrastructure still in use today, increasingly obsolete. Traditional methods of transmitting telephone location information to a 9-1-1 dispatcher remain in place. Sunnyvale is the first city in Santa Clara County to go live with a new pathway that brings improved location information to our 9-1-1 dispatchers.

In partnership with RapidSOS and Rave Mobile Safety, 9-1-1 dispatchers in Sunnyvale will have access to additional location information when a 9-1-1 call is received from a wireless device using the Apple IOS 12 or Android platform. Traditional wireless latitude/longitude location information generated by the wireless service providers like AT&T and Verizon will still be delivered to the 9-1-1 dispatcher. A second pathway will provide additional device location information sent directly from the wireless device to RapidSOS's Next Generation 9-1-1 Clearinghouse. The new platform will provide improved location information within seconds of the call being received. With 80% of our 9-1-1 calls coming from wireless devices, this technology will impact the vast majority of our emergency calls in Sunnyvale. For more information, contact Communications Manager Michael Spath at mspath@sunnyvale.ca.gov.

TRADITIONAL LOCATION INFORMATION



NEW LOCATION INFORMATION

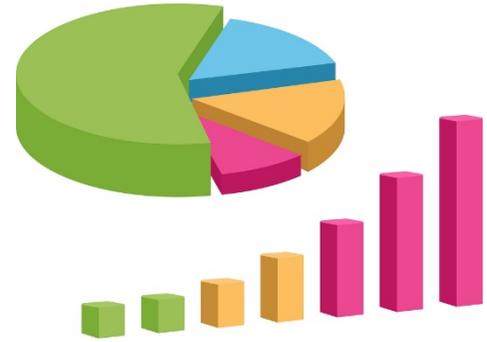


Department of Public Safety (DPS) Receives Office of Traffic Safety Grants

On October 1, DPS was awarded two grants totaling \$110,000 from the California Office of Traffic Safety (OTS). The grant funding will support traffic safety education, including bike rodeo kits for 14 Sunnyvale schools, two community bicycle rodeos, and a pilot program to educate seniors in safe walking practices. This grant will also supply bicycle helmets and fittings for at least 75 local students. Additionally, the grant funding will support a Selective Traffic Enforcement Program expanding traffic enforcement activities to include two DUI/Driver's License checkpoints and traffic enforcement in heavy traffic areas. The FY2018/19 OTS grants are part of ongoing department activities that aim to increase public awareness and promote safety for pedestrians and bicyclists in the community. For more information, contact Elaine Ketell at 408-730-7234 or via email at eketell@sunnyvale.ca.gov.

Year-End Customer Satisfaction Survey for NOVA Job Center

Biannually, NOVA surveys its customers about their level of satisfaction with the services they receive at the NOVA Job Center in Sunnyvale. Highlights of the fiscal year-end survey results include: 98% of respondents were satisfied with the quality of customer service received at the Job Center; 97% were satisfied with the overall quality of offerings provided at NOVA; and 98% would recommend NOVA to family and friends. Comments included: “Everyone on the NOVA staff is extremely kind and helpful. They immediately made me feel very welcome and supported.” and “NOVA and ProMatch are the only organizations that make me feel my tax Dollars work. Please keep doing the good job you are doing.” NOVA uses the feedback received from these surveys to continue to improve upon the services it provides to the community. For more information about the NOVA Job Center, please visit the [NOVA](#) website.



NOVA Workforce Review for October

On a monthly basis, NOVA produces a [Workforce Review](#) report that aggregates data from the recently released [State jobs report](#) for the NOVA eight-jurisdiction consortium. The October edition includes an article titled, “Silicon Valley’s dirty secret: Using a shadow workforce of contract employees to drive profits” that stated there has been a shift toward hiring contract workers versus regular employees, which today represents an estimated 57.3 million Americans or 36 percent of the workforce, nationwide.



Hetch-Hetchy Shutdown

The San Francisco Public Utilities Commission (SFPUC) has shut down Hetch-Hetchy water supply starting October 30 until November 6. The SFPUC will be replacing the supplies with water from San Antonio Reservoir, Crystal Springs Reservoir and the intertie with the Water District that will be providing additional 30 million gallons per day. This shutdown will not impact the volume of water available to Sunnyvale residents and businesses, however, some customers might notice a change in water quality as the hardness and conductivity in their water will slightly rise. We are going from soft water to moderately hard water and some customers may notice the change.

Lead Testing in Sunnyvale Schools’ Water Supply Completed

California Assembly Bill 746 (AB 746) took effect January 1, 2018, requiring community water systems within the state to test lead levels in schools by July 1, 2019. The allowable level of lead is 15 parts per billion. Sunnyvale took a proactive approach in contacting the school districts within its service boundary to start the required testing to meet this deadline. All required sampling and testing has been completed for Sunnyvale schools in the Sunnyvale School District, Santa Clara Unified School District, Cupertino Union School District, Fremont Union High School District and Santa Clara County Office of Education.

In total, 28 schools were sampled and 158 water samples taken. All samples, except for two locations at the Stratford School campus on McKinley, had non-detect levels for lead. The two locations that had detectable levels for lead were immediately taken out of service by the Stratford School to replace the associated plumbing and fixtures. Follow up sampling at these two locations showed no lead levels detected. For more information or questions, contact Water and Sewer Systems Division Manager, Mansour Nasser at 408-730-7578 or by email at mnasser@sunnyvale.ca.gov.

Winter and Flood Safety

The recent floods in North Carolina, Florida and Texas are timely reminders for us to review our storm preparedness. With the storm season around the corner, we know that some neighborhoods in Sunnyvale experienced localized street flooding during intense storm events. City staff have been hard at work cleaning more than 4,200 catch basins and ensuring the two storm pump stations are ready for the upcoming winter season.

Intense storm events can overwhelm any urban storm water system. While the City is working to mitigate flooding, property owners share the responsibility for minimizing the risk of flood damage caused by rain. Floods can cause significant property damage, force evacuations of residents and can be life-threatening. Being prepared for floods (and for other disasters such as fires or earthquakes) is your best defense to make sure you and your family are safe. It doesn't take long to put a few key disaster preparation tips into place to be better prepared.

Winter storms can also uproot trees, down or brake utility lines in almost any neighborhood. The City has prepared [safety tips](#) to help you have a safe winter, protect yourself and your property. For all emergencies call 911. To report clogged catch basins or localized flooding contact Sunnyvale Utilities at 408-730-7400. To report downed trees or tree limbs contact Sunnyvale Parks and Trees at 408-730-7506.

[Santa Clara Valley Water District](#) and [FEMA](#) also have information on their websites to help you learn about and prepare for a flood or other natural disasters. You can find information about protecting your home from a flood, what to do if a flood occurs, general disaster preparation information and links to additional resources.

Sewer Main Replacement in Cumberland Area

The City's contractor is wrapping up construction on the latest sewer main replacement project. This \$756,000 project replaced more than 1,700 feet of deteriorated sewer main in the Bernardo / Ayala area and two mains serving the Cumberland area. This contract was just a small part of the City's ongoing effort to maintain its infrastructure.



Corn Palace Residential Development Project - Draft Environmental Impact Report

On November 2, the Notice of Availability of the Draft Environmental Impact Report (DEIR) for the Corn Palace residential development was made available for public comment. The project consists of 58 single family homes and a 2-acre public park. The DEIR has been prepared in accordance with the California Environmental Quality Act (CEQA) guidelines and provides an assessment of potentially significant environmental effects of the project. The 45-day DEIR comment period is to gather public input on any

environmental concerns that should be evaluated in preparation of the Final Environmental Impact Report. The comment period will run from November 2 to December 17, 2018. To view the DEIR and learn of the various opportunities for the public to submit comments, visit the [Corn Palace Project](#) on the City's website. Questions/comments may be directed to the project planner, Shétal Divatia, Senior Planner, at 408-730-7637 or sdivatia@sunnyvale.ca.gov.

[1 AMD Place Redevelopment Project - Draft Environmental Impact Report](#)

On November 2, the Notice of Availability of the Draft Environmental Impact Report (DEIR) for the 1 AMD Place residential development was made available for public comment. The project consists of up to 1,074 multi-family residential units and townhomes and a 6.5-acre public park. The DEIR has been prepared in accordance with the California Environmental Quality Act (CEQA) guidelines and provides an assessment of potentially significant environmental effects of the project. The 45-day DEIR comment period is to gather public input on any environmental concerns that should be evaluated in preparation of the Final Environmental Impact Report. The comment period will run from November 2 to December 17, 2018. To view the DEIR and learn of the various opportunities for the public to submit comments, visit the [1 AMD Place Project](#) on the City's website. Questions/comments may be directed to Gerri Caruso, Principal Planner, at 408-730-7591 or gcaruso@sunnyvale.ca.gov.

[Sunnyvale's Premier Trail Destination](#)

Sunnyvale's Baylands Park is home to over 70 acres of developed parkland, 105 acres of protected seasonal wetlands and more than 300 miles of trails along the shorelines of the Bay. The unique qualities of Baylands Park attract many diverse groups who hold several large special events at the park throughout the year. On October 13, Baylands was utilized by Santa Clara University to host its annual Bronco Invitational cross country event. More than 1,000 athletes gathered from all over the country to participate in the annual event. Visit [Sunnyvale Parks](#) to learn more information on the diversity of activities and park venues available in Sunnyvale.



UPCOMING MEETINGS AND EVENTS

[Diwali Family Storytime](#)

Saturday, November 10, 11 a.m. at Sunnyvale Public Library Program Room, 665 W. Olive Ave. Celebrate Diwali, the Festival of Lights with Deepa Menon as she tells the story of Diwali through dance. For children ages 0 through 5 years old. Seating is limited.

[Holiday Pottery Sale](#)

Friday, November 16 and 17, 10 a.m. to 5 p.m. at the Sunnyvale Community Center, Creative Arts Center, 550 E. Remington Drive. Just in time for the gift giving season, the Friends of the Sunnyvale Pottery Studio (FSPS) will be hosting a pottery sale featuring unique, one-of-a-kind ceramic items made in the Sunnyvale Pottery Studio by more than 30 local artists. A portion of



the proceeds of this sale will benefit the City of Sunnyvale Pottery Studio. For more information, contact Community Services at 408-730-7350.

[Neighborhood Outreach Meeting for New Fortinet Office/R&D Building \(901 Kifer Road\)](#)

Thursday, November 8, 3 to 4 p.m. or 6:30 to 7:30 p.m. at 899 Kifer Road (Fortinet Headquarters). The outreach meetings, hosted by Fortinet, will provide the neighborhood and business community an opportunity to review and comment on the proposed project. Two meetings with the same content will be held in the afternoon and evening. The project includes demolition of nine existing office/industrial buildings and construction of

a new four-story 172,740 square foot office/research and development building with associated parking lot/landscaping improvements. The existing headquarters building at 899 Kifer will remain. Contact George Schroeder, Senior Planner at 408-730-7442 for more information or by email at

gschroeder@sunnyvale.ca.gov.

